

Repair Order Detail - Customer Copy

RO Number: [REDACTED]

RO Status: VEH. DISABLED

Customer: [REDACTED]
Phone(s): Contact: [REDACTED]
Vehicle: [REDACTED]

Main: [REDACTED] Cell: [REDACTED]
2016 VOLT BLUE 064F

Mileage: 75,693 Payment type: CASH Waiter: No
Service advisor: 458 Promised time: 04:30 PM Estimate: 0.00
Tag number: T740 Promised date: 06/15/2023

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A ORIGINAL- CONCERN CUSTOMER STATES CAR NO CRANK NO START ALL DASH LIGHTS COME ON BUT VEHICLE WONT MOVE -VEHICLE HAS BEEN AT JN FROM FROM 2/8/23 TO 6/5/23 PER JN INVOICES PROGRAMMED DRIVE POWER INVERTER MODULE.

100M WC MISC N/C  
Tech(s):

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00  
Story: 75716 PART IS ON NATIONAL BACKORDER WITH NO ETA AS OF JUNE 15

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NEED TO REPLACE BATTERY ENERGY CONTROL MODULE PER JN CHEVROLET WORKORDER [REDACTED] REFERENCE DOC ID 5107213 FOR MULTI U CODES U2619/00 THRU U2624  
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B CUSTOMER STATES SHIFT TO PARK MESSAGE COMES ON intermittently

5480908 WC REMOVE & INSTALL TRANSMISSION CONTROL,NEW SHIFTER HARNESS,ADD WIRE HARNESS JUMPER(BLAZER & MALIBU 0.80)(TRAVERSE 0.70)(VOLT 1.1)(GMC ACADIA & HOLDEN ACADIA 1.40) N/C

Tech(s): 241
84733196 1 HARNESS N/C
84955382 1 (S)SWITCH N/C

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

Story: 75716 19-NA-206 "park switch in the transmission control (shifter) assembly is not pulling the BCM signal low to electronically show that the vehicle is in the Park position. *****
OK TO REPLACE UNDER EV WARRANTY NO CHARGE TO CUSTOMER ***** CHECK OPERATION- DID NOT VERIFY CUSTOMER CONCERN. CHECK FOR CODES - NO RELATED CODES. CHECK FOR BULLETINS- FOUND BULLETIN-19-NA-206 park switch in the transmission control (shifter) assembly is not pulling the BCM signal low to electronically show that the vehicle is in the Park position. REMOVE SHIFTER ASSY FROM VEHICLE. R/R PARK SWITCH/ HARNESS IN SHIFTER. REINSTALL SHIFTER IN VEHICLE. INSTALL INLINE JUMPER HARNESS BETWEEN

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BASE SHIFTER CONNECTER AND HARNESS CONNECTOR. CHECK  
OPERATION - OK AT THIS TIME.  
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C CUSTOMER STATES AFTER PICKING UP VEHICLE AT JN VEHICLE DIED OUT
AND ALL LIGHT AND MESSAGES CAME ON (ABS,STABILTRAC FRONT
COLLISION ECT)

100M ISP MISC N/C

Tech(s): 241

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Story: 75716

CUSTOMER DECLINED REPLACING 1 TIRE SENSOR FOR TOTAL \$180.00
PLUS TAX AND FEES

SCAN VEHICLE- ALL HISTORY CODES. IN THE ECM -P25A2 00 -
BRAKE SYSTEM CONTROL MODULE REQUEST SES LIGHT. IN THE EBCM -
C0500 00 - LEFT FRT WHEEL SPEED SENSOR CIRCUIT. . IN TH EBCM
-C0755 03 - RIGHT FRT TOM SENSOR LOW VOLTAGE. IN THE PSCM -
U0415 71- INVALID DATA RECIEVED FROM EBCM. IN THE PARK
ASSIST MODULE -U0422 00- INVALID DATA RECIEVED FROM EBCM.
ROAD TEST AND MONITOR WHEEL SPEED SENSORS - ALL FOUR CORNERS
READING THE SAME WITH NO DROP OUTS. AT THIS TIME - DIC
READING TIRE PRESSURES. * SINCE WE DONT KNOW IF TIRES BEEN
ROTATED WITHOUT RE-LEARNING TPM SENSORS NEW LOCATION,
PERFORM TPM RE-LEARN. CHECK FOR BULLETINS FOR C0500 - FOUND
#16-NA-090. RAISE VEHICLE AND CHECK LEFT FRONT WHEEL SPEED
SENSOR WIRING FOR ROUTING AND OR TWISTING - OK. VISUAL FOR
ANY SIGNS OF DAMAGE - NONE. CLEAR ALL CODES AND ROAD TEST
VEHICLE VEHICLE STOP AND GO AND FREEWAY (23 MILES) - NO
LIGHTS OR STALLING . CAME BACK TO SHOP AND RESCAN - ONLY
CODE RESETTING IN BCM, BUT NOW C0765 03 - RIGHT REAR TPM
SENSOR LOW VOLTAGE. RECOMEND REPLACING RIGHT REAR TPM
SENSOR.
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D CUSTOMER STATES SERVICE ENGINE SOON LIGHT IS ON  
SES ISP SERVICE ENGINE SOON LIGHT IS ON N/C

Tech(s): 241

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00

Story: 75716 REFER TO LINE C

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E CASE [REDACTED] PER DMA WILL SEE ATTACHED EMAILS AND PRINT OUTS
100M ISP MISC N/C

Tech(s): 999

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 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00  
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F Product Emission Recall (N192273600): Emissions Pipe May Rub
 Against A/C Hose Connector (Release Date 3/25/2020)
 9104663 WC Install Three Tie N/C
 Wraps on Evaporative
 Hose Bumper (Includ

Tech(s): 241
 11509086 3 (S)STRAP N/C

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00

Story: 75716 EMISSION RECALL N192273600 REMOVE TOP ENGINE COVER
 AND INSULATOR. REMOVE AIR CLEANER DUCT FROM THROTTLE BODY.
 INSPECT EVAP HOSE - RUBBER INSULATOR ALREADY ON HOSE. SLIDE
 INSULATOR AND INSPECT HOSE - NO DAMAGE. SLIDE RUBBER
 INSULATOR ONTO SAID POSITION AND SECURE WITH TIE STRAPS PER
 BULLETINS -OK. REINSTALL DUCTING AND COVER. CHECK OPERATION
 -OK.

G CHK & ADJUST TIRE PRESSURE-TPMS PRESSURE READINGS-BRAKE
 READINGS,TIRE SPECS-VISUAL MPI
 MPI ISP CHK & ADJUST TIRE N/C
 PRESSURE-TPMS
 PRESSURE
 READINGS-BRAKE
 READINGS,TIRE
 SPECS-VISUAL MPI

Tech(s): 241
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line G: 0.00

Story: 75693 MPI OIL LIFE 0% . TIRE DEPT FRT 4/32, REAR 5/32. SET
 TO 36 PSI. FRT BRAKES 10mm, REAR 8mm. CHECK FLUIDS- TOP
 WASHER AND DRIVE BATTERY COOLANT. CHECK LIGHTS, HORN,
 WIPERS, AND PARKING BRAKE OPERATION -OK. * TIRE SEALANT
 EXPIRED 11/2020.

H** ADD ON 6/14/23 10:11AM \$119.95-OIL & FILTER SVC W/BG MOA
 LUBRICANT(up to 8 qts-each additional extra)COMP ROAD ASSISTANCE
 &ROAD HAZARD TIRE PROTECTION INCLUDED
 BGMOA CC \$119.95-OIL & FILTER 60.46
 SVC W/BG MOA
 LUBRICANT(up to 8
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 extra)COMP ROAD
 ASSISTANCE &ROAD
 HAZARD TIRE

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PROTECTION INCLUDED

|              |             |             |                      |
|--------------|-------------|-------------|----------------------|
| Tech(s): 241 |             |             |                      |
| 19419226     | 1 (S)FILTER |             | 5.95                 |
| 19432331     | 5 OIL       |             | 34.95                |
| 115RSC       | 1 BG MOA    |             | 18.59                |
| Pts: 59.49   | Lbr: 60.46  | Other: 0.00 | Total Line H: 119.95 |

Story: 75716 BG LOF OIL AND FILTER CHANGE. ADD BG MOA IN  
CRANKCASE. RESET OIL LIFE MONITOR. LUBE HINGES.

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Customer Pay	
Labor	60.46
Parts	59.49
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	4.84
Deductible	0.00
Total Charges	124.79
Less Insurance/Adjustment	0.00
Sales Tax	5.88
Total	130.67