

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



9000 Boston State Rd
Boston, NY 14025
Phone: (716) 941-6175

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m. Mon, Wed, Fri
8:00 a.m. to 7:00 p.m. Tues & Thurs
8:00 a.m. to 2:00 p.m. Saturday

R/O Open Date	03/02/22	Status	Pre-Invoice
R/O Close Date	03/08/22	Mileage In	39734
Mileage Out	39780	Service Advisor / Tag #	DAVE FRANKLIN

[REDACTED]
CLEAN, NY 14760

Work Phone	[REDACTED]	Delivery Date	05/22/17
Home Phone	[REDACTED]	In-Service Date	05/22/17
Body	5DR HB LT	Color	[REDACTED]
Year	2017	Make	CHEVROLET
Model	VOLT	License Number	[REDACTED]

	AMOUNT
<p>Email [REDACTED]</p> <p>#1 - 008: CHECK ENGINE LIGHT CUSTOMER STATS THAT THE CHECK ENGINE LIGHT IS ON. VEHCILE WAS TOWED IN Caused by CAR WILL NOT START, SCAN ALL SYSTEMS, HAS CODE FOR EV. BATTERY LOW VOLTS. CLEAR HIGH VOLT CODE, CAR WILL START NOW. TEST PORTABLE CHARGE CORD, CORD HAS FAULT. AND MAY BE WHAT SET CODES. TEST DROVE VEHCILE 46 MILES AND NO ISSUES. VEHCILE IS WORKING AS DESIGNED WITH NO DTCS COMING BACK. Corrected by 12 V BATTERY/CHARGING SYSTEM AND STOP/START SYSTEM - CUSTOMER CONCERN NOT DUPLICATED (CCND) Tech: MIKE MROWCZYNSKI (491) 31YQ CLEAR ALL CODES, CHARGE WITH SHOP CORD, WAS OK ROAD TEST. WILL NEED NEW PORTABLE CHARGE CORD (CUSTOMER DECLINED AT THIS TIME \$525.00 PLUS TAX) Two helpful graphical displays in the center stack energy screen, or leaf screen, are available to help customers understand why their electric vehicle range will vary. The displays will identify if energy is being utilized by Driving Style or Climate Settings. Share these tips with the customer when an electric vehicle range concern exists that is not attributable to an age-degraded battery concern:</p>	0.30hrs Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X