

Complaint Case #



CUSTOMER #: [REDACTED]

INFORMATION REDACTED *INVOICE*
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.

728 CENTRAL AVENUE
SCARSDALE, NY 10583
(914) 723-9200
www.currychevy.com

NYACK, NY
HOME:
BUS:
CONT: N/A 552(B)(6)
CELL:

SERVICE ADVISOR: 2418 DANIELLE ANN FLORICH

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG, DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PC NO., RATE, PAYMENT, INV. DATE. Includes details for a 2017 Chevrolet Volt.

A CAR IS HAVING TROUBLE STARTING. ITS TAKES 15-20 MINS OF STARTING OVER AND OVER UNTIL YOU CAN DRIVE IT. GETTING SHIFT TO PARK MESSAGE ON DASHBOARD. CAR WILL SWITCH OVER TO GAS MODE IN THE MIDDLE OF DRIVING. PLEASE INSPECT.
MISC DIAGNOSED FAULTY BATTERY ENGERGY CONTROL MODULE, PART IS ON ORDER. NOT AVAILABLE FOR ETA DATE THROUGH GM - PART# 24296900
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B CUSTOMER STATES CAR IS OVERDUE FOR STATE INSPECTION BUT WON'T PASS. MISC VEHICLE WILL NOT PASS NEW YORK STATE INSPECTION
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C PERFORM RECALL N192273600 Emissions Pipe May Rub Against A/C Hose Connector
CAUSE: POSSIBLE LEAK
9104663 INSTALL THREE TIE WRAPS ON EVAPORATOR HOSE BUMPER(INCLUDES PROTECTOR INSTALLATION IF REQUIRED)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

INFORMATION REDACTED (N/C)
PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

47754 recall n192273600 Install Three Tie Wraps on Evaporative Hose Bumper

Table with columns: DESCRIPTION, TOTALS. Includes warranty information and a list of charges (LABOR AMOUNT, PARTS AMOUNT, etc.).

NEW YORK STATE REPAIR SHOP NUMBER 7113021