



## General Motors - Policy Evaluation Tool

Date: 02/02/2023

### Customer Information

First Name: [REDACTED]  
Last Name: [REDACTED]  
Phone: [REDACTED]

### Dealer Information

BAC: 215125  
Dealer Name: MATTHEW WALDO  
Dealer: Herb Chambers Chevrolet

### Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet  
Component Warranty Coverage: Certified Pre-Owned Coverage

#### Time

Component's Warranty End Date: 04/16/2022  
Job Card Date: 01/26/2023  
Days Out Of Warranty: 285

#### Mileage

Component's Warranty End Mileage (Miles): 100,324  
Current Mileage: 46,573  
Miles Out Of Warranty: 0

Additional Comment: [REDACTED]

### Repair

Total Repair Cost At Warranty Rates: \$1,395.92  
Job Card / Repair Order: [REDACTED]  
Repair Group: Engine Propulsion

### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

GM Participation Amount: \$0.00 \*  
Customer/Dealer Participation Amount: \$1,395.92  
Agreed Upon Customer/Dealer Participation Amount:

**\* This vehicle is beyond the warrantable coverage period. If there are unusual circumstances which require factory involvement, contact your District Manager for pre-approval.**

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amounts, contact your District Manager using the Claim Pre-Approval form.

IMPORTANT: Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction. Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.