



EMPIRE CHEVROLET OF HICKSVILLE
 236 S. BROADWAY • HICKSVILLE, NY 11801
 516-931-1145
 NYS R/S NUMBER



CELL: [REDACTED]

CUSTOMER NO.	[REDACTED]	ADVISOR	DARRYL SUTTON	TAG NO.	148	755	INVOICE DATE	12/21/22	
		LABOR RATE	169.95	LICENSE NO.		MILEAGE	74,242	COLOR	WH/
		YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/5DR HB PREMIER			DELIVERY DATE	06/26/17	DELIVERY MILES	
		F.T.E. NO.	[REDACTED]	P.O. NO.	[REDACTED]	SELLING DEALER NO.		PRODUCTION DATE	
		BUSINESS PHONE	[REDACTED]	COMMENTS		R.O. DATE	10/25/22		

MO: 74242

LABOR & PARTS
 J# 1 21CVZ

CEL DIAGNOSIS HOURS: 5.90 TECH(S):111
 C/S VEHICLE SHUTDOWN WHILE DRIVING. TOWED TO SHOP.
 SET UP VEHICLE TO GM DIAGNOSTIC COMPUTER AND SCAN FOR
 DIAGNOSTIC TROUBLE CODES. PERFORM PINPOINT TEST UP TO 20MIN
 TO NARROW DOWN DIAGNOSIS. IF FURTHER TIME NECESSARY TO
 DIAGNOSIS CUSTOMER WILL BE NOTIFIED PRIOR.
 CHECKED CONCERN-CEL ON.GDS2 FAULT CODES.P1E00,U2620,U2621.
 PERFORM DOC 4138410 PROCEDURES TO ISOLATE FAULT.CALLED TAC
 WITH FINDINGS.
 REPLACED HYBRID/EV BATTERY ENERGY CONTROL MODULE AND RELATED
 COMPONENTS FOR REPLACEMENT.
 *REPLACED HIGH VOLTAGE BATTERY COVER SEAL-STRECHED ON
 REMOVAL.MISALIGNED.BAD FIT,.VERIFIED REPAIR .

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY
 ARE THOSE MADE BY THE MANUFACTURER. THE
 SELLER HEREBY EXPRESSLY DISCLAIMS ALL WAR-
 RANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING
 ANY IMPLIED WARRANTY OF MERCHANTABILITY OR
 FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER
 ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO
 ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH
 THE SALE OF SAID PRODUCTS.

GENERAL MOTORS PARTS COVERED AGAINST DEF-
 ECTS FOR 12 MONTHS OR 12,000 MILES.

- NO GUARANTEE ON WORK PERFORMED
 - 30 DAYS OR 1,000 MILES WHICH-EVER OCCURS FIRST
 - 90 DAYS OR 4,000 MILES WHICH-EVER OCCURS FIRST
 - 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST
- ALL PARTS NEW UNLESS OTHERWISE NOTED.**

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	24296900	MODULE 2.210 Y		WARRANTY
JOB # 1	-1	24296900	CORE RETURN		WARRANTY
JOB # 1	4	11517042	BOLT 8.906 Y		WARRANTY
JOB # 1	2	12378390	COOLANT 8.800 N		WARRANTY
JOB # 1	1	23209745	SEAL 2.210 Y		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 01CVZ99P MULTI POINT INSP HOURS: TECH(S):111 INTERNAL
 PERFORM MULTI-POINT INSPECTION, TECHNICIAN TO FILL OUT
 REPORT & PROVIDE COPIES TO SERVICE ADVISOR.
 COURTESY 27 POINT INSPECTION
 PERFORMED COMPLIMENTARY MULTI-POINT INSPECTION SEE ATTACHED

NYS R/S NUMBER

CASH CHECK
 MC VISA DISCOVER

CUSTOMER ACKNOWLEDGES
 REC. OF COPY X

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3+97CVT9126 TIRE ROTATION OIL CH HOURS: TECH(S):111 48.27
 Added Operation (DSUTTON @ 12/20/2022 13:23)
 TIRE ROTATION AND OIL CHANGE SERVICE CHANGE ENGINE
 OIL AND FILTE,ROTATE TIRES,ADDITIONAL SERVICES
 MAINTAINANCE
 COMPLETED SERVICE

Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction. If our service was satisfactory tell your friends, if not, please tell us immediately.

THANK YOU

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	19419226	FILTER 1.836 Y	6.50	6.50
JOB # 3	1	WWF	WASH/FLUI	2.68	2.68
JOB # 3	5	19420057	OIL 8.800 N	6.50	32.50
				JOB # 3 TOTAL PARTS	41.68
				JOB # 3 TOTAL LABOR & PARTS	89.95

Storage fee of \$35.00 per day applies if vehicle is not picked up within 24 hrs of completion.

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$179.95 (+TAX)



EMPIRE CHEVROLET OF HICKSVILLE
 236 S. BROADWAY • HICKSVILLE, NY 11801
 516-931-1145
 NYS R/S NUMBER



CUSTOMER NO.	ADVISOR DARRYL SUTTON	TAG NO 148	INVOICE DATE 12/28/22
PLAINVIEW, NY	LABOR RATE 169.95	LICENSE NO.	MILEAGE 755
	YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB PREMIER	MILEAGE 74,292	COLOR WH/
	BUSINESS PHONE	COMMENTS	DELIVERY DATE 06/26/17
			DELIVERY MILES
			SELLING DEALER NO.
			PRODUCTION DATE
			R.O. DATE 12/28/22

LABOR & PARTS
J# 1 21CVZ CEL DIAGNOSIS HOURS: TECH(S):111 INTERNAL
 C/S CHECK ENGINE LIGHT IS ON.
 SET UP VEHICLE TO GM DIAGNOSTIC COMPUTER AND SCAN FOR
 DIAGNOSTIC TROUBLE CODES. PERFORM PINPOINT TEST UP TO 20MIN
 TO NARROW DOWN DIAGNOSIS. IF FURTHER TIME NECESSARY TO
 DIAGNOSIS CUSTOMER WILL BE NOTIFIED PRIOR.
 FOUND HISTORY CODE FOR ACTIVE GRILL SHUTTER PERFORMANCE.
 COMPONENT FROZEN
 RE IN ITIALIZED ACTIVE GRILL SHUTTER.CLEARED CODES.VERIFIED
 REPAIR

MO: 74292

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 SELLER HEREBY EXPRESSLY DISCLAIMS ALL WAR-
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 FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER
 ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO
 ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH
 THE SALE OF SAID PRODUCTS.

JOB # 1 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
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 TOTALS-----

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 - 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST
- ALL PARTS NEW UNLESS OTHERWISE NOTED.**

 * NEXT RECOMMENDED SERVICE:
 * 12/28/2022 / 74292 MI 15CVZSERV BRAKE SERVICE *

On behalf of Chevrolet of Hicksville we would like to THANK
 You for your continued patronage.

In our never ending quest to provide our customers with
 excellence in automotive service, we welcome your feedback.
 You may be asked to participate in a Customer Satisfaction
 Survey. If for any reason you cannot rate us Completely
 SATISFIED.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

NYS R/S NUMBER

CASH CHECK
 MC VISA DISCOVER

CUSTOMER ACKNOWLEDGES
 REC. OF COPY X

SERVICE MANAGMENT TEAM
 THANK YOU FOR YOUR BUSINESS

YOUR COMPLETE SATISFACTION IS OUR GOAL!

CUSTOMER SIGNATURE _____

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THANK YOU

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