

CUSTOMER #: [REDACTED]

AutoNation

AutoNation Chevrolet Pembroke Pines
8000 PINES BLVD. - PEMBROKE PINES, FL 33024
South Florida Watts for Reservations (888) 930-3350
(Dade, Pompano, Palm Beach, Keys)
BROWARD SERVICE HOT LINE (954) 433-3350
www.autonation.com

WORKORDER

PAGE 2

SERVICE HOURS
MON-FRI 7:00 AM TO 7:00 PM - SAT. 7:00 AM TO 5:00 PM
Florida Registration Number: MV- 04978

BUS:		CORP:		VIN:		LICENSE:		MILEAGE IN/ OUT:		TAG:	
COLOR	YEAR	MAKE	MODEL	[REDACTED]		[REDACTED]		91412/		T4511G	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE				
01JAN17 DD			17:00 24MAR23		0.00	CASH					
R.O. OPENED		READY		OPTIONS: DLR:26046							
24MAR2023 12:35											

SERVICE ADVISOR: 6509 KOBB, ARTHUR

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	MULTI-A		CCMPI	Customer requested to have Multi Point Inspection performed this visit
# B			CC	Customer states when vehicles on an gas power only cut out
EST: TOTAL 205.95				
# C			CC	Customer states low propulsion light comes on sometimes
# D			CC	Im in the car has gas in it the low fuel light comes on
# E			CC	Car wash
# F			CC	Customer states west side turn signal blinks
# G			CC	Customer states he has three open cases with GM

We offer GM Original Equipment (OE) parts backed by GM's limited warranty and high quality non-OE parts, identified on your invoice as AP*, that come with a limited warranty backed by AutoNation and/or the parts manufacturer. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle, including the possibility that part or all of the GM New Vehicle Limited Warranty may be voided.

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:
I UNDERSTAND, THAT UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.

I REQUEST A WRITTEN ESTIMATE
 I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$ _____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
 I DO NOT REQUEST A WRITTEN ESTIMATE.
 SIGNED: _____ DATE: _____

CALL/TEXT AUTHORIZATION: I HEREBY AUTHORIZE AUTONATION TO CALL OR TEXT ME AT MY MOBILE NUMBER(S) SHOWN ABOVE, INCLUDING BY USE OF AN AUTOMATED SYSTEM. I UNDERSTAND MY AGREEMENT IS NOT A CONDITION OF PURCHASING GOODS OR SERVICES AND I MAY OPT OUT BY NOTIFYING MY SERVICE ADVISOR.

LABOR AND PARTS: Labor charges are based on both a flat rate and an hourly rate unless otherwise indicated. All parts installed are new unless otherwise indicated.
STORAGE CHARGES: A storage fee of \$75.00 per day may be applied to vehicles which are not claimed within 3 working days of notification of completion.

OTHER AUTHORIZED PERSON _____ PH: _____
ESTIMATE/DIAGNOSTIC FEE \$ 230.66

CHARGES FOR DIAGNOSTIC/PARTIALLY COMPLETED WORK: If I authorize diagnostic work a repair or service, a charge will be imposed for disassembly, reassembly, or partially completed work. The vehicle shall be reassembled to a condition reasonably similar as when received, unless I waive reassembly, or the reassembled vehicle would be unsafe. Any charges will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.
RISK OF LOSS: I understand the dealership is not responsible for any delays caused by damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind, or any other cause beyond its control.

ADDITIONAL PERMISSIONS GRANTED: I hereby grant the dealership permission to operate the vehicle on streets, highways, or public roadways for the purpose of testing and/or inspecting the vehicle. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in cash or approved credit card upon completion of the repairs unless the dealership agrees to other payment arrangements in advance. An express lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.
CUSTOMER SIGNATURE: _____ DATE: _____

SHOP SUPPLY COSTS: We may charge \$3.00 or 12% of the total cost of labor and parts, whichever is greater, not to exceed \$65.00. This charge represents costs and profit to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718] and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].
WARRANTY STATEMENT AND VEHICLE INSPECTION RIGHTS: PLEASE SEE THE TERMS ON THE REVERSE SIDE OF THIS REPAIR ORDER.
DealerCAR 2023 CDK Global, LLC (01/23) WORKORDER TYPE 2 FLGMSH72 AUTONATION "LIMITED WARRANTY" VEHICLE

CUSTOMER COPY

* INVOICE *

Invoice #

Tag #

Service Advisor: 6509 ARTHUR KOBB

Florida Registration Number: MV-04978

MON.-FRI. 7:00 AM TO 7:00 PM - SAT 7:00 AM TO 5:00 PM

SERVICE HOURS

AutoNation Chevrolet ... 8600 PINES BLVD ... SOUTH FLORIDA ... BROWARD SERVICE HOT LINE

AutoNation

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	FO N	CASH	INV. DATE	R.O. OPENED	MILEAGE IN	MILEAGE OUT
01JAN17 D		17.00	24MAR23	0.00	05APR23	12:35	24MAR23	91412	91445
OPTIONS: DIR-26046									

We are a proud retailer of Original Equipment (OE) parts, sourced from the vehicle manufacturer and backed by its limited warranty.

We also offer high quality non-OE parts that are suitable for your vehicle and fit all budgets and needs. If you have chosen a non-OE part, it will be identified on your invoice as "AP*." These non-OE (AP*) parts are not sourced from the vehicle's manufacturer or covered by its warranty. Non-OE parts come with a limited warranty backed by AutoNation and/or the parts manufacturer.

info.***
 DRVPNK1 ***Thank you for joining us in the fight against cancer. We've partnered with the BCRF to raise funds for the world's most promising research to eradicate breast cancer. 100% of your donation goes to BCRF. Please visit DrivePink.com for more info.***
 2735 AMARAL, ROBERTO LIC#: 204540731
 CC
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00

 ESTIMATE: 230.66
 CONTACT: 24MAR23 12:35 SA: 6509

WARRANTY STATEMENT AND VEHICLE INSPECTION RIGHTS: PLEASE SEE THE TERMS ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

CALLTEXT AUTHORIZATION: I HEREBY AUTHORIZE AUTONATION TO CALL OR TEXT ME AT MY MOBILE NUMBER(S) SHOWN ABOVE, INCLUDING BY USE OF AN AUTOMATED SYSTEM, I UNDERSTAND MY AGREEMENT IS NOT A CONDITION OF PURCHASING GOODS OR SERVICES AND I MAY OPT OUT BY NOTIFYING MY SERVICE ADVISOR.

If we receive payments related to the goods or services provided hereunder from any third party (e.g., a check under a Service Contract), you agree that we may retain all such monies as if same was a payment from you and apply such funds to any outstanding indebtedness of yours. You hereby grant us a power of attorney to endorse or otherwise sign your name and to deposit such funds into the dealership's account to carry out the intent of this provision.

By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this invoice and that you received for had the opportunity to inspect any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the amount due.

PAID
 APR 05 2023
 322.23
 300

\$100.00

LABOR AMOUNT	286.93
PARTS AMOUNT	78.73
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	365.66
LESS INSURANCE	14.93
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	350.73

AutoNation Chevrolet Park Lake Pines
 8500 PINES BLVD. PARK LAKE, FL 33024
 South Florida's Best for Reservations (954) 930-3390
 Dade County, Palm Beach, Broward
 BROWARD SERVICE HOT LINE (954) 433-3350
 www.autonation.com

MON, FRI, 7:00 AM TO 7:00 PM, SAT 7:00 AM TO 5:00 PM
 SERVICE HOURS
 Florida Registration Number: MV-04978

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE	R.O. OPENED
01JAN17 D	17	17:00	24MAR23		0.00	CASH	05APR23	12:35 24MAR23
MILEAGE IN		MILEAGE OUT						
91412		91445						
OPTIONS: DLR-26046								

We are a proud retailer of Original Equipment (OE) parts, sourced from the vehicle manufacturer and backed by its limited warranty.

We also offer high quality non-OE parts that are suitable for your vehicle and fit all budgets and needs. If you have chosen a non-OE part, it will be identified on your invoice as "AP*." These non-OE (AP*) parts are not sourced from the vehicle's manufacturer or covered by its warranty. Non-OE parts come with a limited warranty backed by AutoNation and/or the parts manufacturer.

A Customer requested to have Multi Point Inspection performed this visit

CAUSE: PERFORMED MULTI POINT INSPECTION
 MULTI-A Customer requested to have Multi Point Inspection performed this visit
 2735 AMARAL, ROBERTO LIC#: 204540731
 CCMP1

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B Customer states when vehicles on an gas power only cut out
 FU378 Module Fuel Pump Flow Control - Replace
 2735 AMARAL, ROBERTO LIC#: 204540731
 CCXNO

MGRDISC 1 23382564 (S)MODULE
 DISCOUNT

PARTS: 78.73 LABOR: 286.93 OTHER: -14.93 TOTAL LINE B: 286.93

WE DEPLETED THE HYBRID BATTERY. ROAD TEST VEHICLE IN GAS MODE AND WE COULD NOT DUPLICATE CONCERN. WE OPEN GM TAC CASE 3-24-2023 AT 2:45 PM. WAS ADVISE TO SEND SESSION TO BECM. WE DID TAC ADVISOR ANALYSE THE DATA. DEALER WAS ADVISE TO CHECK GROUND G122, WE DID AND IT PASSED. SOFTWARE IN THE HPCM2 AS PER BULLETIN 21-NA-111. WE DID AND REINSTALL SOFTWARE. THEN WE WERE TOLD TO CHECK FUSE BLOCK ON DRIVER SIDE OF THE INSTRUMENT PANEL, AS PER PIC6275C, WE DID AND IT PASSED, TAC ADVISE ON POSSIBLE FUEL, PUMP POWER CONTROL MODULE AT TIMES DUE TO ALL THE SYMPTOMS THE CUSTOMER DESCRIBE TO DEALER. INTERNAL FAILURE IN MODULE. WE REPLACE THE MODULE. ROAD TEST VEHICLE 15 MILES AND AT THIS TIME RUNNING NORMAL. WE SEDN TO TAC THE INFORMATION AFTER REPAIR WAS DONE.

 C Customer states low propulsion light comes on sometimes
 NC NO CHARGE, SEE DETAILS BELOW
 2735 AMARAL, ROBERTO LIC#: 204540731
 CC

WARRANTY STATEMENT AND VEHICLE INSPECTION RIGHTS: PLEASE SEE THE TERMS ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

CALLTEXT AUTHORIZATION: I HEREBY AUTHORIZE AUTONATION TO CALL OR TEXT ME AT MY MOBILE NUMBER(S) SHOWN ABOVE, INCLUDING BY USE OF AN AUTOMATED SYSTEM, I UNDERSTAND MY AGREEMENT IS NOT A CONDITION OF PURCHASING GOODS OR SERVICES AND I MAY OPT OUT BY NOTIFYING MY SERVICE ADVISOR.

If we receive payments related to the goods or services provided hereunder from any third party (e.g., a check under a Service Contract), you agree that we may retain all such monies as if same was a payment from you and apply such funds to any outstanding indebtedness of yours. You hereby grant us a power of attorney to endorse or otherwise sign your name and to deposit such funds into the dealership's account to carry out the intent of this provision.

By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this invoice and that you received for had the opportunity to inspect any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the amount due.

DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DealerCap 2023 GM Corp. All rights reserved. AUTONATION "UNIVERSAL WARRANTY" FL 90981733
 Page 1 of 3
 Customer Copy

Customer Number

INVOICE



PAGE 1

8880 BISCAYNE BLVD. MIAMI SHORES, FLORIDA 33138
DADE: (305) 754-7551 TOLL FREE: (800) 525-7511
service@tagemall.com bodyshop@tagemall.com
MIAMI-DADE COUNTY REGISTRATION #393.MVR
FLORIDA REGISTRATION #MV-92382

Home: Bus: Email:

SERVICE ADVISOR 2404 Maria Reyes

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG, DEL. DATE, IN SERV DATE, WARR. EXP., PROMISE, RATE, PAYMENT, INV. DATE. Includes vehicle details for a 2017 Chevrolet Volt.

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL

A Consent to Receive Text Messages. By signing below, I authorize TROPICAL CHEVROLET to contact me by SMS text message to serve me better.

TEXT Consent to Receive Text Messages. By signing below, I authorize TROPICAL CHEVROLET to contact me by SMS text message to serve me better.

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B Perform Courtesy Vehicle Inspection CVI Perform Courtesy Vehicle Inspection

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C CUST STATES ENGINE LIGHT IS ON CHECK AND ADVISE MISC MISCELLANEOUS REPAIRS MUST OVERTYPE ACTUAL REPAIR

PARTS: 0.00 LABOR: 179.99 OTHER: 0.00 TOTAL LINE C: 179.99

90934 1.00 CHECKED COMPUTER SYSTEM. FOUND MULTIPLE BATTERY LOW VOLTAGE CODES IN MULTIPLE MODULE, 12 VOLT BATTERY WAS REPLACED AT OTHER SHOP... CLEARED ALL CODES, ROAD TESTED VEHICLE MULTIPLE TIMES WITH EV AND GAS ENGINE, COULD NOT DUPLICATE CUSTOMER CONCERN AT THIS TIME

D CUST STATES VEHICLE WOULD NOT START CHECK AND ADVISE MISC MISCELLANEOUS REPAIRS MUST OVERTYPE ACTUAL

PROPER CAR REPAIR AND YOUR SATISFACTION ARE BOTH IMPORTANT TO US. THE WORK WE PERFORMED IN ACCORDANCE WITH THE MANUFACTURER'S SPECIFICATION, GOVERNMENT REGULATIONS AND OUR PRIDE OF WORKMANSHIP.

PREVENTATIVE MAINTENANCE IS THE LEAST EXPENSIVE COST OF OPERATING YOUR CAR. LET US SERVICE YOUR CAR REGULARLY TO PREVENT AS MANY MECHANICAL FAILURES AS POSSIBLE.

A standard charge is made of 13% of total charges to a maximum of \$65.00. This charge represents costs and profits to the motor vehicle facility for items such as miscellaneous shop supplies and/or waste disposal.

Signature X

LIMITED WARRANTY: The only warranties applying to the part(s) installed in accordance with this estimate are those which may be offered by the manufacturer.

CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE AND RECEIPT OF INVOICE COPY HEREOF.

X CUSTOMER SIGNATURE

Table with columns: DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

ALL PARTS NEW UNLESS OTHERWISE INDICATED

866-790-5600

Mr. Tom



CUSTOMER #

GRIECO CHEVROLET OF DELRAY BEACH

"We are a Complete Full Service Parts & Service Facility"

2605 S. FEDERAL HIGHWAY - DELRAY BEACH, FLORIDA 33483
PHONE: (561) 265-8800 - TOLL FREE: 1 (800) 929-5213
PARTS & SERVICE HOURS:
MON-FRI 7 AM-6 PM - SAT: 7AM-4PM
www.griecocars.com

Repair Shop Registration Number: MV - 97067 AR1190

SERVICE ADVISOR: 2408 LOUIS J COSTANZO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLUE	17	CHEV VOLT			90722/90722	T6080
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
01JAN17 DD			13:00 19JAN23	0.00	CASH	24JAN23
R.O. OPENED	READY	OPTIONS:				
07:35 19JAN23	15:45 24JAN23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	TOW-IN CHECK PROPULSION NO POWER ISSUE AND WONT GO INTO DRIVE CHECK AND ADVISE						
	MISC REPLACE BATTERY RETEST OK						
	2005 CNTX					49.95	49.95
	1 88866188 2330 EVLN2AGM				293.34	224.95	224.95
	1 BT BATTERY TAX				1.50	1.50	1.50
PARTS:	224.95	LABOR:	49.95	OTHER:	1.50	TOTAL LINE A:	276.40

B	CUSTOMER STATES						
	MISC MISCELLANEOUS						
	2005 C					0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C	MPVI-CUSTOMER HAS REQUESTED A MULTI-POINT VEHICLE INSPECTION						
	MPVI MPVI-CUSTOMER HAS REQUESTED A MULTI-POINT VEHICLE INSPECTION						
	2005 ISP						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

10PL	10% DISCOUNT PARTS AND LABOR					-27.49	-27.49
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ESTIMATE: 0.00 19JAN23 07:35 SA: 2408

ON THE CHARGER

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

*SHOP SUPPLY COSTS: We have added a charge equal to 12 % of the total cost of labor and 2% parts, not to exceed \$24.92, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	49.95
PARTS AMOUNT	224.95
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	1.50
TOTAL CHARGES	276.40
LESS INSURANCE	27.49
SALES TAX	-1.89
PLEASE PAY THIS AMOUNT	247.02

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X _____ Customer X _____

Grieco Chevrolet of Delray Beach

2885 S Federal Highway
Delray Beach
Florida
5612656800

Customer Information

Street:

Zip Code:

Customer Signature:



Transaction Information

Sale

Date: 1/25/2023, 1:06:36 PM

Amount: \$247.02

Card Number: *****

Merchant Id:

Terminal Id:

Auth Code:

Auth Mode: Issuer

Application Name: AMERICAN EXPRESS

Processed as: AMEX

Refer:

Trace:

In:

Response: Approved

Entry Method: Chip Read

Match AVS: Not Present

Match CVV: Not Present

Match ZIP: Not Present

Chip Card A:

TV:

IAD:0

Cl:

User Id: nigram

I Agree to Pay Above Total Amount According to Card Issuer agreement (Merchant agreement if Credit voucher).