

ROSENTHAL CHEVROLET OF ALEXANDRIA



6500 Little River Turnpike
ALEXANDRIA, VA 22312
703.720.4200

CELL: [REDACTED]

Corey Roberts 1424 2675 12/16/22 C [REDACTED]

170.25 [REDACTED] 65,967 SUMMIT WHIT

17/CHEVROLET/VOLT/5DR HB PREMIER 08/16/16

[REDACTED] 07/08/16

10/28/22

MO: 65973

JOB# 1 CHARGES-----

LABOR-----
J# 1 02CVZZCHECKENGI CHECK ENGINE TECH(S):1132 WARRANTY

CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON. MESSAGE DISPLAYED ON THE DASH SAYING PROPULSION POWER IS REDUCED. THE VEHICLE IS ONLY RUNNING ON GASOLINE ENGINE. CUST STATES THAT THE VEHICLE WAS JUMP STARTED TO GO INTO READY MODE. THE VEHICLE NEEDED A SECOND JUMP START ATTEMPT THAT WAS UNSUCCESSFUL. CUST REPLACED 12V BATTERY IN AN ATTEMPT TO GET THE VEHICLE STARTED. CUST HAS APPROVED DIAG internal failure of battery energy control module scanned for codes and found: U2604, U2605, U2606, and others for loss of communication with battery interface modules. found tsb 18-na-261 to replace battery energy control module. disable high voltage system and make safe. drain battery cooling system and remove battery. remove cover and replace battery energy control module. reinstall cover and smoke test, passed smoke test. reinstall battery and fill battery cooling system. program battery energy control module with latest software. inspected battery cooling system for leaks and found none. road tested and verified repair
Warranty Claim Code: CDYN147527699
LABOR CODE: 5031010 @ 4.9 + 1.0 = 5.9

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-	WARRANTY
	2	12378390	COOLANT 8.800		WARRANTY
	4	11517042	BOLT 8.906		WARRANTY
	1	24296900	MODULE 2.210		WARRANTY
	-1	24296900	CORE RETURN		WARRANTY
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----
JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 91CVZ MPVI OP CODES TECH(S):1132 WARRANTY

JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$185.00 (+TAX)

COMMENTS-----
SPOKE WITH CUST REGARDING BATTERY ENERGY CONTROL MODULE. ADVISED HIM THE MODULE IS ON NATIONAL CONTROL WITH NO ETA.

-LEFT MESSAGE WITH CUST TO UPDATE THAT MODULE HAS COME IN AND BATTERY REPLACEMENT PROCESS IS UNDERWAY. 12/16/22 @9:44AM