

**USED INVENTORY - TRADE-IN**

VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]	4316	34316	12/13/18 13:24	12/17/18	[REDACTED]
VEHICLE DESCRIPTION					
2017 CHEVROLET VOLT (GR)					
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE
[REDACTED]	[REDACTED]		08/22/16		436
WORK PHONE	CELL PHONE	STOCK NO	SERV. ADV.	ENGINE	
[REDACTED]	[REDACTED]		JAMIE POSTEN (479)	No Charge	
<p>THANK YOU FOR THIS OPPORTUNITY TO SERVE YOU. IT IS OUR GOAL TO PERFORM ALL THE REPAIRS REQUESTED ON THIS REPAIR ORDER TO YOUR COMPLETE SATISFACTION.</p> <p>IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT OUR SERVICE MANAGER NICOLE SCHILLER IMMEDIATELY AT (607) 378-1320. YOU ARE A VALUED CUSTOMER!</p>					

**Line**    **Op-Code**    **Fail Code**    **Tech**    **Hours**    **Type**    **Amount**

A			A64		Customer	\$129.00
<p>Concern    CUSTOMER STATES THERE IS A WIRE HARNESS THAT NEEDS TO BE REPLACED.</p> <p>Cause    BROKEN AT ECM</p> <p>Correction    TECH REPLACED THE WIRE HARNESS CONNECTOR ENDS THAT WERE BROKEN AT THE ECM. VERIFIED REPAIR. VEHICLE OPERATING AS EXPECTED</p>						

Part Number	Description	Qty	Unit Price	Ext. Price
12640445	FILTER	1	\$8.60	\$8.60
88865635	5W30 DEXOS 1	5	\$5.16	\$25.80
			<b>Parts Total...</b>	<b>\$34.40</b>
			<b>Line Total...</b>	<b>\$163.40</b>

**ELM** Certified Service

301 East Church Street - Elmira, NY 14901  
 (607) 734-4141 - (800) 453-6646  
 NYS Reg. Repair Shop R4080014

**CHEVROLET SERVICE**

STATEMENT OF DISCLAIMER: All warranties on these parts are the including any implied warranty of merchantability or fitness for a particular purpose. The selling dealer hereby expressly disclaims all warranties and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of these parts. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, or income, or any other incidental damages.

LIMITED EXPRESS WARRANTY: GM parts and accessories are guaranteed for 24 months or 24,000 miles, whichever comes first. All other parts installed are warranted for 3,000 miles or 30 days as is all labor performed. Warranty repairs to be performed at seller's place of business. The following are not covered by warranty: Front end alignment, coolant and coolant leaks, Air Conditioning, Seal leaks, Poles, Electrical wiring and shorts, when related to original repair, fuel system, when due to contamination. Tires and batteries warranted at manufacturers option.

This warranty does not cover conditions resulting from misuse, negligence, accidents, or alterations.

CREDIT TERMS: Payments due not later than the 10th of each month for invoices covering charges made during the previous month. Finance charges past due accounts are computed by a single periodic rate of 1.5% per month (minimum charge of 50 cents), which is an annual rate of 21%. Customer signature on this invoice signifies agreement with credit terms above.