



[Logout](#)

December 2, 2022

Global Warranty Management: [Main](#) > [Interface With Customer](#) > [View Vehicle Summary](#)

**INTERFACE WITH CUSTOMER**

**PREPARE & SUBMIT TRANSACTIONS**

**RECONCILE RESULTS**

**ANALYZE WARRANTY**

**MANAGEMENT PLANNING**

**PREPARE PARTS RETURN**

**USER OPTIONS**

## View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

**For this vehicle:**

- [View Vehicle Summary](#)
    - Service Contract
    - Branded Title
    - Warranty Block
  - [View Vehicle Build](#)
  - [View Vehicle Component Summary](#)
  - [View Vehicle Transaction History Detail](#)
  - [View Vehicle Delivery Information](#)
  - [Begin Transaction](#)
- 
- [Investigate Major Assembly History](#)

### Vehicle Information

VIN: [REDACTED] Model: 1RF68-2017 VOLT  
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes  
 Order Type: 70 - RETAIL - STOCK  
 Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)

### Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N202307990	N202307990	Increased Customer Notification - Expires 2/28/2023	04/14/2021	<a href="#">Closed</a>
Product Emission Recall	N192273600	N192273600	Emissions Pipe May Rub Against A/C Hose Connector	03/25/2020	<a href="#">Closed</a>
Customer Satisfaction Program	N162070470	16185	No Start or Loss of Propulsion - Expires 9/30/19	08/15/2017	<a href="#">Closed</a>
Service Update Bulletins	N172085030	17197	Malfunction Indicator Lamp	06/28/2017	<a href="#">Closed</a>
Service Update Bulletins	N162071700	17058	P2097 (Post O2 Trim Diagnostic) False Failing	02/10/2017	<a href="#">Closed</a>
Customer Satisfaction Program	N162048200	16055	Reduced Propulsion Power - Expires 11/30/2018	12/05/2016	<a href="#">Closed</a>

### Branded Title

\*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

### Warranty Block

Vehicle has no current record of warranty block.

### Service Information

Vehicle has no current record of outstanding service information.

### OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Inactive

XM Equipped: Y

XM Radio ID: [REDACTED]

XM Status: Active

OnStar Vehicle Diagnostics: N

DMN Enabled: N

### Applicable Warranties

Valid warranties are highlighted

Valid	Description	Start Date	Effective Odometer	End Date	End Odometer
	Bumper to Bumper Limited Warranty	08/03/2016	11 MI	08/03/2019	36,011 MI
	Powertrain Limited Warranty	08/03/2016	11 MI	08/03/2021	60,011 MI
	Chevrolet Scheduled Maintenance-2 visits	08/03/2016	11 MI	08/03/2018	24,011 MI
	Voltec Component Limited Warranty	08/03/2016	11 MI	08/03/2024	100,011 MI
	Emission Limited Warranty	08/03/2016	11 MI	08/03/2031	150,011 MI
	Emission Select State Component Ltd Wty	08/03/2016	11 MI	08/03/2031	150,011 MI
	PZEV Emission Limited Warranty	08/03/2016	11 MI	08/03/2031	150,011 MI
	Corrosion Limited Warranty	08/03/2016	11 MI	08/03/2022	100,011 MI

### Service Contract

Vehicle has no current record of service contracts.

### Transaction History

[View Details](#)

Job Card	Job Card	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
[REDACTED]	[REDACTED]	ZREG---- Regular Vehicle Transaction		4067490 - Engine Replacement	83,908 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9104663 - N192273600 - Install Three Tie Wraps on Evaporative Hose Bumper	81,776 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9105392 - N202307990 - Hybrid Powertrain Control Module 2 Reprogramming with SPS	81,776 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9102930 - Replace Fuse and Reprogram Hybrid Powertrain Control Module 2 - For use with IVH Ref # N162070470	13,193 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9102609 - 16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS	12,211 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9102988 - FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS	12,211 MI
[REDACTED]	[REDACTED]	ZFAT----Field Action Recall		9103186 - 17197 - Inspect Evaporative Emission Pipe and/or Install Evaporative Emission Hose Protector - No Fu	12,211 MI
[REDACTED]	[REDACTED]	ZREG---- Regular Vehicle Transaction		0600723 - Chevrolet Factory Maintenance	12,211 MI
[REDACTED]	[REDACTED]	ZPDI----Pre-Delivery Inspection		0590032 - PDI - Dealer Installed - Factory Invoiced Options	6 MI
[REDACTED]	[REDACTED]	ZPDI----Pre-Delivery Inspection		0590072 - Pre-Delivery Inspection - Base Time	1 MI