

CUSTOMER #: [REDACTED]

[REDACTED]
ACCOUNTING



Merito

DAVIS CA
HOME [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

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BAR # ARD 00245371 EPA # CAL000306309

SERVICE ADVISOR: 91100 JENNIFER PINA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	CHEVROLET VOLT	[REDACTED]		81032/81039	T918	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN21 DD			17:00 26OCT22		0.00	CASH	16NOV22
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC_Hybrid					
08:45 26OCT22	17:58 16NOV22						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
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A GETTING SERVICE HIGH VOLTAGE SYSTEM MESSAGE
 CAUSE: NO OPENS WITHIN THE MODULE CIRCUITS. ALSO VERIFIED WITH SMOKE
 TESTER NO INTRUSION TO HYBRID BATTERY COVER. RECOMMEND
 REPLACING BATTERY ENER

CONCERN CODE:

5031010 BATTERY ENERGY CONTROL MODULE REPLACEMENT								
76538	W	5.11	6.30	30240	118056		1180.56	1180.56
1	24296900 (S) MODULE			30968	43355	0	543.30	433.55
SPAC [REDACTED]		10/26/22						
4	11517042 (S) BOLT			1148	1608	0	5.04	4.02
1	12378390 COOLANT			849	1189	0	16.98	11.89
FC: PART#: 24296900 COUNT: 1				32965	46152	TPARTS		
CLAIM TYPE: ZREG								
AUTH CODE:								

PARTS: 461.52 LABOR: 1180.56 OTHER: 0.00 TOTAL LINE A: 1642.08

VERSION 1 (EMP# 76538,26OCT22 11:26): 81032 VERIFIED U2619 U2617
 U2618 STORED
 VERSION 2 (EMP# 76538,15NOV22 07:58): 81032 VERIFIED U2619 U2617
 U2618 STORED PROGRAM NEW MODULE. wcc [REDACTED]
 VERSION 3 (EMP# 76538,15NOV22 09:56): 81039 VERIFIED U2619 U2617
 U2618 STORED VERIFIED 12V BATTERY TEST PASSED. VERIFIED THERE IS NO
 OPENS WITHIN THE MODULE CIRCUITS. ALSO VERIFIED WITH SMOKE TESTER NO
 INTRUSION TO HYBRID BATTERY COVER. RECOMMEND REPLACING BATTERY ENERGY
 CONTROL MODULE. DRAINED REMAINING COOLANT. REMOVED BATTERY COVER
 REMOVED AND REPLACED BATTERY ENERGY CONTROL MODULE. RE SECURE BATTERY
 COVER BACK. SECURED BATTERY AND CONNECTED ALL CONNECTIONS. ENABLED
 BATTERY. RE PROGRAM BATTERY ENERGY CONTROL MODULE. PROGRAM NEW MODULE.
 WCC [REDACTED] CLEARED CODES, TEST DROVE AND NO CODES RE SET.
 VERSION 4 (EMP# 92013,16NOV22 17:57): 81039 VERIFIED U2619 U2617
 U2618 STORED NO OPENS WITHIN THE MODULE CIRCUITS. ALSO VERIFIED WITH
 SMOKE TESTER NO INTRUSION TO HYBRID BATTERY COVER. RECOMMEND REPLACING
 BATTERY ENERGY CONTROL MODULE 5031010 6.30 VERIFIED 12 V BATTERY TEST
 PASSED. VERIFIED THERE IS NO OPENS WITHIN THE MODULE CIRCUITS. ALSO

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

Tire pressure check/inflation service was performed.
 RF _____ psi LF _____ psi RR _____ psi LR _____ psi
 Customer declined tire pressure check/inflation service. Initials _____

Date _____ Customer Signature _____

CUSTOMER



ACCOUNTING

4989 Chiles Road
Davis, CA 95618
(530) 231-3300

DAVIS, CA

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BAR # ARD 00245371 EPA # CAL000306309

HOME

BUS:

CELL:

SERVICE ADVISOR: 91100 JENNIFER PINA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	CHEVROLET VOLT			81032/81039	T918	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
18JUN21 DD			17:00 26OCT22		0.00	CASH	16NOV22
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC_Hybrid					
08:45 26OCT22	17:58 16NOV22						

LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL

VERIFIED WITH SMOKE TESTER NO INTRUSION TO HYBRID BATTERY COVER.
RECOMMEND REPLACING BATTERY ENERGY CONTROL MODULE. DRAINED REMAINING COOLANT. REMOVED BATTERY COVER REMOVED AND REPLACED BATTERY ENERGY CONTROL MODULE. RE SECURE BATTERY COVER BACK. SECURED BATTERY AND CONNECTED ALL CONNECTIONS. ENABLED BATTERY RE PROGRAM BATTERY ENERGY CONTROL MODULE. PROGRAM NEW MODULE. WCC [REDACTED] CLEARED CODES, TEST DROVE AND NO CODES RE SET.

B PERFORM MULTI POINT INSPECTION 27 POINT
CAUSE:

MPI PERFORM MULTI POINT INSPECTION 27 POINT

76538	ISP	0.00	0.00	0	0	0.00	0.00
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PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

VERSION 1 (EMP# 76538,10NOV22 18:21): 81032 tires at 36 psi
VERSION 2 (EMP# 76538,10NOV22 18:21): 81032 see sheet

C CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA STATE, SEE MANUFACTURERS GUIDELINES FOR SPECIFIC AIR PRESSURE RECOMMENDATION

CAUSE: SET TIRE PRESSURES TO MANUFACTURES SPECIFICATIONS.

TPI CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA STATE, SEE MANUFACTURERS GUIDELINES FOR SPECIFIC AIR PRESSURE RECOMMENDATION

76538	ISP	0.00	0.00	0	0	0.00	0.00
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PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

VERSION 1 (EMP# 76538,10NOV22 18:21): 81032 tires at 36 psi

ESTIMATE: 0.00 26OCT22 11:25 SA: 91100
CONTACT: [REDACTED]

<p>"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."</p> <p>Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.</p> <p><input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi</p> <p><input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____</p>	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	
Date _____	Customer Signature _____	

CUSTOMER #: [REDACTED]



ACCOUNTING

4989 Chiles Road
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DAVIS, CA

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BAR # ARD 00245371 EPA # CAL000306309

HOME [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 91100 JENNIFER PINA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	CHEVROLET VOLT	[REDACTED]		81032/81039	T918	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN21 DD			17:00 26OCT22		0.00	CASH	16NOV22
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC_Hybrid					
08:45 26OCT22	17:58 16NOV22						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL

ESTIMATE:	200.00			26OCT22	08:45	SA: 91100		
CONTACT: *****								

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
10-26-22	10:12	11:24	1.20	W	76538	A	
11-10-22	15:27	18:20	2.88	W	76538	A	
	18:21	18:21	0.00	W	76538	B	
	18:21	18:21	0.00	W	76538	C	
11-15-22	07:58	08:59	1.01	W	76538	A	
	09:26	09:27	0.02	W	76538	A	

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
3/34420	118056	30240		3/34720	46152	32965	
3/34430	0	0		3/32200	164208	*****	
3/37113	0	*****					

COST, SALE, & COMP TOTALS 63205 164208 0

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.

- Tire pressure check/inflation service was performed.
RF _____ psi LF _____ psi RR _____ psi LR _____ psi
- Customer declined tire pressure check/inflation service. Initials _____

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

Date _____ Customer Signature _____

Repair Order Detail - Internal Copy 10/26

RO Number: [REDACTED]

RO Status: PREASSIGNED

Customer: [REDACTED]
 Phone(s): Contact [REDACTED]
 Vehicle: [REDACTED]

Main: [REDACTED]
 2017 VOLV

Click to [REDACTED]
 Cell: [REDACTED]
 Waiter: [REDACTED]
 Estimate: [REDACTED]
 Customer Comments: No

Mileage: 83,260
 Service advisor: 91997
 Tag number: T543

Payment type: CASH
 Promised time: 05:00 PM
 Promised date: 12/16/2022

A CHECK ENGINE LIGHT ON.. PLEASE CHECK AND ADVISE
 10 CP customer reports 0.00 0.00
 drive ability concern

Tech(s): 90291
 12378390 1 COOLANT 29.99
 24296900 1 (S)MODULE 591.94
 11517042 4 (S)BOLT 40.20

email

Pts: 662.13 Lbr: 0.00 Other: 0.00 Total Line A: 662.13

Story: 83260 verified customer concern found Check engine light on verified DTC using scan tool found DTCs for battery energy control module.

B CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA STATE, SEE MANUFACTURERS GUIDELINES FOR SPECIFIC AIR PRESSURE RECOMMENDATION
 TPI CP CUSTOMER AUTHORIZES 0.00 [REDACTED] 0.00

Dept: California

help find

Tech(s):
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C PERFORM MULTI POINT INSPECTION 27 POINT
 MPI CP PERFORM MULTI POINT 0.00 0.00
 INSPECTION 27 POINT

Tech(s):
 Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

Customer Pay [REDACTED] 0.00
 Labor [REDACTED] 13
 Parts [REDACTED] 00
 Lube [REDACTED] 00
 Sublet [REDACTED] 00
 Miscellaneous/Shop Charge [REDACTED] 00
 Deductible [REDACTED] 0.00
 Total Charges 662.13
 Less Insurance/Adjustment 0.00
 Sales Tax 50.50

CA law 30 days in shop

Rumbach

Repair Order Detail - Internal Copy

Total

712.0