

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.

**OURISMAN CHEVROLET
 OF BOWIE**

Routes 50 & 301
BOWIE, MARYLAND 20716
 (301) 262-7600



Your Complete Satisfaction is Our #1 Goal!

OURISMAN CHEVROLET OF
 16610 GOVERNOR BRIDGE R
 BOWIE MD 20716 164855

12/28/2022

CREDIT CARD

Card #
 Network:
 Exp Card:
 A.D.
 S-Q #:
 Batch #:
 INVOICE
 Approval Code:
 Entry Method:
 Title:

AMOUNT \$590.51

CELL: [REDACTED]

ADVISOR ROBERT HOFFMANN	TAG NO. 0188	3462	INVOICE DATE 12/28/22
LABOR RATE	LICENSE NO.	MILEAGE 41,767	COLOR /
YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT			DELIVERY DATE DELIVERY MILES
SELLING DEALER NO.		PRODUCTION DATE	
R.O. DATE 12/21/22			
MO: 41767			

CUSTOMER COPY

***** RISK (*) INDICATE LIMITED
 LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS.

 * CASH [\$] OTHER [\$] *
 * **VISA** **590.51**] M/C [\$] *
 * AMEX [\$] DISC [\$] *
 * CHARGE [\$] ACCT# [] *
 * OTHER [\$] NUMBER [] *
 * DATE: **12-28-22** TIME: **4:44** [REDACTED] *
 ***** THANK YOU FOR YOUR BUSINESS *****

TOTAL LABOR.... 305.88
 TOTAL PARTS.... 201.99
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 67.22
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 15.42
TOTAL INVOICE \$ 590.51

Limited express warranty labor and parts
 90 days or 4,000 miles whichever occurs
 first. Installed parts warranted 12 months
 or 12,000 miles whichever occurs first.

Your specific warranty may vary. Consult
 service advisor or owners manual for details.

Manufacturer Special Policy Adjustment
 Programs
 Federal law requires manufacturers to furnish
 the National Highway Traffic Safety
 Administration (N.H.T.S.A.) with bulletins
 describing any defects in their vehicles. You may
 obtain copies of these bulletins from either the
 manufacturer or N.H.T.S.A. In addition, certain
 consumer publications or organizations publish
 this information, which may be available for a
 fee or for free.

WARRANTY

WHILE YOUR MOTOR VEHICLE IS ON THE
 PREMISES OF THE AUTOMOTIVE REPAIR
 FACILITY, THE AUTOMOTIVE REPAIR FACI-
 LITY MAY NOT BE RESPONSIBLE FOR DAM-
 AGE TO YOUR MOTOR VEHICLE UNDER
 CERTAIN CIRCUMSTANCES. YOU SHOULD
 ASK A REPRESENTATIVE OF THE AUTOMO-
 TIVE REPAIR FACILITY ABOUT THE EXTENT
 OF ITS RESPONSIBILITY, INCLUDING THE
 EXTENT OF THE INSURANCE COVERAGE OF
 THE AUTOMOTIVE REPAIR FACILITY.

*You agree that we may try to contact you in writing, by
 email, or by using prerecorded/artificial voice mes-
 sages, text messages and automatic telephone dialing
 systems, as the law allows. You also agree that we may
 try to contact you in these and other ways at any
 address or telephone number you provide us, even if
 the telephone number is a cell phone number or the
 contact results in a charge to you.

* = Non OEM Part

R/REM/RM = Remanufactured Part

No claims or adjustments without
 this receipt.

Labor charges are computed by flat
 rate measure and are based on
 industry accepted sources. Repairs
 charged for were needed and per-
 formed. This vehicle has been tested
 and in my opinion the work was per-
 formed satisfactorily.

X _____

OURISMAN
 AUTOMOTIVE GROUP

1921 **100** 2021
 YEAR ANNIVERSARY

The Reynolds and Reynolds Company ERANTIVE CC640775 Q (07/21)

OURISMAN CHEVROLET OF BOWIE

Routes 50 & 301
BOWIE, MARYLAND 20716
(301) 262-7600



Your Complete Satisfaction is Our #1 Goal!

CUSTOMER NO. [REDACTED]	ADVISOR ROBERT HOFFMANN	TAG NO. 0188 3462	INVOICE DATE 12/28/22	CELL: [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 41,767	COLOR /
WASHINGTON, DC [REDACTED]	YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT		DELIVERY DATE	DELIVERY MILES
[REDACTED]	[REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	[REDACTED]	R.O. DATE 12/21/22	
[REDACTED]	COMMENTS		MO: 41767	

TOTALS

PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS.

* CASH [\$] OTHER [\$]	* TOTAL LABOR 305.88
* VISA [590.51] M/C [\$]	* TOTAL PARTS 201.99
* AMEX [\$] DISC [\$]	* TOTAL SUBLET 0.00
* CHARGE [\$] ACCT# [.]	* TOTAL G.O.G. 0.00
* OTHER [\$] NUMBER [.]	* TOTAL MISC CHG. 67.22
DATE: 12-28-22 TIME: 4:40	* TOTAL MISC DISC 0.00
***** THANK YOU FOR YOUR BUSINESS *****	* TOTAL TAX 15.42
	TOTAL INVOICE \$ 590.51

Limited express warranty labor and parts 90 days or 4,000 miles whichever occurs first. Installed parts warranted 12 months or 12,000 miles whichever occurs first.

Your specific warranty may vary. Consult service advisor or owners manual for details.

Manufacturer Special Policy Adjustment Programs

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

WARRANTY

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

"You agree that we may try to contact you in writing, by email, or by using prerecorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you."

* = Non OEM Part

R/REM/RM = Remanufactured Part

No claims or adjustments without this receipt.

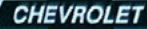
Labor charges are computed by flat rate measure and are based on industry accepted sources. Repairs charged for were needed and performed. This vehicle has been tested and in my opinion the work was performed satisfactorily.

X _____



OURISMAN CHEVROLET OF BOWIE

Routes 50 & 301
BOWIE, MARYLAND 20716
(301) 262-7600



Your Complete Satisfaction is Our #1 Goal!

CUSTOMER NO. [REDACTED]	ADVISOR ROBERT HOFFMANN	TAG NO. 0188	INVOICE DATE 12/28/22	CELL: [REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 41,767	COLOR /
WASHINGTON, DC [REDACTED]	YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT			DELIVERY DATE
[REDACTED]	[REDACTED]			DELIVERY MILES
[REDACTED]	[REDACTED]			SELLING DEALER NO
[REDACTED]	[REDACTED]			PRODUCTION DATE
[REDACTED]	[REDACTED]			WARRANTY DATE 12/21/22
[REDACTED]	BUSINESS PHONE			COMMENTS

MO: 41767

JOB# 1 CHARGES				
LABOR	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
J# 1 10CVZ DRIVEABILITY HOURS: 4.90 TECH(S):56130 WARRANTY C/S: GETTING BECM INSTALLED PART ORDERED ON LAST RO PER PI #18-NA-261 INSTALLED BATTERY ENERGY CONTROL MODULE E			MODULE 2.210 Y	
PARTS	1	24296900		
MISC-----CODE-----DESCRIPTION-----CONTROL NO----- LV LOANER CARS				
JOB# 1 TOTALS-----				
JOB# 2 CHARGES-----				
LABOR				
J# 2 00CVZDIAG2 Standard Diagnosis HOURS: TECH(S):56130 WARRANTY C/S THAT THE CHECK ENGINE LIGHT IS ON AND WHILE DRIVING IT LOSES PROPLUSION. ALSO IT MAY NOT TURN ON. INSTALL SPECIAL ORDER PART. INSPECT AND ADVISE SEE LINE 1			COOLANT 8.800 N	
PARTS	1	12378390		
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----				
JOB# 2 TOTALS-----				
JOB# 3 CHARGES-----				
LABOR				
J# 3 51CVZ BODY ELECTRICAL HOURS: TECH(S):56130 WARRANTY C/S THAT THE SERVICE BACK UP CAMERA MESSAGE IS ON. INSPECT AND ADVISE SEE LINE 1				
MISC-----CODE-----DESCRIPTION-----CONTROL NO----- HM HAZARDOUS WASTE REMOVAL				
JOB# 3 TOTALS-----				
JOB# 4 CHARGES-----				
LABOR-----				

Limited express warranty labor and parts 90 days or 4,000 miles whichever occurs first. Installed parts warranted 12 months or 12,000 miles whichever occurs first.

Your specific warranty may vary. Consult service advisor or owners manual for details.

Manufacturer Special Policy Adjustment Programs

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

*You agree that we may try to contact you in writing, by email, or by using prerecorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

* = Non OEM Part

R/REWRM = Remanufactured Part

No claims or adjustments without this receipt.

Labor charges are computed by flat rate measure and are based on industry accepted sources. Repairs charged for were needed and performed. This vehicle has been tested and in my opinion the work was performed satisfactorily.

X

The Reynolds and Reynolds Company EBUNTINE CC840775 Q (07/21)

OURISMAN CHEVROLET OF BOWIE

Routes 50 & 301
BOWIE, MARYLAND 20716
(301) 262-7800



Your Complete Satisfaction is Our #1 Goal!

CUSTOMER NO. [REDACTED]	ADVISOR ROBERT HOFFMANN	TAG NO. 0188 3462	INVOICE DATE 12/28/22
[REDACTED]	LABOR RATE	LICENSE NO.	COLOR
WASHINGTON, DC [REDACTED]	[REDACTED]	MILEAGE 41,767	/
[REDACTED]	YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT	DELIVERY DATE	DELIVERY MILES
[REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	P.O. NO.	R.O. DATE 12/21/22
[REDACTED]	BUSINESS PHONE	COMMENTS	MO: 41767

LABOR JOB# 4 51CVZ01	BODY ELECT CONCERN	HOURS: 56130	TECH(S): 56130	WARRANTY	Limited express warranty labor and parts 90 days or 4,000 miles whichever occurs first. Installed parts warranted 12 months or 12,000 miles whichever occurs first.
C/S THAT THE DRIVER SIDE WINDOW WILL GO UP HALF WAY AND THEN STOP AND THEN GO BACK DOWN. INSPECT AND ADVISE SEE LTONE 6					Your specific warranty may vary. Consult service advisor or owners manual for details.
JOB# 4 TOTALS	JOB# 4 JOURNAL PREFIX	CVCS	JOB# 4 TOTAL	0.00	Manufacturer Special Policy Adjustment Programs
JOB# 5 CHARGES	JOB# 5 JOURNAL PREFIX	CVCS	JOB# 5 TOTAL	0.00	Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.
LABOR JOB# 5 00CVZMPI	MULTI-POINT INSPECTI	HOURS: 0.00	TECH(S): 56130	0.00	WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.
27 POINT INSPECTION MILES IN MILES OUT PERFORM MULTIPOINT INSPECTION COMPLETED					*You agree that we may try to contact you in writing, by email, or by using pre-recorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you!
JOB# 5 TOTALS	JOB# 5 JOURNAL PREFIX	CVCS	JOB# 5 TOTAL	0.00	* = Non OEM Part
JOB# 6 CHARGES	JOB# 6 JOURNAL PREFIX	CVCS	JOB# 6 TOTAL	507.87	R/REM/RM = Remanufactured Part
LABOR JOB# 6+50CVZ	ELECTRICAL REPAIR	HOURS: 1.50	TECH(S): 56130	305.88	No claims or adjustments without this receipt.
Added Operation (WLAGOS @ 12/27/2022 14:27) REPLACEMENT OF THE DOOR MOTOR PER TAC CASE RECOMEND WINDOW MOTOR REPLACED WINDOW MOTOR					Labor charges are computed by flat rate measure and are based on industry accepted sources. Repairs charged for were needed and performed. This vehicle has been tested and in my opinion the work was performed satisfactorily.
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	84585093	REGULATOR 10.783 Y	201.99	
				TOTAL - PARTS	201.99
JOB# 6 TOTALS	JOB# 6 JOURNAL PREFIX	CVCS	JOB# 6 TOTAL	507.87	
				LABOR	305.88
				PARTS	201.99
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	DM	FILE SECURTY & COMPLIANCE FEE		8.66	
JOB # A	SSS	QUANTITY PURCHASE RECOVERY		55.06	
				TOTAL - MISC	63.72
ESTIMATE					
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$150.00 (+TAX)					
COMMENTS					
X04KKJHHG9:created 2022-11-10 08:38:00am taken by Frank Zapushek					

The Reynolds and Reynolds Company EBANTINKE C0640775 Q (07/21)