

customer@chevrolet.com

Repair Order Details
12/01/22 11:38 AM



MERRICK, NY

RO [REDACTED]
 Serv. Adv. [REDACTED]
 RO Date 08/24/2022 Mileage In 63,439 Invoice Date 11/11/2022 Mileage Out 63,443
 Pay Method Cash G/L Group 1 Shop Charge? Y Warr. Type C
 Customer Control No. [REDACTED] Warr. Auth. No. Serv. Cont. Deduct. \$0.00 Warr. Deduct. \$0.00
 Discount Coupon Amount \$0.00 Sales Tax? Y Charge 1? N Charge 2? N

Line A Op-Code: 5031010 Type: Warranty Pay Rate:
Complaint: CUSTOMER STATES THE VEHICLE IS NOT TAKING CHARGE
Cause: PERFORMED DIAGNOSTIC FOUND INTERNAL SHORT OF THE BATTERY ENERGY CONTROL MODULE..FOUND CODES U2619 AND U2624..
Correction: Battery Energy Control Module Replacement; To Perform Rechargeable Energy Storage System Smoke Test;

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE	
A20	RIBEIRO, FRANK	6.3	6.43	\$223.90	\$944.88	
					Labor Total	\$944.88

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE		
24296900	MODULE	1	\$595.39	\$595.39		
12378390	COOLANT	1	\$16.32	\$16.32		
				Parts Total	\$611.71	
					Line Total	\$1,556.59

Line B Op-Code: DIAG2 Type: Internal Pay Rate:
Complaint: CUSTOMER STATES THE VEHICLE SHOWS 1 MILE EVEN THOUGH THE BATTERY IS FULLY CHARGED
Correction: SEE LINE A

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE	
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00	
					Labor Total	\$0.00
					Line Total	\$0.00

Line C Op-Code: CEL Type: Internal Pay Rate:
Complaint: CUSTOMER STATES CHECK ENGINE LIGHT ON
Correction: SEE LINE A

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE	
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00	
					Labor Total	\$0.00
					Line Total	\$0.00

Line D Op-Code: OILT Type: Customer Pay Rate:
Complaint: Install Wynn's Oil Treatment
Cause: Reduce friction and wear Penetrates and bonds to metal surfaces Reduce engine sludge and varnish build up Protect engines at start-up and extreme conditions
 Improve oil performance during extended oil drain intervals Reduce oil oxidation and thickening Increase rust and corrosion protection
Correction: Completed

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE	
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00	
					Labor Total	\$0.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE		
80003	OIL TREATMENT	1	\$19.95	\$19.95		
				Parts Total	\$19.95	
					Line Total	\$19.95

Line E Op-Code: FUELT Type: Customer Pay Rate:
Complaint: Install Wynn's Fuel Injection Treatment
Cause: Cleans dirty injectors in engines Absorbs water condensation in fuel systems Restores lost power caused by fouled injectors Helps prevent rust and corrosion in fuel
 systems Neutralises acids caused by condensation Provides added lubrication to low sulphur fuels
Correction: Completed

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE	
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00	
					Labor Total	\$0.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
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PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
65221A	INJECTOR POUR IN WYNNS	1	\$19.95	\$19.95
Parts Total				\$19.95
Line Total				\$19.95

Line F Op-Code: TBS Type: Customer Pay Rate:

Complaint: Perform Wynn's Throttle Body Service - \$199.99

Cause: Wynns Throttle Body Cleaner effectively cleans the throttle body restoring proper air flow and overall vehicle engine performance. Cleans Throttle Body Housing Removes Gum & Varnish Lubricates Metal Parts & Components Oxygen Sensor & Catalytic Converter Safe Safe for Use on Electrical Parts

Correction: Service Completed

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	1	0	\$35.54	\$123.04
Labor Total					\$123.04

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
KITTHROTTLE		1	\$76.95	\$76.95
60807	AIR INTAKE CLEANER	1	\$0.00	\$0.00
Parts Total				\$76.95
Line Total				\$199.99

Line G Op-Code: ENGLUSH Type: Customer Pay Rate:

Complaint: Perform Wynn's Engine Oil Flush Service - \$199.95

Cause: Wynns Engine Oil FLUSH Service, developed with a careful blend of solvents, safely removes the harmful engine deposits that a standard oil change cannot remove. This service improves compression and reduces oil consumption, extending your engine life. Cleans & Conditions Crankcase Improves Compression & Reduces Oil Consumption Provides a Better Drain, Reducing Contamination of New Oil

Correction: Service Completed

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	0.5	0	\$17.77	\$140.00
Labor Total					\$140.00

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
KITEF		1	\$59.95	\$59.95
10121	ENGINE FLUSH	1	\$0.00	\$0.00
Parts Total				\$59.95
Line Total				\$199.95

Line H Op-Code: LOF Type: Customer Pay Rate:

Complaint: CUSTOMER REQUESTED OIL CHANGE AND FILTER PLUS A MULTIPOINT INSPECTION

Cause: THANK YOU FOR CHOOSING EASTHILLS CHEVROLET FOR YOUR SERVICE NEEDS.

Correction: PERFORMED LOF, ADJUSTED TIRE PRESSURES, TOPPED OFF FLUIDS.

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	0.3	0	\$10.66	\$28.94
Labor Total					\$28.94

PART	DESCRIPTION	QTY	UNIT PRICE	EXT. PRICE
19352900	OIL	5	\$5.75	\$28.75
12706595	FILTER	1	\$5.76	\$5.76
KITLUBE		1	\$6.50	\$6.50
WL	CLEANER/LUBE	1	\$0.00	\$0.00
PREMIX	FLUID	1	\$0.00	\$0.00
EOS	SUPL.	1	\$0.00	\$0.00
Parts Total				\$41.01
Line Total				\$69.95

Line I Op-Code: MST Type: Customer Pay Rate:

Complaint: There will be a minimum shop charge of 1 hour to diagnose your condition at a cost of \$199.95 if repairs not covered by warranty. This charge will be waived if you wish to do repairs and included in the cost price of repair.

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00
Labor Total					\$0.00
Line Total					\$0.00

Line J Op-Code: MPVI Type: Internal Pay Rate:

Complaint: PERFORM FREE G.M. MULTI-POINT VEHICLE INSPECTION.

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	0	0	\$0.00	\$0.00
Labor Total					\$0.00

Line K Op-Code: 06 Type: Internal Pay Rate:

Complaint: NEW YORK STATE SAFETY/EMISSION INSPECTION
 Cause: FAILED DUE TO THE MONTIORS NOT READY
 Correction: PERFORM NYS SAFETY/EMISSION INSP CUSTOMER ENTHUIASM

TECH	NAME	BILL. HOURS	ACT. HOURS	COST	SELL PRICE
A20	RIBEIRO, FRANK	0.5	0	\$17.77	\$37.00
					Labor Total \$37.00
					Line Total \$37.00

Summary of Charges

War/Int/SvCont Charges					Charges for MILLER;JOHN				
Payable	Type	G/L	Cost	Amount	Payable	G/L	Cost	Amount	
Labor	WARRANTY	462	\$188.36	\$944.88	Labor	460	\$63.97	\$291.98	
Parts	WARRANTY	480	\$318.17	\$611.71	Parts	467	\$4.76	\$45.66	
Labor	INTERNAL	463	\$17.77	\$37.00	SalesTax	324	\$0.00	\$43.97	
					Parts-Other	468	\$93.91	\$136.92	
				\$524.30	\$1,593.59	Parts-Other	491	\$23.75	\$28.75
					Parts-Other	493	\$2.70	\$6.48	
							\$189.09	\$553.76	
Receivable	Control No.	G/L	Amount	Receivable	Control No.	G/L	Amount		
INTERNAL		INT	\$37.00	Amount Due	56064	225	\$553.76		
WARRANTY	56064	263	\$1,556.59				\$553.76		
				\$1,593.59					

Customer Pay Total \$509.79
 Warranty Total \$1,556.59
 Internal Total \$37.00
 Service Contract Total \$0.00