INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

TITUS WILL CHEVY SERVI
2425 CARRIAGE LOOP SW
OLYMPIA, WA 985010000

12/14/2022 16:14:49

CREDIT CARD

VISA SALE

Card #
Chip Card:
AID:
SEQ #:
Batch #:
INVOICE
Approval Code:
Entry Method:
Mode:

SALE AMOUNT $4211.34

CUSTOMER COPY

R/O Open Da
/19/22
R/O Close Da
2/12/22
Mileage In
118884
Servi
Meisha
Color

TITUS-WILL Est. 1938

NOBODY BEATS OUR PRICES

2425 Carriage Loop Southwest - OLYMPIA, Washington 98502
(360) 357-5515

SERVICE DEPARTMENT HOURS
6:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m.-Saturday

R/O Open Date	[redacted]
09/19/22	
R/O Close Date	
12/12/22	Pre-Invoice
Mileage In	Mileage Out
118884	118885
Service Advisor / Tag #	
Meisha Malmer/1277	

[redacted]

Work Phone

[redacted]

Year	Make	Model	Body	Color	License Number
2017	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#1 - 10CV06: CHECK ENGINE LIGHT		
CUST STATES THE CHECK ENGINE LIGHT IS ON.		
Caused by		
verified concern multiple dtcs set for loss of		
com with becm. tsb check found attached tsb		
18-NA-261 for this concern. updated becm to fix		
concern will need to replace and program. module		
is internal in battery assembly. p&a in asr		
Tech: ANDY YALE (088)		1749.50
Installed 24296900 :SL-N-MODULE (02210-C)	1@570.47	570.47
replaced becm, smoke test case and performed		
coolant bleed procedures. cleared dtcs and		
programmed new becm, rescan all checks good have		
cust drive and report		
Sub Total: 2319.97		
#2 - 01CVA: ASR MULTI POINT INSPECTION		
Sub Total: .00		
#3 - 99CV: RECALL CAMPAIGN		
CUSTOMER STATES HAS RECALL FOR Customer		
Satisfaction Program (N202307990): Increased		
Customer Notification (Release Date 4/14/2021)		
Tech: ANDY YALE (088)		Warranty
updated hpcm2 for recall		
#4 * 01CV017: FUEL INJECTION SERVPERFORM FUEL INJECTION		

YOUR SATISFACTION IS OUR GOAL. Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL "DEFINITELY" RECOMMEND TITUS-WILL CHEVROLET / CADILLAC / HYUNDAI AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

DISCLAIMER OF WARRANTIES. AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

SUPPLIES. A TOKEN CHARGE WILL BE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. SUPPLIES INCLUDE: NUTS, BOLTS, RAGS, AEROSPRAY, SOLDER WIRE, TAPE, PINS, ETC., AND ANY HAZARDOUS SUBSTANCE DISPOSAL SUCH AS ANTIFREEZE, SOLVENT, ETC.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
OTHER	
TOTAL DUE	

(C) 2003 ARKONA, Inc. - Dealership Application Group (800)945-1028

TITUS-WILL

Est. 1938

NOBODY BEATS OUR PRICES

2425 Carriage Loop Southwest - OLYMPIA, Washington 98502

SERVICE DEPARTMENT HOURS
6:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m.-Saturday

R/O Open Date	R/O Number
09/19/22	[redacted]
R/O Close Date	
12/12/22	Pre-Invoice
Mileage In	**Mileage Out**
118884	118885
Service Advisor / Tag #	
Meisha Malmer/1277	

[redacted]

Work Phone

[redacted]

[redacted]

Year	Make	Model		Color	License Number
2017	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
SYSTEM SERVICE AND CLEANINJECTION SYSTEM		
ADDED OPERATION		
EFI SERVICE (FUEL INJECTION CLEANING SERVICE)		139.95
Tech: ANDY YALE (088)		
Installed 209 :INJECTOR CLEANER	1@20.00	20.00
efi service		
Sub Total: 159.95		
#5 * 01CV016: THROTTLE BODY SERVREMOVE INTAKE HOSE, MANUALLY CLEAN THE THROTTLEBODY BORE, PLATE AND PASSAGES. REINSTALL HOSE ANDVERIFY PROPER OPERATION.		
ADDED OPERATION		
THROTTLE BODY DECARB SERVICE		115.00
Tech: ANDY YALE (088)		
Installed 19370704 :N-CLEANER (08800-BOPCK)	1@14.95	14.95
tb service		
Sub Total: 129.95		
#6 * 01CVCRF: COOLANT SYSTEM FLUSHPERFORM COOLING SYTSTEM SERVICE ON VEHICLESCOOLING STSTEM INSPECT SYSTEM AND INSTALL COOLANTBLEED SYSTEM AND CHECK OPERATION		
ADDED OPERATION		
COOLING SYSTEM FLUSH		90.05
Tech: ANDY YALE (088)		
coolant flush		
Sub Total: 90.05		

YOUR SATISFACTION IS OUR GOAL. Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL "DEFINITELY" RECOMMEND TITUS-WILL CHEVROLET / CADILLAC / HYUNDAI AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

DISCLAIMER OF WARRANTIES. AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

SUPPLIES. A TOKEN CHARGE WILL BE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. SUPPLIES INCLUDE: NUTS, BOLTS, RAGS, AEROSPRAY, SOLDER WIRE, TAPE, PINS, ETC., AND ANY HAZARDOUS SUBSTANCE DISPOSAL SUCH AS ANTIFREEZE, SOLVENT, ETC.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
OTHER	
TOTAL DUE	

(C) 2003 ARKONA, Inc. - Dealership Application Group (800)945-1028

TITUS-WILL

Est. 1938

NOBODY BEATS OUR PRICES

2425 Carriage Loop Southwest - OLYMPIA, Washington 98502
(360) 357-5515

SERVICE DEPARTMENT HOURS
6:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m.-Saturday

R/O Open Date	[redacted]
09/19/22	
R/O Close Date	
12/12/22	Pre-Invoice
Mileage In	Mileage Out
118884	118885
Service Advisor / Tag #	
Meisha Malmer/1277	

[redacted]

Work Phone	[redacted]
Home Phone	[redacted]
[redacted]	

Year	Make	Model	Body	Color	License Number
2017	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#7 * 01CVABFR: BRAKE SYSTEM SERVICEFLUSH ENTIRE BRAKE SYSTEM WITH NEW FLUID.BLEED AND CONFIRM PROPER OPERATION.		
ADDED OPERATION		
BRAKE FLUSH		110.99
Tech: ANDY YALE (088)		
Installed 19353126 :N-FLUID (08800-BOPCKT)	2@14.48	28.96
brake flush		
Sub Total: 139.95		
#8 * 01CVST: TRANSMISSION FLUSH W/O FILTERSERVICE ENTIRE SYSTEM REMOVAL OF TRANSMISSIONFLUID INTALLATION OF NEW TRANSMISSION FLUIDROAD TEST AND CHECK OPERATION OF VEHICLE		
ADDED OPERATION		
TRANSMISSION FLUSH - NO FILTER		304.01
Tech: ANDY YALE (088)		
Installed 19420009 :DEXRON VI	6@5.99	35.94
trans service		
Sub Total: 339.95		
#9 * Customer Reports:		
SPARK PLUGS - 4CYL		214.01
Tech: ANDY YALE (088)		
Installed 12637197 :SL-N-SPARK PLUG (02270-C)	4@18.96	75.84
replaced spark plugs		
Sub Total: 289.85		

YOUR SATISFACTION IS OUR GOAL. Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL "DEFINITELY" RECOMMEND TITUS-WILL CHEVROLET / CADILLAC / HYUNDAI AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

DISCLAIMER OF WARRANTIES. AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

SUPPLIES. A TOKEN CHARGE WILL BE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. SUPPLIES INCLUDE: NUTS, BOLTS, RAGS, AEROSPRAY, SOLDER WIRE, TAPE, PINS, ETC., AND ANY HAZARDOUS SUBSTANCE DISPOSAL SUCH AS ANTIFREEZE, SOLVENT, ETC.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
OTHER	
TOTAL DUE	

(C) 2003 ARKONA, Inc. - Dealership Application Group (800)945-1028

EST. 1938 TITUS-WILL

NOBODY BEATS OUR PRICES

2425 Carriage Loop Southwest - OLYMPIA, Washington 98502
(360) 357-5515

SERVICE DEPARTMENT HOURS
6:00 a.m. to 7:00 p.m.
Monday - Friday
8:00 a.m. - 5:00 p.m.-Saturday

R/O Open Date	[redacted]
09/19/22	
R/O Close Date	Status
12/12/22	Pre-Invoice
Mileage In	Mileage Out
118884	118885
Service Advisor / Tag #	
Meisha Malmer/1277	

[redacted]

Work Phone	Vehicle Identification Number
	[redacted]
Home Phone	Delivery Date / In Service Date
[redacted]	

Year	Make	Model	Body	Color	License Number
2017	CHEVROLET	VOLT	5DR HB PREMIER		

DESCRIPTION OF SERVICE AND PARTS		AMOUNT
#10 *01CV: LUBE OIL AND FILTER		
ADDED OPERATION		
[OIL CHANGE]: NO HISTORY OR STICKER		
Tech: ANDY YALE (088)		24.95
Installed 12706595 :SL-N-FILTER (01836-BCKT)	1@7.50	7.50
Installed 19420077 :DEXOS 5W-30	6@5.99	35.94
oil change		
Sub Total: 68.39		
#11 *Customer Reports:		
[.OTHER]: P&A 12V BATTERY		
Tech: ANDY YALE (088)		
Tech: ANDY YALE (088)		50.00
Installed 88866188 :EVLN2AGM BATTERY	1@209.95	209.95
INSTALLED NEW BATTERY		
Sub Total: 259.95		

YOUR SATISFACTION IS OUR GOAL. Thank you for this opportunity to serve you. It is our aim to perform all repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends; if not, please tell us immediately. OUR GOAL IS THAT YOU WILL "DEFINITELY" RECOMMEND TITUS-WILL CHEVROLET / CADILLAC / HYUNDAI AS A PLACE TO PURCHASE AND SERVICE A VEHICLE.

DISCLAIMER OF WARRANTIES. AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

SUPPLIES. A TOKEN CHARGE WILL BE INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. SUPPLIES INCLUDE: NUTS, BOLTS, RAGS, AEROSPRAY, SOLDER WIRE, TAPE, PINS, ETC., AND ANY HAZARDOUS SUBSTANCE DISPOSAL SUCH AS ANTIFREEZE, SOLVENT, ETC.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	2798.46
PARTS	999.55
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	51.48
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	361.85
SPECIAL ORDER DEPOSIT	.00
OTHER	.00
TOTAL DUE	4211.34

[redacted]

(C) 2003 ARKONA, Inc. - Dealership Application Group (800)945-1028