



## General Motors - Policy Evaluation Tool

Date: 05/01/2023

### Customer Information

First Name: [REDACTED]  
 Last Name: [REDACTED]  
 Phone: [REDACTED]

### Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet  
 Component Warranty Coverage: Powertrain Coverage

#### Time

Component's Warranty End Date: 04/16/2021  
 Job Card Date: 01/26/2023  
 Days Out Of Warranty: 650

#### Mileage

Component's Warranty End Mileage (Miles): 60,324  
 Current Mileage: 46,573  
 Miles Out Of Warranty: 0

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$1,445.57  
 Job Card / Repair Order: [REDACTED]  
 Repair Group: Engine Propulsion

#### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$433.67  
 Balance (Warranty Rate Total less GM Participation Amount): \$1,011.90 / 70%  
 Adjusted Balance (at Warranty Rates)\*:

Print this document and the supporting IVH document and attached to the physical order and retain. A copy of this printout must be attached to the submitted transaction.

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.