

ALLEN GWYNN CHEVROLET  
 1400 SOUTH BRAND BLVD.  
 GLENDALE, CA 91204  
 (818)240-0000 FAX (818)240-1625  
 WWW.LOVEMYCHEVY.COM



[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
LOS ANGELES, CA [REDACTED]		[REDACTED]		67809	67810	02/21/23 11:15	03/09/23	[REDACTED]
VEHICLE DESCRIPTION						TAG NO.	STATUS	
2018 CHEVROLET VOLT LT						06236	PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]							Cash	
HOME	WORK	OTHER	STOCK NO.	SERV. ADV.			RO COMMENT	
[REDACTED]				RICK GUDINO (316)				
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount		
A	MPVI		A60	0.00	Internal	\$0.00		
Concern MPVI PERFORM GM MULTI POINT INSPECTION								
Correction Performed mpvi								
Technician Clock Time								
A60 W 03/09/23 10:36 - 03/09/23 10:37 0.02								
Total Work Time 0.02 Total Diagnostic Time 0.00 Total Straight Time 0.00								
				<b>Total Hours:</b>	<b>0.00</b>	<b>Line Total...</b>	<b>\$0.00</b>	
<b>B</b>	5031010		A60	6.30	Warranty	<b>\$1,276.07</b>		
Concern Customer states check engine warning indicator in dash cluster is on solid-check and advise								
Cause Verified customer concern. Scanned the vehicle for DTC's and retrieved DTC's U2603, U2604, U2605, U2606, U2617, U2619, U2620, U2621, U2622, U2623, U2624. Found bulletin #18-NA-261. Document ID: 5107213. Will need to replace and reprogram the battery energy control module and program it to the vehicle and verify repairs. becm covered through pzev extended warranty								
Correction Verified customer concern. Scanned the vehicle for DTC's and retrieved DTC's U2603, U2604, U2605, U2606, U2617, U2619, U2620, U2621, U2622, U2623, U2624. Found bulletin #18-NA-261. Document ID: 5107213. Will need to replace and reprogram the battery energy control module and program it to the vehicle and verify repairs.								
Replaced and reprogram the Battery Energy Control Module per SI. Disabled the vehicle High Voltage System. Drained the Drive Motor Battery cooling system. Removed the Drive Motor Battery Pack. Removed the Drive Motor Battery Cover. Referred to Document ID: 4163312 and replaced the Battery Energy Control Module. Installed the Drive Motor Battery Cover. Performed a smoke test on the rechargable energy storage system. Installed the Drive Motor Battery Pack. Filled and bled Drive Motor Battery Cooling system. Enabled the vehicle High Voltage System. Programmed the Battery Energy Control Module.								
Battery Energy Control Module programming WCC: [REDACTED]								
Additional Operations				OpCode	Hours	Tech		
				5031010	4.90	A60		
				SLD	1.00	A60		
				SLT	0.40	A60		

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[REDACTED]							Cash
HOME	WORK	OTHER	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]				RICK GUDINO (316)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
B	Continued					
Additional Operations		OpCode	Hours	Tech		
		Other	0.00			
		SLA	0.00			
		SLP	0.00			
		SLS	0.00			
Technician Clock Time						
A60 D	02/21/23 15:48 - 02/21/23 15:54	0.10	A60 D	03/08/23 16:07 - 03/08/23 17:01	0.90	
A60 W	03/09/23 07:10 - 03/09/23 10:08	2.97				
Total Work Time	2.97	Total Diagnostic Time	1.00	Total Straight Time	0.00	
Part Number	Description	Qty.	Unit Price	Ext. Price		
X 24296900	MODULE ASM-BAT ENGY CONT	1	\$567.12	\$567.12		
	CLEAN CORE	1	\$50.00	\$50.00		
	DIRTY CORE	-1	\$50.00	-\$50.00		
	Parts Total...			\$567.12		
Misc. Code	Description	Qty.	Unit Price	Ext. Price		
NS2	SHUTTLE 2 WAY	1.0	\$15.00	\$15.00		
	Misc Total...			\$15.00		
<b>Total Hours: 6.30</b>			<b>Line Total...</b>	<b>\$1,858.19</b>		

<b>C</b>	5480908	A60	1.10	Warranty	\$222.81
Concern	Customer states shift to park warning indicator in dash cluster appears after shifting transmission shifter lever into park-check and advise				
Cause	Verified customer concern. Found bulletin #19-NA-206. Document ID: 5403533. According to bulletin #19-NA-206 the cause of the condition may be that the park switch in the transmission control (shifter) assembly is not pulling the BCM signal low to electronically show that the vehicle is in the Park position. To correct the issue R & R the transmission control, install a new shifter harness, then upon reinstalling the transmission control, install an In-line Shifter Wire Harness Jumper between the shifter base connector and the console harness connector				
	Replaced the shifter harness and an In-line Shifter Wire Harness Jumper between the shifter base connector and the console harness connector verified repairs and all OK. repair covered through voltec extended warranty				
Correction	Replaced the shifter harness and an In-line Shifter Wire Harness Jumper between the shifter base connector and the console harness connector verified repairs and all Ok				
Technician Clock Time					
A60 D	02/21/23 15:54 - 02/21/23 15:56	0.03	A60 W	03/09/23 10:23 - 03/09/23 10:36	0.21

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HOME	WORK	OTHER	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]				RICK GUDINO (316)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
<b>C</b>	Continued					
<i>Technician Clock Time (cont.)</i>						
Total Work Time		0.21	Total Diagnostic Time		0.03	Total Straight Time 0.00
Part Number	Description	Qty.	Unit Price	Ext. Price		
84733196	HARNES ASM-A/TRNS CONT W	1	\$13.31	\$13.31		
84955382	SWITCH ASM-A/TRNS CONT	1	\$36.75	\$36.75		
				<b>Parts Total...</b>	<b>\$50.06</b>	
<b>Total Hours: 1.10</b>				<b>Line Total...</b>	<b>\$272.87</b>	

<b>D</b>	3013		A60	0.00	Customer	<b>\$0.00</b>
Concern	Customer states transmission will not engage into forward or reverse gears-check and advise					
Correction	Will replace the BECM and verify it fixes the issue, vehicle will also need a 12V battery to be replaced due to it being bad. Replaced the BECM and the 12V battery and the issue was resolved the vehicle drives as intended.					
<i>Technician Clock Time</i>						
A60 D 02/21/23 15:56 - 02/21/23 15:57		0.02	A60 D 03/09/23 10:36 - 03/09/23 10:36		0.00	
Total Work Time		0.00	Total Diagnostic Time		0.02	Total Straight Time 0.00
<b>Total Hours: 0.00</b>				<b>Line Total...</b>	<b>\$0.00</b>	

<b>E</b>	9105392		A60	0.40	Warranty	<b>\$81.02</b>
Concern	RECALLS-N202307990 increased customer notification					
Correction	Performed Campaign: N202307990: ZCSP - Customer Satisfaction Program - Increased Customer Notification. Updated software on the Hybrid Powertrain Control Module 2.					
WCC:	[REDACTED]					
Additional Operations		OpCode	Hours	Tech		
		9105392	0.40	A60		
		SLD	0.00			
		SLT	0.00			
		Other	0.00			
		SLA	0.00			
		SLP	0.00			
		SLS	0.00			
<i>Technician Clock Time</i>						
A60 W 03/09/23 10:37 - 03/09/23 10:49		0.20	Total Diagnostic Time		0.00	Total Straight Time 0.00
Total Work Time		0.20	Total Diagnostic Time		0.00	Total Straight Time 0.00

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[REDACTED]				RICK GUDINO (316)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
E	Continued					
				<b>Total Hours:</b>	<b>0.40</b>	<b>Line Total... \$81.02</b>

F +	3016		A60	0.00	Customer	\$0.00
Concern SUBLET-lyft						
Misc. Code		Description		Qty.	Unit Price	Ext. Price
LYFT		Lyft expense to customer		1.0	\$12.71	\$12.71
				<b>Misc Total...</b>		<b>\$12.71</b>
				<b>Total Hours:</b>	<b>0.00</b>	<b>Line Total... \$12.71</b>

G ^	3004		A60	0.80	Customer	\$164.00
Concern 12V battery						
Cause 12V battery						
Correction R&R 12V battery Replaced the 12V battery and erased DTC's.						
Technician Clock Time						
A60 W 03/09/23 10:08 - 03/09/23 10:23 0.25						
Total Work Time		Total Diagnostic Time		Total Straight Time		0.00
0.25		0.00				
Part Number		Description		Qty.	Unit Price	Ext. Price
88866188		BATTERY EVLN2		1	\$266.82	\$266.82
		CLEAN CORE		1	\$12.25	\$12.25
		DIRTY CORE		-1	\$12.25	-\$12.25
				<b>Parts Total...</b>		<b>\$266.82</b>
				<b>Total Hours:</b>	<b>0.80</b>	<b>Line Total... \$430.82</b>

Technician Summary		
ID	Technician	License
A60	JESUS HERRERA	
		Lines
		B C E G

Authorized Estimates					
Date/Time	Amount	Authorized By	Authorization Method	Phone/Email	Adv. Username
02/22/2023 09:30	\$450.00	[REDACTED]	Phone	[REDACTED]	rickg
02/21/2023 11:15	\$205.00		Initial Estimate		rickg

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[REDACTED]				RICK GUDINO (316)			

**Non-Customer Totals**

Charge Description	Ctrl #	Acct #	Amount
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**Customer Totals**

Charge Description	Ctrl #	Acct #	Amount
Parts		467	\$266.82
SalesTax		324	\$27.35
Labor		460A	\$164.00
Misc.Chg		331L	\$12.71
Total Amount Due			\$470.88

Credit Card/VMD		225	\$470.88
CTRL#28551		--	---

Indebtedness is hereby acknowledged for the "Total Charges" being all or the balance owing to repairs, parts & accessories described in this work order.

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8246569

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