



3000 Dustin Road
 Oregon, OH 43616
 (419) 693-3000
 Fax: (419) 693-2027
 www.dunnchevy.com

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 5:30 p.m.
 Mon, Tues, Wed & Fri
 7:30 a.m. to 8:00 p.m. Thursday

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CUSTOMER NO.	ADVISOR TIMOTHY WHITAKER	TAG NO. 380	INVOICE DATE 07/28/23
	LABOR RATE	LICENSE NO.	MILEAGE 99,720
	YEAR / MAKE / MODEL 16/CHEVROLET/VOLT/5DR HB PREMIER	DELIVERY DATE	DELIVERY MILES
PERRYSBURG, OH	R.T.E. NO.	R.O. NO.	R.O. DATE 07/12/23
BUSINESS PHONE	COMMENTS		

MO: 99720

JOB# 1 CHARGES-----

LABOR-----

J# 1: 04CVZ14 HYBRID/EV DIAGNOSIS HOURS: 5.50 TECH(S): 28 728.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
28	07/12/23	9.20	9.80	0.60	0.00	HOLD PARTS
28	07/20/23	14.10	15.40	0.70	0.00	HOLD PARTS
28	07/21/23	9.30	13.30	4.00	0.00	HOLD PARTS
28	07/28/23	8.10	8.70	0.60	0.00	FINISHED
28	07/28/23	0.00	5.50	0.00	5.50	FINISHED
TOTAL TECH TIME				5.90	5.50	

SES LIGHT IS ILLUMINATED. ADVISE.
 FAILED -Battery Energy Control Module-This condition may be caused by an internal issue within the Battery Energy Control Module-SEE 18-NA-261.
 SCAN TEST. U2603-U2624. PERFORM DIAG. PER TSB 18-NA-261.
 REPLACE BECH. BATTER GROND STRAPS WERE BROKEN. REPLACE HIGH VOLTAGE BATTERY GROUND STRAPS.
 PROGRAM CODE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
1		24296900	MODULE 2.210 Y	359.68	359.68	623.56
-1		24296900	CORE RETURN	50.00	-50.00	-50.00
2		20791594	CABLE 2.342 Y	7.47	14.94	13.84
1		12378390	COOLANT 8.800 N	7.37	7.37	13.65
COST TOTAL				331.99		
TOTAL - PARTS						614.89

JOB# 1 TOTALS-----

LABOR 728.70
 PARTS 614.89

JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 1343.59

R/O TAX 0.00
 R/O TOTALS 1343.59

WARRANTY CLAIM DETAIL TOTALS-----

JATM#	TOTAL
	1343.59
CLAIM TOTALS	1343.59

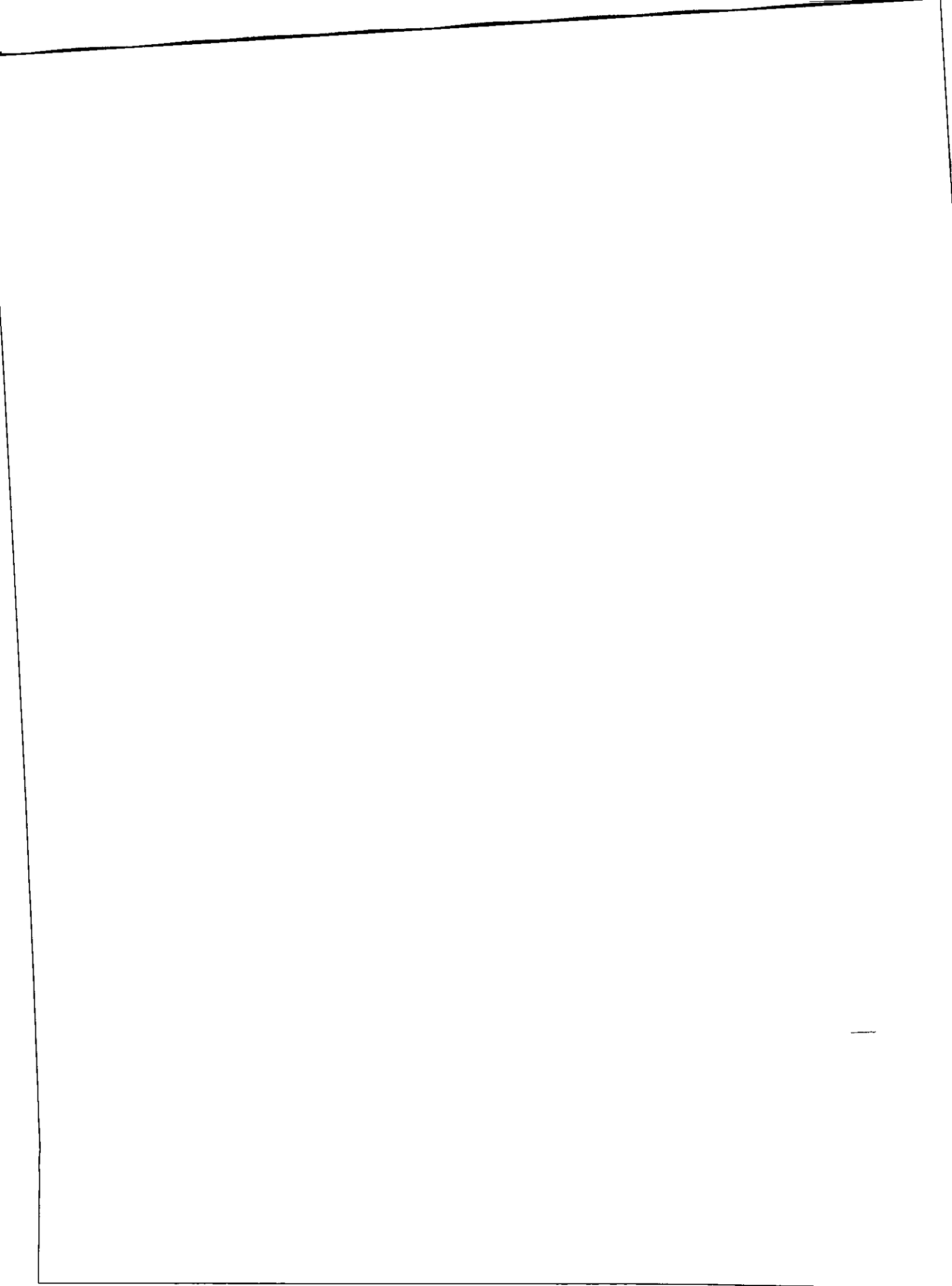
APPROVED BY SIGNATURE

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X





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CUSTOMER NO.	ADVISOR TIMOTHY WHITAKER	TAG NO. 380 909	INVOICE DATE 07/28/23
	LABOR RATE	LICENSE NO.	COLOR
		MILEAGE 99,720	
PERRYSBURG, OH	YEAR / MAKE / MODEL 16/CHEVROLET/VOLT/5DR HB PREMIER	DELIVERY DATE	DELIVERY MILES
		SELLING DEALER NO.	PRODUCTION DATE
		R.O. DATE 07/12/23	
BUSINESS PHONE	COMMENTS		

MO: 99720

DCS AUDIT SLIP

JOB CARD [REDACTED]
 VIN [REDACTED]
 ODOMETER INDICATOR [REDACTED]
 ODOMETER 99720
 NON-GM VEHICLE N
 REFERENCE NUMBER [REDACTED]
 REPAIRING BAC [REDACTED]
 JOB CARD OPEN DATE [REDACTED]
 SERVICE ADVISOR GMIN [REDACTED]
 FOREIGN TOURIST [REDACTED]

JOB	PAY TYPE	TRANS TYPE	CATEGORY	FRA CLAM#	DEM SAR TRAN #	VER
1	W	ZREG		[REDACTED]	[REDACTED]	0002

JOB COMPLETION DATE: 07/28/2023
 TECHNICIAN GMIN: 786104247

LABOR OPERATION	BASE HOURS	DIAGNOSIS
5031010	4.9	0.6

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
 COMPLAINT DESCRIPTION: SES LIGHT IS ILLUMINATED. ADVISE.

CAUSE CODE: 6579
 CAUSE DESCRIPTION: FAILED -Battery Energy Control Module-This condition may be caused by an internal issue within the Battery Energy Control Module-S le-SEE 18-NA-261.

CORRECTION DESCRIPTION: SCAN TEST. U2603-U2624. PERFORM DIAG. PER TSB 18-NA-261. REPLACE BECM. BATTER GROND STRAPS WERE BROKEN. REPLACE HIGH VOLTAGE AGE BATTERY GROUND STRAPS. PROGRAM CODE [REDACTED]

CAUSAL PART: 24296900

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12378390	1	7.37			
20791594	2	7.47			
24296900	1	309.68			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	282.90		
PARTS	331.99	0.00	614.89
LABOR	728.70	0.00	728.70
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	1343.59	0.00	1343.59

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PERRYSBURG, OH	YEAR / MAKE / MODEL 16/CHEVROLET/VOLT/5DR HB PREMIER		DELIVERY DATE	DELIVERY MILES
	BUSINESS PHONE		SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS		R. O. DATE 07/12/23	

MO: 99720

JOB# 1 CHARGES

LABOR

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JOB# 1 TOTALS

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 PARTS 614.89

JOB# 1 JOURNAL PREFIX CVWS JOB# 1 TOTAL 1343.59

R/O TAX 0.00
 R/O TOTALS 1343.59

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
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	BUSINESS PHONE			DELIVERY MILES
	COMMENTS			PRODUCTION DATE
				R.O. DATE 07/12/23
				MO: 99720

DCS AUDIT SLIP

JOB CARD

VIN

ODOMETER INDICATOR

ODOMETER

NON-GM VEHICLE

REFERENCE NUMBER

REPAIRING BAC

JOB CARD OPEN DATE

SERVICE ADVISOR GMIN

FOREIGN TOURIST

JOB	PAY TYPE	TRANS TYPE	CATEGORY	FRA CLAIM#	VER
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