



## General Motors - Policy Evaluation Tool

Date: 06/09/2023

### Customer Information

First Name: [REDACTED]  
 Last Name: [REDACTED]  
 Phone: [REDACTED]

### Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet  
 Component Warranty Coverage: Bumper to Bumper Coverage - Time and Mileage

Time	Mileage
Component's Warranty End Date: 03/30/2019	Component's Warranty End Mileage (Miles): 36,003
Job Card Date: 06/09/2023	Current Mileage: 92,000
Days Out Of Warranty: 1,532	Miles Out Of Warranty: 55,997

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$597.75  
 Job Card / Repair Order: CAC  
 Repair Group: Electrical

### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$0.00 \*  
 Balance (Warranty Rate Total less GM Participation Amount): \$597.75  
 Adjusted Balance (at Warranty Rates)\*:

**\* Policy adjustment on this vehicle is not recommended. If there are unusual circumstances which require factory involvement, please submit a pre-approval request through the Empowerment Portal.**

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.