

January 2, 2023

Global Warranty Management: Main > Interface With Customer > View Vehicle Transaction History Detail

INTERFACE WITH CUSTOMER

View Vehicle Transaction History Detail



This screen allows IVH users to view the available information on individual transaction for the VIN selected.

Vehicle Information

VIN: [REDACTED] Model: 1RF68-2017 VOLT
Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
Order Type: 70 - RETAIL - STOCK
Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Job Card Date: 12/21/2022

Job Card Number: [REDACTED]

Repair Service Agent: 206163 Odometer Reading: 41,767 MI
OURISMAN CHEVROLET OF BOWIE Authorization Code:
16610 GOVERNOR BRIDGE RD
BOWIE MD 20716-3617
3012627600

Process Date:
12/29/2022

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0321-Engine/Fuel/Exhaust - "Check Engine" Light

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9090-Other - Field Action / Tech Bulletin

Labour Op 5031010-Battery Energy Control Module Replacement
Causal Part Number 00000000024296900-MODULE ASM-BAT ENGY CONT (W/O CALN & OP
→ [See other Parts and/or Net Items](#)

Job Card Date: 10/11/2021

Job Card Number: [REDACTED]

Repair Service Agent: 206163 Odometer Reading: 29,404 MI
OURISMAN CHEVROLET OF BOWIE Authorization Code:
16610 GOVERNOR BRIDGE RD
BOWIE MD 20716-3617
3012627600

Process Date:
10/13/2021

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0341-Transmission - Transmission Performance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9090-Other - Field Action / Tech Bulletin

Labour Op 5480908-Remove and Reinstall Trans Cntrl, Install New Shifter Harness, Add Wire Harness Jumper
Causal Part Number 00000000084955382-SWITCH ASM-A/TRNS CONT
→ [See other Parts and/or Net Items](#)

→[See other Parts and/or Net Items](#)

Job Card Date: 03/17/2018

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 10,966 MI
Authorization Code:

Process Date:
03/17/2018

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 2 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number

→[See other Parts and/or Net Items](#)

Job Card Date: 03/17/2018

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 10,966 MI
Authorization Code:

Process Date:
03/17/2018

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Add Credit Cause Code: -

Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref # N162070470

Causal Part Number

→[See other Parts and/or Net Items](#)

Job Card Date: 03/17/2018

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 10,966 MI
Authorization Code:

Process Date:
03/17/2018

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Full Debit Cause Code: -
 Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref #
 N162070470
 Causal Part Number
 → [See other Parts and/or Net Items](#)

Job Card Date: 03/17/2018

Job Card Number: [REDACTED]

Repair Service Agent: 113713
 CRISWELL BUICK GMC
 503 QUINCE ORCHARD RD
 GAITHERSBURG MD 20878-1497
 3019480880

Odometer Reading: 10,966 MI
 Authorization Code:

Process Date:
 03/17/2018
 Transaction Type:
 ZFAT----Field Action Recall
 Transaction Expense Category:
 Field Action Recall
 Customer Complaint Code:
 -

Job Card Line #: 1 Transaction Adjustment: Cause Code: -
 Labour Op 9102930-Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref #
 N162070470
 Causal Part Number
 → [See other Parts and/or Net Items](#)

Job Card Date: 07/22/2017

Job Card Number: [REDACTED]

Repair Service Agent: 113713
 CRISWELL BUICK GMC
 503 QUINCE ORCHARD RD
 GAITHERSBURG MD 20878-1497
 3019480880

Odometer Reading: 7,183 MI
 Authorization Code:

Process Date:
 07/22/2017
 Transaction Type:
 ZFAT----Field Action Recall
 Transaction Expense Category:
 Field Action Recall
 Customer Complaint Code:
 -

Job Card Line #: 3 Transaction Adjustment: Cause Code: -
 Labour Op 9103186-17197 - Inspect Evaporative Emission Pipe and/or Install Evaporative Emission Hose
 Protector - No Fu
 Causal Part Number
 → [See other Parts and/or Net Items](#)

Job Card Date: 07/22/2017

Job Card Number: [REDACTED]

Repair Service Agent: 113713
 CRISWELL BUICK GMC
 503 QUINCE ORCHARD RD
 GAITHERSBURG MD 20878-1497
 3019480880

Odometer Reading: 7,183 MI
 Authorization Code:

Process Date:
 07/22/2017

Transaction Type:
ZFAT----Field Action Recall
Transaction Expense Category:
Field Action Recall
Customer Complaint Code:
-

Job Card Line #: 2 Transaction Adjustment: Cause Code: -
Labour Op 9102988-FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS
Causal Part Number

Job Card Date: 07/22/2017

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 7,183 MI
Authorization Code:

Process Date:
07/22/2017

Transaction Type:
ZREG----Regular Vehicle Transaction

Transaction Expense Category:
Warranty

Customer Complaint Code:
0021-No Customer Complaint - Maintenance

Job Card Line #: 1 Transaction Adjustment: Cause Code: 9098-Other - Maintenance

Labour Op 0600723-Chevrolet Factory Maintenance

Causal Part Number
→[See other Parts and/or Net Items](#)

Job Card Date: 12/31/2016

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 3,836 MI
Authorization Code:

Process Date:
12/31/2016

Transaction Type:
ZFAT----Field Action Recall

Transaction Expense Category:
Field Action Recall

Customer Complaint Code:
-

Job Card Line #: 1 Transaction Adjustment: Cause Code: -

Labour Op 9102609-16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS

Causal Part Number

Job Card Date: 06/29/2016

Job Card Number: [REDACTED]

Repair Service Agent: 113713
CRISWELL BUICK GMC
503 QUINCE ORCHARD RD
GAITHERSBURG MD 20878-1497
3019480880

Odometer Reading: 1 MI
Authorization Code:

Process Date:
06/29/2016

