



General Motors - Policy Evaluation Tool

Date: 01/05/2023

Customer Information

First Name: [REDACTED]
Last Name: [REDACTED]
Phone: [REDACTED]

Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet
Component Warranty Coverage: Bumper to Bumper Coverage - Time and Mileage

Time	Mileage
Component's Warranty End Date: 06/15/2019	Component's Warranty End Mileage (Miles): 36,044
Job Card Date: 12/19/2022	Current Mileage: 48,865
Days Out Of Warranty: 1,283	Miles Out Of Warranty: 12,821

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$1,561.60
Job Card / Repair Order: [REDACTED]
Repair Group: Electrical

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

GM Participation Amount: \$156.16
Customer/Dealer Participation Amount: \$1,405.44 / 90%
Agreed Upon Customer/Dealer Participation Amount:

Please print this document and the supporting IVH document and attach to the 'Hard Copy'

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amounts, contact your District Manager using the Claim Pre-Approval form.

IMPORTANT: Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction. Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.