

CUSTOMER #: [REDACTED]



From Our Family To Yours

1105 EAST EADS PARKWAY · GREENDALE, IN 47025
(812) 537-1416 · (513) 241-1692

INVOICE

PAGE 1

AURORA, IN [REDACTED]

HOME: [REDACTED]
BUS: [REDACTED]

CONT [REDACTED]
CELL [REDACTED]

SERVICE ADVISOR: 8 TIMOTHY AGAPIE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	17	CHEVROLET Volt	[REDACTED]		123593/123600	T4384
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
01JAN17 IS			17:00 25JAN23		CASH	25JAN23
R.O. OPENED	READY	OPTIONS: DLR:47A004				
08:08 30NOV22	14:24 25JAN23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
A MULTI POINT SAFETY INSPECTION \$16.95							
VALUE***TRANSPORTATION RENTAL SHUTTLE NONE***							
99P MULTI POINT SAFETY INSPECTION \$16.95 VALUE***							
*TRANSPORTATION RENTAL SHUTTLE NONE***							
*							
1285 CP 0.00 0.00 0.00 0.00 0.00 0.00							
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00							

123593 PERFORMED MULTI-POINT INSPECTION
PERFORMED MULTI-POINT INSPECTION

B HAVING ISSUES WITH CHARGING
CAUSE: MISC
9000 HAVING ISSUES WITH CHARGING

1285 CP		1458.80	1458.80
2 12378390 COOLANT	16.98	12.10	24.20
1 11517042 (S)BOLT	5.04	5.04	5.04
1 24296900 (S)MODULE	543.30	543.30	543.30
PARTS: 572.54 LABOR: 1458.80 OTHER: 0.00 TOTAL LINE B: 2031.34			

123593 VERIFIED CONCERN. FOUND LARGE NUMBER OF CODES CORRELATING INTERNAL ISSUE TO BATTERY ENERGY CONTROL MODULE. PER FINDINGS, DETERMINED BATTERY ENERGY CONTROL MODULE REPLACEMENT NECESSARY. FOLLOWING APPROVAL AND BACK ORDERED PART AVAILABILITY, DISABLED HIGH VOLTAGE SYSTEM, REMOVED HIGH VOLTAGE BATTERY FROM VEHICLE, REMOVED HV BATTERY COVER THEN PERFORMED REPLACEMENT OF BECM. REASSEMBLED VEHICLE AND PERFORMED RE-ENABLE PROCEDURES AND PROGRAMMING OF NEW MODULE. VERIFIED VEHICLE NOW CHARGES AS INTENDED. ALL OK FOLLOWING REPAIR.

C Increased Customer Notification - Expires 2/28/2023
CAUSE: .

<p>WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.</p> <p>By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.</p>	<p>*SHOP SUPPLY COSTS: We have added a charge equal to 7% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.</p>	DESCRIPTION	TOTALS
	<p>ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.</p>	LABOR AMOUNT	
	PARTS AMOUNT		
	GAS, OIL, LUBE		
	SUBLET AMOUNT		
	MISC. CHARGES *		
	TOTAL CHARGES		
	LESS INSURANCE		
	SALES TAX		
DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	PLEASE PAY THIS AMOUNT

Part II - Non-GM Parts/Accessories installed by the Dealer.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _____ Date _____

CUSTOMER #: [REDACTED]

INVOICE

KELSEY



From Our Family To Yours

1105 EAST EADS PARKWAY · GREENDALE, IN 47025
(812) 537-1416 · (513) 241-1692

AURORA, IN [REDACTED]

PAGE 4

HOME:

CON [REDACTED]

BUS:

CELL [REDACTED]

SERVICE ADVISOR: 8 TIMOTHY AGAPIE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	CHEVROLET Volt	[REDACTED]		123593/123600	T4384	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	TO NO.	RATE	PAYMENT	INV. DATE
01JAN17 IS			17:00 25JAN23			CASH	25JAN23
R.O. OPENED		READY	OPTIONS: DLR:47A004				
08:08 30NOV22		14:24 25JAN23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

WELCOME TO KELSEY CHEVROLET
 WE HOPE YOU ENJOYED YOUR SERVICE
 EXPERIENCE WITH US. IF FOR ANY REASON YOU
 ARE NOT "COMPLETELY SATISFIED" PLEASE
 CONTACT OUR SERVICE MANAGER, STEVE NELSON @
 steve.nelson@kelseychev.com

Kelsey Chevrolet
PAID

JAN 26 2023

Method: GM Rewards
Amount: 100.00

Kelsey Chevrolet
PAID

JAN 26 2023

Method: JS
Amount: 2320.44

CUSTOMER COPY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to 7% of the total cost of labor and parts, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	1737.85
	PARTS AMOUNT	702.52
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	30.05
	TOTAL CHARGES	2470.42
	LESS INSURANCE	100.00
	SALES TAX	50.02
	PLEASE PAY THIS AMOUNT	2420.44
	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

Part II - Non-GM Parts/Accessories installed by the Dealer.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _____ Date _____