

Repair Order Detail - Internal Copy

RO Number: [REDACTED]

RO Status: READY TO POST

Customer: [REDACTED]
 Phone(s): Contact: [REDACTED]
 Vehicle: [REDACTED]

Main: [REDACTED]
 2017 VOLV

[Click to View Cust Copy](#)
 Cell: [REDACTED]

Mileage: 32,607
 Service advisor: 6342
 Tag number: T4379

Payment type: CASH
 Promised time: 05:00 PM
 Promised date: 11/12/2022

Waiter: No
 Estimate: 0.00
 Customer Comments: No

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**A** CUSTOMER STATES THE ENGINE LIGHT CAME ON, ALONG WITH LIMITED  
 PROPULSION MESSAGE AND LIMITED TO 1 MPH. CUST STATES INTERMITTENT  
 EN001 WC CUSTOMER STATES THE 0.00 0.00  
 ENGINE LIGHT CAME ON,  
 ALONG WITH LIMITED  
 PROPULSION MESSAGE  
 AND LIMITED TO 1 MPH.  
 CUST STATES  
 INTERMITTENT

Tech(s): 6953  
 24296900 1 (S)MODULE 564.21  
 24296900 -1 CORE RETURN -50.00  
 12378390 1 COOLANT 15.47

Pts: 529.68 Lbr: 0.00 Other: 0.00 Total Line A: 529.68

Story: 32607 dtc p1e00 b101d u2603 u2604 u2605 u2617 u2618 u2619  
 u2620 u2621 u2622 u2623 u2624 5031010 1.0d 4.9r/r .4 smoke  
 630 lower high voltage battery and test power/grounds/  
 serial data into battery junction block at front of battery  
 (loaded with test lamp). all circuits present without an  
 issue. battery energy control module is losing  
 communications to other modules. found module is on national  
 back order. ordered part and assemble car to move out of  
 shop. when part came in r/r high voltage battery and  
 replaced becm. smoke test battery. program module code  
 cdy [REDACTED]. fill and bleed battery coolant system. clear  
 all dtc.

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B Customer requested to have Multi Point Inspection performed this
 visit
 MULTI-A CC Customer requested to 0.00 0.00
 have Multi Point
 Inspection performed
 this visit

Tech(s): 6953
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

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 Customer Pay  
 Labor 0.00  
 Parts 0.00  
 Lube 0.00  
 Sublet 0.00  
 Miscellaneous/Shop Charge 0.00  
 Deductible 0.00  
 Total Charges 0.00

# Repair Order Detail - Internal Copy

|                           |      |
|---------------------------|------|
| Less Insurance/Adjustment | 0.00 |
| Sales Tax                 | 0.00 |
| Total                     | 0.00 |