



MULTI MONTH PROGRAM GUIDELINES

Please read the following information carefully which is applicable to your Multi Month rental.

CUSTOMER INFORMATION	RATE INFORMATION
[REDACTED] MOUNTAIN VIEW, CA [REDACTED]	Rate Plan [REDACTED]
	Month (Applicable taxes, Fees, and Surcharges not included*) 993.17
	Week 0.00
	Day 35.76
#1 Club Number *****[REDACTED]	Daily Mileage Allowed 0
RENTAL INFORMATION	Mileage Charge 0.00
Reservation Number [REDACTED]	Discount .000
Car Class C6	RETURN INFORMATION
Rental City / Location SAN FRANCISCO CA AIRPORT /0124115	Return City / Location SAN FRANCISCO CA AIRPORT /0124115
Rental Date 07/12/2023	Projected Return Date 09/19/2023
Rental Time 21:32	Charges Will Be Billed To VISA *****[REDACTED]

MM GUIDELINES (IMPORTANT, PLEASE READ)

General Information

- For all billing inquires and questions about the Multi Month Program, please call 1-800-654-7788 Monday thru Friday 8:00 am to 4:45 pm Central Time or e-mail us at MultiMonth@hertz.com.
- In Texas and Maryland, the maximum total days for rental periods comprising a multi-month rental are 180 and 120 respectively.
- Coupons or Vehicle Upgrades are NOT allowed on Multi Month rentals.

Billing and Rate Information

- Hertz will obtain authorization on your VISA card on a monthly basis at the beginning of the monthly billing cycle and charge the card at the end of each monthly billing cycle.
- If the card presented at the time of rent expires or changes during the rental, please contact the Multi Month Department for authorization.
- The rate is guaranteed for this rental only with rental dates noted. Any changes (rental or return location, rental date, etc.) may impact the rate.
- An audit will be performed and the Final Bill will be determined after the car is returned and the rental is closed.

Vehicle Information

- For Multi Month extensions, call the Multi Month Department and have current mileage and drivers license information available.
- Customer is responsible for oil/filter changes at regular intervals (usually every 4000 to 5000 miles) which can be done at a qualified Hertz location, or at a Certified Oil Change Facility. Upon receipt of supporting documentation, Hertz will reimburse the customer. All receipts must be faxed to Multi Month Department at 1-800-264-2804 or e-mailed to MultiMonth@hertz.com for reimbursement when the service is performed. (NOTE: All other services to be performed on car (i.e. tire rotation/repair, tune-ups, etc.) must be done at the nearest Hertz location.) You are required to provide your current mileage every 30 days by calling 1-800-654-7788 or by emailing MultiMonth@hertz.com.

Other

- Car may be returned at any time without penalty; higher rates apply if you rent the car for less than 63 days.

* Any additional fees and surcharges at applicable locations are in addition to your monthly rate. See your rental contract obtained at the counter for such fees or call 1-800-654-7788 for details.