



14400 First Avenue South
 Burien, WA 98168
 (206) 243-5800
 Fax: (206) 246-3600
 burienchevrolet.com

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. to 3:00 p.m. Saturday

R/O Open Date	R/O Number
10/25/22	
R/O Close Date	Status
12/30/22	Pre-Invoice
Mileage In	Mileage Out
44798	44802
Service Advisor / Tag #	
DAWN ROGERS/2195	

KENT, WA		Work Phone	
		Home Phone	
Year	Make	Model	Body
2018	CHEVROLET	VOLT	5DR HB PREMIER

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - 05CTZ: DIAGNOSIS REQUESTED CUST STATES CK ENGINE LIGHT ON AFTER HITTING DEER AND TAKING TO BODY SHOP. LIGHT SAYS NOT COMPLETELY CHARGED ON START UP IN AM. SHOWS THAT BATTERY IS CHARGING WHEN CHARGER IS IN PLACE</p> <p>Caused by Verified check engine light, reduced propulsion message is not present at this time. Performed diagnostic system check using GDS2 and found u2603-u2624 stored in HPCM2 as current. Followed SI diag and found bulletin #18-NA-261 applies. Internal fault in Battery energy control module. Recommend replacement.</p> <p>Tech: ANDY W. (650) 324255681 Tech: Arianna Timm (425)</p> <p>Installed 24296900 :SL-N-MODULE (02210-C) Qty: 1 Core Chg 24296900-C :SL-N-MODULE (02210-C) - Core Qty: 1 Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 1 Installed 23209745 :SL-N-SEAL (02210-C) 23209 Qty: 1</p> <p>Started by disconnecting the 12 volt battery and then the high voltage fuse in the center console. Then removed the 3 skid plates under the vehicle and then disconnected the 6 electrical connectors and the 2 hoses, and let the battery drain coolant as well as the ground cables from the</p>	<p>Warranty Warranty Warranty Warranty Warranty</p>

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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				In-Service Date	
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2018	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>battery. Then using a lift table, removed all the screws holding the battery in the car. Then lowered the battery and drained the rest of the coolant from the battery. Then unbolted the casing for the battery and then disconnected the electrical connectors from the battery energy control module. Then removed the old module and put the new one in and reconnected the connectors. Then cleaned where the seal sits on the battery case. Then went to clean the seal and found that the seal was pinched and cannot use the same seal. After receiving a new seal, put it in the top casing for the battery and then put the case back together. Verified that the seal is tight and bolted it all back together. Then lifted the battery back into the vehicle and screwed it back in and torqued to specifications. Then reconnected the electrical connectors, hoses, and ground cables and put the skid plates back on. Then lowered the vehicle and reconnected the high voltage fuse and the 12 volt battery. Then vacuum and filled the coolant for the battery while programming the BECM, warranty claim code [REDACTED]. Then using GDS2, commanded the battery pack coolant pump to 80% to verify all air bubbles were out of the system. Then cleared DTCs and road tested to verify</p>	

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KENT, WA			Work Phone	Vehicle Identification Number	
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Year	Make	Model	Body	Color	License Number
2018	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>vehicle is operating as designed and no codes reset. Then plugged vehicle in to charge and verified vehicle is charging.</p> <hr/> <p>#2 * Customer Reports: [OTHER]: P&A 1 24296900 BATTERY ENERGY CONTROL MODULE ULE Caused by Replace the battery energy control module. Started by disconnecting the 12 volt battery and then the high voltage fuse in the center console. Then removed the 3 skid plates under the vehicle and then disconnected the 6 electrical connectors and the 2 hoses, and let the battery drain coolant as well as the ground cables from the battery. Then using a lift table, removed all the screws holding the battery in the car. Then lowered the battery and drained the rest of the coolant from the battery. Then unbolted the casing for the battery and then disconnected the electrical connectors from the battery energy control module. Then removed the old module and put the new one in and reconnected the connectors. Then cleaned where the seal sits on the battery case. Then went to clean the seal and found that the seal was pinched and cannot use the same seal. After receiving a new seal, put it</p>	

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