



General Motors - Policy Evaluation Tool

Date: 03/15/2023

Customer Information

First Name: [Redacted]
Last Name: [Redacted]
Phone: [Redacted]

Vehicle/Coverage Information

VIN: [Redacted] Make: Chevrolet
Component Warranty Coverage: Hybrid Coverage

Time

Component's Warranty End Date: 01/02/2025
Job Card Date: 03/22/2023
Days Out Of Warranty: 0

Mileage

Component's Warranty End Mileage (Miles): 102,497
Current Mileage: 114,215
Miles Out Of Warranty: 11,718

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$2,000.00
Job Card / Repair Order: [Redacted]
Repair Group: Electrical

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

GM Participation Amount: \$800.00
Customer/Dealer Participation Amount: \$1,200.00 / 60%
Agreed Upon Customer/Dealer Participation Amount:

Please print this document and the supporting IVH document and attach to the 'Hard Copy'

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amounts, contact your District Manager using the Claim Pre-Approval form.

IMPORTANT: Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction. Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.