

CUSTOMER #: [REDACTED]

\*INVOICE\*



**CHEVROLET**  
 4989 Chiles Road  
 Davis, CA 95618  
 (530) 231-3300

DAVIS, CA [REDACTED]

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BAR # ARD 00245371 EPA # CAL000306309

HOME: [REDACTED] CONT [REDACTED]  
 BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 91997 GERMAN FRANCO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	17	CHEVROLET VOLT	[REDACTED]		83260/83263	T543

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18JUN21 DD			17:00 16DEC22		0.00	CASH	23FEB23

R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC_Hybrid
08:38 16DEC22	10:35 23FEB23	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CHECK ENGINE LIGHT ON.. PLEASE CHECK AND ADVISE

CAUSE: E

10 customer reports drive ability concern

90291 ARIAS,VICTOR LIC#: Y

W							(N/C)
1	12378390	COOLANT					(N/C)
1	24296900	(S)MODULE					(N/C)
		CORE CHARGE W					(N/C)
	SPAC# [REDACTED]	12/29/22					
4	11517042	(S)BOLT					(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

83263 5031010 6.30

verified customer concern found Check engine light on with no start.verified DTC using scan tool found DTC U2603: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 1

U2604: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 2

U2605: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 3

U2606: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 4

U2617: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 5

U2618: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 6

U2619: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 7

U2620: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 8

U2621: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 9

U2622: Battery Energy Control Module Lost Communication with Hybrid/EV Battery Interface Control Module 10

"You agree that we may contact you in writing, by email, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may contact you in these other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

**Upon request, you are entitled to receive a copy of the Towing Fees and Access Notice.**

Tire pressure check/inflation service was performed.  
 RF \_\_\_\_\_ psi LF \_\_\_\_\_ psi RR \_\_\_\_\_ psi LR \_\_\_\_\_ psi  
 Customer declined tire pressure check/inflation service. Initials \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

Date \_\_\_\_\_ Customer Signature \_\_\_\_\_

CUSTOMER #: [REDACTED]

[REDACTED]



**HANLEES CHEVROLET**  
4989 Chiles Road  
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U2623:  
 U2624:  
 found bulletin related to customer concern #18-NA-261 recommends replacing BECM.  
 Disabled high voltage system and drained coolant. removed connectors from battery and removed battery using battery lift. removed battery cover. removed and replaced BECM in sequence and installed battery cover. performed smoke test and installed battery. bleed coolant and enabled high voltage system. programmed BECM WCC:  
 CDYI [REDACTED]

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 B CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA STATE, SEE MANUFACTURERS GUIDELINES FOR SPECIFIC AIR PRESSURE RECOMMENDATION  
 CAUSE: SET TIRE PRESSURES TO MANUFACTURES SPECIFICATIONS.  
 TPI CUSTOMER AUTHORIZES DEALER RECOMMENDED TIRE PRESSURE CHECK AND INFLATION SERVICE IN COMPLIANCE WITH CALIFORNIA STATE, SEE MANUFACTURERS GUIDELINES FOR SPECIFIC AIR PRESSURE RECOMMENDATION  
 90291 ARIAS, VICTOR LIC#: Y

CP						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

\*\*\*\*\*  
 C PERFORM MULTI POINT INSPECTION 27 POINT  
 CAUSE:  
 MPI PERFORM MULTI POINT INSPECTION 27 POINT  
 90291 ARIAS, VICTOR LIC#: Y

CP						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

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