



Kendall Chevrolet Cadillac GMC
 846 Goodpasture Island Rd.
 EUGENE, OR 97401
 877-371-8620
 www.chevroletofeugene.com
 www.kendallcadillacofeugene.com

| | | | | | |
|-----------------|--|-----------------|-------------------|--------------------------|-----------------|
| CUSTOMER NO. | ADVISOR KEVIN GRUBE | TAG NO. 3920 | 3611 | INVOICE DATE 12/05/22 | INVOICE NO. |
| | LABOR RATE | LICENSE NO. | MILEAGE 59,879 | COLOR / | STOCK NO. |
| | YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | P.O. NO. | | R.O. DATE 08/29/22 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | | | |

MO: 59892

JOB# 1 CHARGES-----
 LABOR-----
 J# 1 11CVZZZWARN8 WARNING LGT TECH(S):2765 WARRANTY
 CUSTOMER REPORTS A MESSAGE COMING ON AND SAYING SHIFT TO
 PARK. THIS HAS OCCURRED AFTER DRIVING THEN PARKING BUT ALSO
 JUST AFTER GETTING IN THE CAR AND ATTEMPTING TO START IT.
 shift to park message #19/na/206 applies
 Remove and Reinstall Transmission Control, Install New
 Shifter Harness, Add Wire Harness Jumper

IF THE VEHICLE DESCRIBED HEREIN IS NOT
 PICKED UP BY CUSTOMER WITHIN THREE (3)
 DAYS AFTER NOTICE OF COMPLETION OF
 REPAIRS IS GIVEN OR SUCH OTHER TIME
 FRAME AS WAS PREVIOUSLY ARRANGED, A
 STORAGE CHARGE OF \$20 PER DAY WILL
 APPLY FOR EACH ADDITIONAL DAY.

 X _____
 Customer Signature

JOB# 1 TOTALS-----
 JOB# 1 JOURNAL PREFIX C1CS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----
 LABOR-----
 J# 2 19CVZZ002 HYBRID/HIGH VOLTAGE TECH(S):2765 WARRANTY
 CUSTOMER STATES THAT WHEN ATTEMPTING TO START THE CAR ONE
 DAY HE EXPERIENCED SEVERAL UNUSUAL ISSUES: CHECK ENGINE
 LIGHT CAME ON, PROPULSION REDUCED MESSAGE, CAR RUS ERRATIC.
 CUSTOMER STATES EVEN W/ A FULL CHARGE THE CHARGE STATUS SAID
 IT WAS AT ZERO CHARGE. CUSTOMER ALSO REPORTS INTERMITTENTLY
 NOT CHARGING AS WELL.
 internal battery energy control module fault #18-NA-261
 applies
 replace bcm at this time for further diag/repair claim
 code cd

Terms: Customer authorizes Kendall Auto
 Group, Inc., to perform the repairs described on
 this invoice, to operate the vehicle, and to install
 new or used parts as Kendall deems appro-
 priate, and agree that you are not responsible
 for any delays caused by unavailability or
 delayed availability of parts or material for any
 reason. Customer is the registered owner or
 agent of the registered owner of the vehicle.
 Kendall claims a lien on the vehicle for the
 actual charges for the repairs. Kendall warrants
 the labor to original Customer for 90 days from
 date of repair. Parts may be warranted by
 manufacturer and are not warranted by Kendall.
 Kendall disclaims all other warranties, express
 or implied, for labor and parts, including
 warranties of merchantability or fitness for a
 particular purpose. Kendall is not responsible
 for damage or loss to vehicle or goods in
 vehicle. Customer's exclusive remedy is to
 return the vehicle to Kendall for refund of the
 price, or repair or replacement of the service,
 with Kendall selecting the remedy. Kendall
 expressly disclaims liability for special,
 incidental or consequential damages, or lost
 use, profits or wages and I hereby waive any
 and all such damages. All repairs must be paid
 in full before the vehicle will be released by
 Kendall. If a dispute arises, the parties shall
 first mediate using the Commercial
 Mediation Rules of the American Arbitration
 Association (AAA), and then shall arbitrate
 using AAA's Commercial Arbitration Rules,
 with a judgment to be entered upon the
 arbitration award. Arbitration will be held in
 the state in which the repairs were
 completed. Kendall will pay the fees of
 Kendall and AAA; Customer will pay
 Customer's fees.

| PARTS----- | QTY----- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE----- | UNIT PRICE----- | |
|------------|----------|----------------|------------------|-----------------|-----------------|----------|
| | 1 | 84733196 | HARNES 2.480 N | | | WARRANTY |
| | 1 | 84955382 | SWITCH 4.054 Y | | | WARRANTY |
| | 1 | 24296900 | MODULE 2.210 Y | | | WARRANTY |
| | -1 | 24296900 | CORE RETURN | | | WARRANTY |
| | 2 | 12378390 | COOLANT 8.800 N | | | WARRANTY |
| | | | | | TOTAL - PARTS | 0.00 |

JOB# 2 TOTALS-----
 JOB# 2 JOURNAL PREFIX C1CS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----
 LABOR-----
 J# 3 12CVZZMPI MULTI-POINT INSPECT TECH(S):2765 INTERNAL
 CUSTOMER STATES PERFORM A COMPLIMENTARY MULTI-POINT
 VEHICLE INSPECTION
 x

X _____
 Customer Signature

JOB# 3 TOTALS-----
 JOB# 3 JOURNAL PREFIX C1CS JOB# 3 TOTAL 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$330.00 (+TAX)

KENDALL

Kendall Chevrolet Cadillac GMC
 846 Goodpasture Island Rd.
EUGENE, OR 97401
 877-371-8620
 www.chevroletofeugene.com
 www.kendallcadillacofeugene.com

| | | | | | |
|-----------------|---|-------------|--------------------------|---------------------------------|-----------------|
| CUSTOMER NO. | ADVISOR KEVIN GRUBE | 3920 | TAG NO. 3611 | INVOICE DATE 12/05/22 | INVOICE NO. |
| | LABOR RATE | LICENSE NO. | MILEAGE 59,879 | COLOR / | STOCK NO. |
| | YEAR / MAKE / MODEL 17/CHEVROLET/VOLT/5DR HB LT | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | P.O. NO. | | R.O. DATE 08/29/22 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | | | |

MO: 59892

ESTIMATE-----
 APPROVED ADDITIONAL COST OF \$-330.00 FOR TOTAL ESTIMATE OF \$0.00 (+TAX) ON 08/30/22 AT 08:44am
 BY [REDACTED] COMMENTS
 COMMENTS-----
 C/S VEHICLE IS ACTING ERRATICALLY; CHARGED ONE MOMENT, NOT CHARGED
 THE NEXT, AFTER PUTTING IN GEAR IT WILL TELL HIM TO PUT IN PARK,
 HES STARTED IT PUT IT IN GEAR AND IT WILL STOP/GO/STOP/GO
 RECOMMENDED NOT DONE/ DECLINED SERVICES-----

The following services were recommended but not performed- at your request. Price estimates provided are valid for 30 days from the date of this visit.

| | | | | |
|-----------|-------------------|------------|---------------------|----------|
| 14CVZZ-C | CABIN AIR FILTER | TECH: 2765 | FOLLOW-UP: 12/06/22 | \$91.05 |
| COMMENTS: | . | | | |
| 14CVZZAG1 | GDI FUEL SYST SRV | TECH: 2765 | FOLLOW-UP: 12/06/22 | \$361.46 |
| COMMENTS: | . | | | |

TOTALS-----

| | | |
|--|-------------------------|-------------|
| ***** | TOTAL LABOR.... | 0.00 |
| * | TOTAL PARTS.... | 0.00 |
| * [] CASH [] CHECK CK NO. [] | TOTAL SUBLET... | 0.00 |
| * [] VISA [] MASTERCARD [] DISCOVER | TOTAL G.O.G.... | 0.00 |
| * [] AMER XPRESS [] OTHER [] CHARGE | TOTAL MISC CHG. | 0.00 |
| ***** | TOTAL MISC DISC | 0.00 |
| | TOTAL TAX..... | 0.00 |
| | TOTAL INVOICE \$ | 0.00 |

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE



Thank You!

IF THE VEHICLE DESCRIBED HEREIN IS NOT PICKED UP BY CUSTOMER WITHIN THREE (3) DAYS AFTER NOTICE OF COMPLETION OF REPAIRS IS GIVEN OR SUCH OTHER TIME FRAME AS WAS PREVIOUSLY ARRANGED, A STORAGE CHARGE OF \$20 PER DAY WILL APPLY FOR EACH ADDITIONAL DAY.

X _____
 Customer Signature

Terms: Customer authorizes Kendall Auto Group, Inc., to perform the repairs described on this invoice, to operate the vehicle, and to install new or used parts as Kendall deems appropriate, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason. Customer is the registered owner or agent of the registered owner of the vehicle. Kendall claims a lien on the vehicle for the actual charges for the repairs. Kendall warrants the labor to original Customer for 90 days from date of repair. Parts may be warranted by manufacturer and are not warranted by Kendall. Kendall disclaims all other warranties, express or implied, for labor and parts, including warranties of merchantability or fitness for a particular purpose. Kendall is not responsible for damage or loss to vehicle or goods in vehicle. Customer's exclusive remedy is to return the vehicle to Kendall for refund of the price, or repair or replacement of the service, with Kendall selecting the remedy. Kendall expressly disclaims liability for special, incidental or consequential damages, or lost use, profits or wages and I hereby waive any and all such damages. All repairs must be paid in full before the vehicle will be released by Kendall. **If a dispute arises, the parties shall first mediate using the Commercial Mediation Rules of the American Arbitration Association (AAA), and then shall arbitrate using AAA's Commercial Arbitration Rules, with a judgment to be entered upon the arbitration award. Arbitration will be held in the state in which the repairs were completed. Kendall will pay the fees of Kendall and AAA; Customer will pay Customer's fees.**

X _____
 Customer Signature