



# CREWS CHEVROLET

8199 Rivers Ave.  
North Charleston, SC 29406  
Phone: 843.820.7800  
www.crewschevrolet.com

CUSTOMER NO.	ADVISOR <b>SIDNEY</b>	TAG NO. <b>237891 57..</b>	INVOICE DATE <b>05/31/23</b>
LABOR RATE	LICENSE NO.	MILEAGE <b>101,514</b>	COLOR
YEAR / MAKE / MODEL <b>17/CHEVROLET/VOLT/5DR HB PREMIER</b>	SALES DEPT. NO.	DELIVERY DATE <b>05/03/23</b>	DELIVERY MILES
BUSINESS PHONE	COMMENTS	MO: 101516	

**JOB# 1 CHARGES**

**LABOR**  
**J# 1 10CVZ06** CHECK ENGINE LIGHT TECH(S):88473  
 CUSTOMER STATES CHECK ENGINE LIGHT ON customer states VEHICLE INTEGRATION CONTROL U2619 The Lithium-Ion Battery is not performing as expected. An issue has been detected in the Onboard Charging System which manages your vehicles battery pack charge level.  
 SEE LINE 3

**WARRANTY**

**Service Charge.** The Service Charge defrays Dealer's overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling. The Service Charge may include Dealer profit. Not all transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge is not a government-required fee.

**MISC**-----**CODE**-----**DESCRIPTION**-----**CONTROL NO**-----  
 OG CPAY POLICY DEDUCT 425861-3 828.00  
 TOTAL - MISC 828.00

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing this form, you give this Dealership PERMISSION to contact you (either personally, via text messages or with prerecorded telemarketing messages) at the telephone numbers (which may include wireless phone numbers), fax number and/or e-mail address listed. This AUTHORIZATION allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

**JOB# 1 TOTALS**-----  
 MISC 828.00  
**JOB# 1 JOURNAL PREFIX CVCS JOB# 1 TOTAL** 828.00

**JOB# 2 CHARGES**

**LABOR**  
**J# 2 00CVZ/** SERVICE MPVI TECH(S):88473  
 PERFORM GM WORLD CLASS MULTIPOINT VEHICLE INSPECTION  
 PLEASE NOTE THAT WE SELL EXTENDED SERVICE CONTRACTS  
 COMPLETED SEE ATTACHED INFORMATION  
 YOUR VEHICLE WAS SERVICED TODAY BY

Please do not contact me as provided above.

**JOB# 2 TOTALS**-----  
**JOB# 2 JOURNAL PREFIX CVCS JOB# 2 TOTAL** 0.00

**JOB# 3 CHARGES**

**LABOR**  
**J# 3+10CVZZ** DRIVEABILITY CONCERN TECH(S):88473  
 CUSTOMER REQUESTS TO HAVE DRIVEABILITY CONCERN DIAGNOSED  
 FOUND THE BATTERY ENERGY CONTROL MODULE LOSING COMMUNICATION  
 CAUSING THE CHECK ENGINE LIGHT TO COME ON  
 BATTERY ENERGY CONTROL MODULE REPLACED AND PROGRAMMED

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

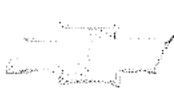
**PARTS**-----**QTY**-----**FP-NUMBER**-----**DESCRIPTION**-----**LIST PRICE**-**UNIT PRICE**-  
 1 24296900 MODULE 2,210 Y  
 2 12378390 COOLANT 8,800 N  
 TOTAL - PARTS 0.00

**JOB# 3 TOTALS**-----  
**JOB# 3 JOURNAL PREFIX CVCS JOB# 3 TOTAL** 0.00

**ESTIMATE**-----  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)  
 APPROVED ADDITIONAL COST OF \$2372.16 FOR TOTAL ESTIMATE OF \$2372.16 (+TAX) ON 05/03/23 AT 01:36p  
 BY [REDACTED] COMMENTS

Customer Signature

The Reynolds and Reynolds Company, ERA9477 Q (03/16)



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CELL: [REDACTED]

CUSTOMER NO.	[REDACTED]	ADVISOR	SIDNEY	TAG NO.	57...	INVOICE DATE	05/31/23	
		LABOR RATE		LICENSE NO.	237891	COLOUR		
						101,514 /		
		YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/5DR HB PREMIER				DELIVERY DATE	DELIVERY MILES
RIDGEVILLE, SC		VEHICLE C.O. NO.	[REDACTED]				SELLING DEALER NO.	PRODUCTION DATE
						05/03/23		
RESIDENCE PHONE	[REDACTED]	BUSINESS PHONE						COMMENTS
								MO: 101516

COMMENTS  
++DROP OFF++gn lead melissa

TOTALS-----

\* \* WE ARE HIRING TECHNICIANS, PLEASE INQUIRE \* \* \* \* \*

\* \* \* THANK YOU FOR CHOOSING CREWS CHEVROLET \* \* \*

\* \*

YOUR COMPLETE SATISFACTION IS OUR #1 PRIORITY  
IF YOUR SERVICE EXPECTATIONS WERE NOT MET, PLEASE CONTACT  
JAMIE ANTLEY, OUR SERVICE MANAGER  
EMAIL: JANTLEY@CREWSCHEVROLET.COM  
PHONE: 843-820-7800

\* WE APPRECIATE YOUR BUSINESS & WELCOME ANY FEEDBACK \*  
\* THAT CAN ASSIST THE CREWS CHEVROLET TEAM IN \*  
\* DELIVERING A GM WORLD CLASS SERVICE EXPERIENCE \* \*  
\* \*

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	828.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
<b>TOTAL INVOICE \$</b>	<b>828.00</b>

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Customer Signature

CUSTOMER SIGNATURE  
\*\*\*\*\* DUPLICATE INVOICE \*\*\*\*\*

The Reynolds and Reynolds Company, FRANKLIN, OH 45002-1000



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[REDACTED]	LABOR RATE	LICENSE NO. <b>237891</b>	57..	
[REDACTED]	YEAR/MAKE/MODEL <b>17/CHEVROLET/VOLT/5DR HB PREMIER</b>	SALES TAX	101,514 /	
<b>RIDGEVILLE, SC</b>	DELIVERY DATE	DELIVERY MILES		
[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE		
[REDACTED]	COMMENTS	R. O. DATE <b>05/03/23</b>		
BUSINESS PHONE				<b>MO: 101516</b>

RECEIPT

RECEIPT DATE: 05/31/23  
CUSTOMER NUMBER: [REDACTED]  
CUSTOMER NAME: [REDACTED]

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Customer Signature

CARDHOLDER AUTHORIZATION

This Revised and Regulated Compliance Form is a part of the GM Financial Services Group's Compliance Form (03/11/15)