

CUSTOMER #: [REDACTED]

INVOICE

Winter
 3750 CENTURY COURT
 P.O. Box 31
 PITTSBURG, CA 94565-0231
 (925) 439-8222
 www.winterauto.com



BRENTWOOD, CA

PAGE 1

HOME [REDACTED]
 BUS: [REDACTED] SERVICE ADVISOR: 10361 CEASAR RAMIREZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	17	CHEVROLET VOLT	[REDACTED]		107963/107996	T4182
DEL DATE	PROD. DATE	WARR. EXP.	PROMISE	PURCH.	PAYMENT	INV. DATE
03AUG16 DD			17:00 18NOV22		0.00 CASH	07DEC22

R.O. OPENED 10:00 14NOV22
 READY 10:35 07DEC22

OPTIONS:

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A PERFORM DIAGNOSTIC FOR CHECK ENGINE LIGHT CEL BEING ON ROAD TEST BEFORE AND AFTER BY TECH. MILES IN OUT AND CHECK FOR PENDING AFTER REPAIRS IF DONE STARTS AT 292.50 TECH TIME 1.5 / / XXXXXXXX SEE DIAGNOSIS ON WORK ORDER [REDACTED]

CAUSE: DIAGNOSIS OF CHECK ENGINE WARNING LIGHT REQUESTED. CEL PERFORM DIAGNOSTIC FOR CHECK ENGINE LIGHT CEL BEING ON ROAD TEST BEFORE AND AFTER BY TECH. MILES IN OUT AND CHECK FOR PENDING AFTER REPAIRS IF DONE STARTS AT 292.50 TECH TIME 1.5

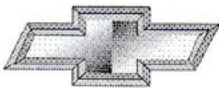
10213 WC94						(N/C)
1 12378390 8800BOPCKT COOLANT						(N/C)
1 23209745 2210C (S)SEAL						(N/C)
4 11517042 8906BOPCKT (S)BOLT						(N/C)
1 24296900 2210C (S)MODULE						(N/C)
1 19333511 8800BOPCKT ADHESIVE						(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

FOUND FAULTS U2603, U2604, U2605, U2606, U2617, U2618 STORED IN HYBRID CONTROL MODULE 2. THIS WILL CAUSE SHIFT TO PARK MESSAGE TO STORE REDUNDANTLY. CHECKED FOR TSB'S FOUND TSB 18-NA-261 FOR ISSUE. AS PER TSB RECOMMENDED BATTERY ENERGY CONTROL MODULE REPLACEMENT AND PROGRAMMING. SPECIAL ORDERED PARTS ON BACK ORDER ETA APPROX 10 DAYS. I REMOVE THE HV BATTERY TO R/R THE BECM, INSTALL THE HV BATTERY BACK, CLEAR HV CODES, PRESSURIZE COOLANT INTO THE SYSTEM AND PROGRAM THE BECM WCC # [REDACTED] R/TEST.

B** PERFORM DIAGNOSTIC FOR CHECK ENGINE LIGHT CEL BEING ON ROAD TEST BEFORE AND AFTER BY TECH. MILES IN OUT AND CHECK FOR PENDING AFTER REPAIRS IF DONE STARTS AT 292.50 TECH TIME 1.5 / /

CAUSE: DIAGNOSIS OF CHECK ENGINE WARNING LIGHT REQUESTED. CEL PERFORM DIAGNOSTIC FOR CHECK ENGINE LIGHT CEL BEING ON ROAD TEST BEFORE AND AFTER BY TECH. MILES IN OUT AND CHECK FOR PENDING AFTER REPAIRS IF DONE STARTS AT 292.50 TECH TIME



NOTICE: YOU MAY CHOOSE ANOTHER SMOG CHECK STATION TO PERFORM THE NEEDED REPAIRS, INSTALLATIONS, ADJUSTMENTS, OR SUBSEQUENT TESTS.

ORIGINAL ESTIMATE \$		FINAL REVISED ESTIMATE \$		DESCRIPTION	TOTALS
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	
REASON				ADDITIONAL AMOUNT \$	
				REVISED TOTAL \$	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	
REASON				REVISED TOTAL \$	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.				I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.	
X				X	
				PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR # ARD00006633 EPA # CAL000276197

CUSTOMER COPY

CUSTOMER #:



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BRENTWOOD, CA
HOME
BUS:

PAGE 2

SERVICE ADVISOR: 10361 CEASAR RAMIREZ

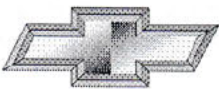
Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Row 1: 17 CHEVROLET VOLT, 107963/107996, T4182. Row 2: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., PAYMENT, INV. DATE. Row 3: 03AUG16 DD, 17:00 18NOV22, 0.00 CASH, 07DEC22.

Table with columns: R.O. OPENED, READY, OPTIONS, LIST, NET, TOTAL. Row 1: 10:00 14NOV22, 10:35 07DEC22, 1.5, 10417 WC94, (N/C).

1 12667255 3682C (S) SENSOR (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

SCANNED FOR FAULTS FOUND P041E STORED IN ECM FOR EGR TEMPERATURE
SENSOR 1 INTERMITTENT. FOLLOWED PINPOINT TEST DOC# 4178641 CHECKING EGR
SENSOR 1 TEMP SENSORS. CHECKED EGR SENSOR AND WIRING VISUALLY FOUND
GOOD. CLEAR FAULT AND FOUND TEMP SENSOR SETS AGAIN. FOUND FAULTY EGR
TEMP SENSOR 1. REMOVED AND REPLACED EGR TEMP SENSOR. CLEARED FAULTS.
FAULT HAS NOT RETURNED.

Thank you for allowing Winter Chevrolet the opportunity to serve you. We greatly value your business and wish to remain your preferred Service provider. If for any reason you're not "Completely Satisfied" with your visit, please feel free to contact our Service Manager @ 925-706-6512.



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Table with columns: ORIGINAL ESTIMATE \$, FINAL REVISED ESTIMATE \$, DESCRIPTION, TOTALS. Rows include LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

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CUSTOMER # [REDACTED]

[REDACTED]



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INVOICE

DUPLICATE 1
PAGE 1



BRENTWOOD, CA
HOME [REDACTED]
BUS [REDACTED]

SERVICE ADVISOR: 10407 LUKE BRIGNOLI

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	17	CHEVROLET VOLT	[REDACTED]		107632/107632	T5064
DEL DATE	PROD. DATE	WARR. EXP.	PROMISE	INVOICE #	PAYMENT	INV. DATE
03AUG16 DD			18:00 02NOV22		0.00 CASH	02NOV22

R.O. OPENED: 08:28 02NOV22
 READY: 12:30 02NOV22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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B CUSTOMER STATES HAD VARIOUS MESSAGES POP UP ON THE INFORMATION CENTER. LOW PROPULSION, SERVICE HEATER, ETC. REPLACED AGM BATTERY AND MOST THINGS WENT AWAY, HOWEVER THE CEL RETURNS INTERMITTENTLY. CAR ALSO FEELS SLUGGISH ONLY WHILE SHOWING LOW PROPULSION.

CEL CUSTOMER STATES HAD VARIOUS MESSAGES POP UP ON THE INFORMATION CENTER. LOW PROPULSION, SERVICE HEATER, ETC. REPLACED AGM BATTERY AND MOST THINGS WENT AWAY, HOWEVER THE CEL RETURNS INTERMITTENTLY. CAR ALSO FEELS SLUGGISH ONLY WHILE SHOWING LOW PROPULSION.

10213 CC 200.00 200.00

PARTS: 0.00 LABOR: 200.00 OTHER: 0.00 TOTAL LINE B: 200.00

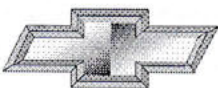
,,, I R/TEST THE VEHICLE SEEM TO WORK OK, I SCAN DATA FOUND SEVERAL
 ,, CODES STORED, I SPOKE WITH THE CUSTOMER HE REPLACE THE 12 VOLT BATTERY
 ,, BUT DO NOT CLEAR CODES, SO I CLEAR HV CODES AND REPROGRAM THE HPCM, NEW
 ,, PROGRAM # [REDACTED] AND THE BECM NEW PROGRAM WCC # [REDACTED]
 ,, CUSTOMER NEED TO DRIVE THE VEHICLE UNTIL THE COMBUSTION ENG STAR TO
 ,, CHARGE.

ESTIMATE: 292.50 02NOV22 08:28 SA: 10407

CONTACT:

ESTIMATE: 0.00 02NOV22 08:28 SA: 10407

CONTACT:



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DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	LABOR AMOUNT	
REASON				ADDITIONAL AMOUNT \$	PARTS AMOUNT
REASON				REVISED TOTAL \$	GAS, OIL, LUBE
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	SUBLET AMOUNT
REASON				REVISED TOTAL \$	MISC. CHARGES
REASON				ADDITIONAL AMOUNT \$	TOTAL CHARGES
REASON				REVISED TOTAL \$	LESS INSURANCE
REASON				ADDITIONAL AMOUNT \$	SALES TAX
REASON				ADDITIONAL AMOUNT \$	PLEASE PAY THIS AMOUNT
REASON				ADDITIONAL AMOUNT \$	

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.
 X

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE.
 X

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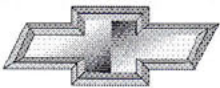
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PAID

NOV 09 2009

BY [REDACTED]



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ORIGINAL ESTIMATE \$	FINAL REVISED ESTIMATE \$	DESCRIPTION	TOTALS					
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	LABOR AMOUNT	200.00		
REASON					REVISED TOTAL \$	PARTS AMOUNT	0.00	
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT \$	GAS, OIL, LUBE	0.00		
REASON					REVISED TOTAL \$	SUBLET AMOUNT	0.00	
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X					X		TOTAL CHARGES	200.00
							LESS INSURANCE	0.00
							SALES TAX	0.00
							PLEASE PAY THIS AMOUNT	200.00

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