



December 22, 2022

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

**INTERFACE WITH CUSTOMER**

## View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

**Vehicle Information**

VIN: [REDACTED] Model: 1RF68-2017 VOLT  
 Service Contract: [Yes](#) Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)

**For this vehicle:**

- [View Vehicle Summary](#)
- [Service Contract](#)
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 08/03/2021	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 89,106 MI Authorization Code:
Process Date: 08/12/2021 Transaction Type: ZFAT----Field Action Recall Transaction Expense Category: Field Action Recall Customer Complaint Code: -		
Job Card Line #: 1	Transaction Adjustment:	Cause Code: -
Labour Op 9105392-N202307990 - Hybrid Powertrain Control Module 2 Reprogramming with SPS Causal Part Number → <a href="#">See other Parts and/or Net Items</a>		
		Line Total: USD 60.24

Job Card Date: 08/17/2020	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 70,278 MI Authorization Code:
Process Date: 08/18/2020 Transaction Type: ZREG----Regular Vehicle Transaction Transaction Expense Category: Warranty Customer Complaint Code: 0342-Transmission - Transmission Shifting		
Job Card Line #: 4	Transaction Adjustment:	Cause Code: 9090-Other - Field Action / Tech Bulletin
Labour Op 5480738-In-line Shifter Wire Harness Jumper Installation Causal Part Number 00000000084733196-HARNES ASM-A/TRNS CONT WRG → <a href="#">See other Parts and/or Net Items</a>		
		Line Total: USD 65.55

Job Card Date:	Job Card Number:	Transaction Detail
08/17/2020	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 70,278 MI Authorization Code:
Process Date: 08/18/2020 Transaction Type: ZFAT----Field Action Recall Transaction Expense Category: Field Action Recall Customer Complaint Code: -		
Job Card Line #: 1	Transaction Adjustment:	Cause Code: 9090-Other - Field Action / Tech Bulletin
Labour Op 9104663-N192273600 - Install Three Tie Wraps on Evaporative Hose Bumper Causal Part Number → <a href="#">See other Parts and/or Net Items</a>		
		Line Total: USD 108.85

Job Card Date:	Job Card Number:	Transaction Detail
01/25/2018	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 28,663 MI Authorization Code:
Process Date: 01/30/2018 Transaction Type: ZREG----Regular Vehicle Transaction Transaction Expense Category: Warranty Customer Complaint Code: 0621-Features/Controls/Displays - Gauges/Warning Lights		
Job Card Line #: 1	Transaction Adjustment:	Cause Code: 7079-Wiring/Electrical/Sensors - Shorted
Labour Op 5040230-Drive Motor Battery Charger Cable Replacement Causal Part Number 00000000024288872-CABLE ASM-DRV MOT BAT CHARGER → <a href="#">See other Parts and/or Net Items</a>		
		Line Total: USD 696.13

Job Card Date:	Job Card Number:	Transaction Detail
12/15/2017	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 23,831 MI Authorization Code:
Process Date: 01/04/2018 Transaction Type: ZFAT----Field Action Recall Transaction Expense Category: Field Action Recall Customer Complaint Code: -		

Job Card Line #: 2                      Transaction Adjustment:                      Cause Code: -  
 Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref #  
 N162070470  
 Causal Part Number  
 → [See other Parts and/or Net Items](#)                      Line Total: USD 255.24

Job Card Date: 12/15/2017	Job Card Number:	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 23,831 MI Authorization Code:

Process Date:  
01/03/2018  
Transaction Type:  
ZREG---Regular Vehicle Transaction  
Transaction Expense Category:  
Warranty  
Customer Complaint Code:  
0621-Features/Controls/Displays -  
Gauges/Warning Lights  
Job Card Line #: 5                      Transaction Adjustment:                      Cause Code: 7079-  
Wiring/Electrical/Sensors - Shorted  
Labour Op 5031010-Battery Energy Control Module Replacement  
Causal Part Number 00000000024283058-MODULE ASM-BAT ENGY CONT (W/O CALN & OPE  
→ [See other Parts and/or Net Items](#)                      Line Total: USD 1,401.15

Job Card Date: 12/15/2017	Job Card Number:	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 23,831 MI Authorization Code:

Process Date:  
01/03/2018  
Transaction Type:  
ZFAT---Field Action Recall  
Transaction Expense  
Category:  
Field Action Recall  
Customer Complaint Code:  
-  
Job Card Line #: 4                      Transaction Adjustment:                      Cause Code: 9090-Other - Field Action / Tech  
Bulletin  
Labour Op 9102988-FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS  
Causal Part Number  
Line Total: USD 50.52

Job Card Date: 12/15/2017	Job Card Number:	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 23,831 MI Authorization Code:

Process Date:  
01/03/2018  
Transaction Type:  
ZFAT----Field Action Recall  
Transaction Expense  
Category:  
Field Action Recall  
Customer Complaint Code:  
-

Job Card Line #: 3                      Transaction Adjustment:                      Cause Code: 9090-Other - Field Action / Tech Bulletin

Labour Op 9103187-17197 - Evaporative Emission Pipe Replacement (includes inspection)  
Causal Part Number

Line Total: USD 1,629.14

Job Card Date: 12/15/2017	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 23,831 MI Authorization Code:

Process Date:  
01/03/2018  
Transaction Type:  
ZREG----Regular Vehicle Transaction  
Transaction Expense Category:  
Warranty  
Customer Complaint Code:  
0021-No Customer Complaint - Maintenance  
Job Card Line #: 1                      Transaction Adjustment:                      Cause Code: 9094-Other - Follow operation

Labour Op 0600723-Chevrolet Factory Maintenance  
Causal Part Number  
→ [See other Parts and/or Net Items](#)

Line Total: USD 35.00

Job Card Date: 12/28/2016	Job Card Number: [REDACTED]	Transaction Detail
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 12,330 MI Authorization Code:

Process Date:  
01/04/2017  
Transaction Type:  
ZREG----Regular Vehicle Transaction  
Transaction Expense Category:  
Warranty  
Customer Complaint Code:  
0021-No Customer Complaint - Maintenance  
Job Card Line #: 1                      Transaction Adjustment:                      Cause Code: 9090-Other - Field Action / Tech Bulletin

Labour Op 0600723-Chevrolet Factory Maintenance  
Causal Part Number  
→ [See other Parts and/or Net Items](#)

Line Total: USD 35.00

Job Card Date:	Job Card Number:	Transaction Detail
12/28/2016	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 12,330 MI Authorization Code:
Process Date: 01/04/2017 Transaction Type: ZFAT---Field Action Recall Transaction Expense Category: Field Action Recall Customer Complaint Code: -		
Job Card Line #: 4	Transaction Adjustment:	Cause Code: 9090-Other - Field Action / Tech Bulletin
Labour Op 9102143-N340510 - Hybrid Powertrain Control Module 2 Reprogramming with SPS Causal Part Number		
Line Total: USD 43.08		

Job Card Date:	Job Card Number:	Transaction Detail
12/28/2016	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 12,330 MI Authorization Code:
Process Date: 01/04/2017 Transaction Type: ZFAT---Field Action Recall Transaction Expense Category: Field Action Recall Customer Complaint Code: -		
Job Card Line #: 3	Transaction Adjustment:	Cause Code: 9090-Other - Field Action / Tech Bulletin
Labour Op 9102609-16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS Causal Part Number		
Line Total: USD 43.08		

Job Card Date:	Job Card Number:	Transaction Detail
03/26/2016	[REDACTED]	
Repair Service Agent: 114652 CHAPMAN CHEVROLET, L.L.C. 1717 E BASELINE RD TEMPE AZ 85283-1452 4808381234		Odometer Reading: 1 MI Authorization Code:
Process Date: 03/26/2016 Transaction Type: ZPDI---Pre-Delivery Inspection Transaction Expense Category: Pre-Delivery Inspection Customer Complaint Code: -		
Job Card Line #: 1	Transaction Adjustment:	Cause Code: -
Labour Op 0590072-Pre-Delivery Inspection - Base Time		

Causal Part Number

Line Total: USD 183.07

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