

ALLEN GWYNN CHEVROLET  
 1400 SOUTH BRAND BLVD.  
 GLENDALE, CA 91204  
 (818)240-0000 FAX (818)240-1625  
 WWW.LOVEMYCHEVY.COM

PASADENA, CA		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
			52332	52335	01/12/22 11:38	00/00/00	
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2017 CHEVROLET VOLT LT (GREY)					03049	PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
							No Charge
HOME PHONE	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		RO COMMENT	
				ALBERTO GUZMAN (358)			
Code	Fail Code	Tech	Hours	Type	Amount		
A	MPVI	A08	0.00	Internal	\$0.00		
Concern MPVI PERFORM GM MULTI POINT INSPECTION							
Correction mpvi							
Technician Clock Time							
A08 W 01/18/22 17:04 - 01/18/22 17:08 0.07							
Total Work Time 0.07		Total Diagnostic Time 0.00		Total Straight Time 0.00			
Total Hours: 0.00			Line Total...			\$0.00	
B	9105392	A08	0.40	Warranty	\$66.79		
Concern N202307990: ZCSP - Customer Satisfaction Program - Increased Customer Notification - (04/14/2021)							
Correction N202307990: ZCSP - Customer Satisfaction Program - Increased Customer Notification - (04/14/2021) Performed Campaign # N202307990 Hybrid Powertrain Control Module 2 Reprogramming with SPS. WCC							
Technician Clock Time							
A08 W 01/18/22 16:38 - 01/18/22 17:02 0.40							
Total Work Time 0.40		Total Diagnostic Time 0.00		Total Straight Time 0.00			
Total Hours: 0.40			Line Total...			\$66.79	
C	2810945	A08	0.30	Warranty	\$50.09		
Concern TOW IN: CUSTOMER STATES THE VEHICLE WAS TAKEN TO A LOCAL SHOP AND THEY COULD NOT GET IT TO START, PLEASE DIAG AND ADVISE, THE CHECK ENGINE LIGHT IS ON							
Cause Verified concern - retrieved HPCM2 Current DTCs P0AFA, U2603, U2604, U2605, U2606, U2617, U2618. Per TSB #18-NA-261 this condition may be caused by an internal issue within the Battery Energy Control Module. Replace and reprogram the Battery Energy Control Module per SI.							

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CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
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	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		RO COMMENT	
				ALBERTO GUZMAN (358)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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**C** Continued

**Cause** Disabled the vehicle High Voltage system. Drained the Drive Motor Battery cooling system. Removed the Drive Motor Battery Pack. Removed the Drive Motor Battery cover. Referred to Document ID: 4163312 and replaced the Battery Energy Control Module. Installed the Drive Motor Battery cover. Performed a smoke test on the rechargeable energy storage system. Installed the Drive Motor Battery Pack. Filled and bled Drive Motor Battery cooling system.

**Correction** Enabled the vehicle High Voltage system. Programmed the Battery Energy Control Module. Battery Energy Control Module programming WCC [REDACTED]. Verified concern - retrieved HPCM2 Current DTCs P0AFA, U2603, U2604, U2605, U2606, U2617, U2618. Per TSB #18-NA-261 this condition may be caused by an internal issue within the Battery Energy Control Module. Replace and reprogram the Battery Energy Control Module per SI.

Disabled the vehicle High Voltage system. Drained the Drive Motor Battery cooling system. Removed the Drive Motor Battery Pack. Removed the Drive Motor Battery cover. Referred to Document ID: 4163312 and replaced the Battery Energy Control Module. Installed the Drive Motor Battery cover. Performed a smoke test on the rechargeable energy storage system. Installed the Drive Motor Battery Pack. Filled and bled Drive Motor Battery cooling system. Enabled the vehicle High Voltage system. Programmed the Battery Energy Control Module.

Battery Energy Control Module programming W [REDACTED]

**Technician Clock Time**

A08 D	01/18/22 07:34 - 01/18/22 07:57	0.38	A08 W	01/18/22 10:07 - 01/18/22 11:21	1.24
A08 W	01/18/22 11:58 - 01/18/22 13:59	2.01	A08 W	01/18/22 17:03 - 01/18/22 17:04	0.02
Total Work Time		3.27	Total Diagnostic Time		0.38
				Total Straight Time	0.00

Part Number	Description	Qty.	Unit Price	Ext. Price
X 24296900	MODULE ASM-BAT ENGY CONT	1	\$567.12	\$567.12
	CLEAN CORE	1	\$50.00	\$50.00
<b>Parts Total...</b>				<b>\$617.12</b>
<b>Total Hours: 0.30</b>				<b>Line Total... \$667.21</b>

**Technician Summary**

ID	Technician	License	Lines
A08	GRANT GALCYAN		B C

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		[REDACTED]		52332	52335	01/12/22 11:38	00/00/00	[REDACTED]
		VEHICLE DESCRIPTION					TAG NO.	STATUS
CONTROL NO.		LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]								No Charge
WORK PHONE		CELL PHONE	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]		[REDACTED]		ALBERTO GUZMAN (358)				

**Non-Customer Totals**

Charge Description	Ctrl #	Acct #	Amount
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**Customer Totals**

Charge Description	Ctrl #	Acct #	Amount
Total Amount Due			<b>\$0.00</b>

Additional Charges\* being all or the balance owing to repairs, parts & accessories described in this work order.

B.A.R. LICENSE # ARD00004535  
E.P.A. # CAD028248569

X



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		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	RO NO.
		[REDACTED]	62924		02/21/23 14:31		[REDACTED]
VEHICLE DESCRIPTION						TAG NO.	STATE
2017 CHEVROLET VOLT LT (GREY)						06238	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED
[REDACTED]							02/21/2023 @ 14:20
CELL	HOME	PHONE 3	STOCK NO.	SERV. ADV.		RO COMMENT	
				RICK GUDINO (316)			

Line	Type	Op-Code	Tech
<b>A</b>	Internal	MPVI	
Concern	MPVI PERFORM GM MULTI POINT INSPECTION		
<b>B</b>	Customer	3013	
Concern	Customer states check engine warning indicator in cash cluster is on solid-check and advise		
<b>C</b>	Customer	3013	
Concern	Customer states low propulsion warning indicator in dash cluster appears while driving-check and advise		
<b>D</b>	Customer	3013	
Concern	Customer states shift to park warning indicator in dash cluster appears after shifting transmission shifter lever into park-check and advise		
<b>E</b>	Customer	3013	
Concern	Customer states vehicle will not accept charge when attempting to charge vehicle-check and advise		

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CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	PROMISED	
							02/21/2023 @ 14:20	
	HOME	PHONE 3	STOCK NO.	SERV. ADV.			RO COMMENT	
				RICK GUDINO (316)				

**POWER OF ATTORNEY-- KNOW ALL MEN PRESENTS.**

That the undersigned does hereby constitute and appoint this dealership my(ours) true and lawful attorney to sign name, plan and stead of the undersigned on any Insurance Checks or Drafts issued by Insurance Company covering any repairs to my(our) automobile authorized by myself(ourselves) in whatever manner is necessary to place check or draft in a cashable position. I/(we) hereby ratify and confirm whatever action said attorney shall or may take by virtue hereof in the premises.

B.A.R. LICENSE#ARD00004535 E.P.A. # CAD28246569

NO WARRANTY PARTS WILL BE RETURNED TO CUSTOMERS THEY BECOME THE PROPERTY OF GM.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.

ALL PARTS DISCARDED UNLESS YOU REQUEST THEM TO BE RETURNED, DO YOU REQUEST YOUR PARTS TO BE RETURNED ? PLEASE CHECK HERE. \_\_\_\_\_

ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITHIN STATE LEGISLATION

TERMS are cash on delivery. Estimates are for parts and labor only. Storage will be charged 48 hours after repairs are completed.

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to use my vehicle at any location for the purpose of testing and/or inspection. Until payment in full of the within account, I hereby acknowledge the existence of a lien in the vehicle and all contents thereof. I further acknowledge my possession or possession of the dealer, until the within account is paid in full. While the vehicle is in my possession it shall remain on the demand by the dealer until the within account is paid in full.