



CUSTOMER #: [REDACTED]

INVOICE

**Serpentini Chevrolet Tallmadge**  
 140 West Ave.  
 Tallmadge, OH 44278  
 330-630-2000  
 800-258-9456  
 www.SerpentiniChevy.com

AKRON, OH

PAGE 1

BUS:		CELL:		SERVICE ADVISOR: 55849 KYLE MIKSCH			
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	CHEVROLET Volt	[REDACTED]		72631/72635	T329	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN17 DD			17:00 13OCT21		0.00	CASH	21OCT21
R.O. OPENED		READY	OPTIONS: ENG:1.5_Liter_DOHC_Hybrid				
15:16 09SEP21		19:24 21OCT21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUSTOMER STATES BATTERY IS FULLY CHARGED ALL BARS TO THE TOP SHOWS ONLY 1 MILE OF EV RANGE. CAR WILL NOT MOVE. SHIFT TO PARK MESSAGE ON DASH WHEN IN GEAR. VEHILCE WILL NOT START. CHECK AND ADVISE						
	CAUSE: SCAN CODES PERFORM DIAG FOUND BATTERY MODULE 3 BAD CALLED TAC SENT FREEZE FRAME DATA AND SESSIONS LOG FOR POAFA TAC ADVISED TO REPLACE BATTE						
	5031700		HIGH VOLTAGE SECTION BATTERY REPLACEMENT				(N/C)
	55610	W					(N/C)
	1	19356336	2210C REFURBISHED BATTERY				(N/C)
	1	12378390	8800BOPCKT COOLANT				(N/C)
	FC: PART#: 19356336 COUNT: 1						
	CLAIM TYPE: ZREG						
	AUTH CODE:						

SUBL ENTERPRISE RENTAL VIN	[REDACTED]						(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
DISABLE HIGH VOLTAGE SYSTEM UNABLE TO DO WITH GDS HAD TO REMOVE POWER INVERTER MODULE COVER AND CONNECTOR AND DISABLE WITH DMM REMOVE BATTERY AND REPLACE SECTION 3 PERFORM BATTERY CELL BALANCING AND SMOKE TEST BATTERY FOR LEAKS CASE [REDACTED]							

B	FREE MULTI POINT VEHICLE INSPECTION						
CAUSE: COMPLETE FREE MULTI POINT VEHICLE INSPECTION MPI FREE MULTI POINT VEHICLE INSPECTION							
	55610	ISP					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
MPI							

C\*\* RECALL N202307990 INCREASED CUSTOMER NOTIFICATION  
 CAUSE: PERFORM RECALL  
 9105392 Hybrid Powertrain Control Module 2  
 Reprogramming with SPS

<b>WARRANTY DISCLAIMER:</b> ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.	<b>* SHOP SUPPLY COSTS:</b> We have added a charge equal to 10% of the total labor cost, not to exceed \$35.00, to the Repair Order for shop supplies used in connection with this repair.	DESCRIPTION	TOTALS
	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
	DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]



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Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes fields for DEL. DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., RATE, PAYMENT, INV. DATE. Options: ENG:1.5\_Liter\_DOHC\_Hybrid

Table with columns: LINE, OPCODE, TECH, TYPE, HOURS, LIST, NET, TOTAL. Includes PARTS, LABOR, OTHER, TOTAL LINE C.

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E\*\* COURTESY VEHICLE PROVIDED PLEASE RETURN VEHICLE WITHIN 18 HOURS OF COMPLETION OF VEHICLE \$49.95 DAY CHARGE CAN APPLY IF NOT RETURNED WITHIN 18 HOURS OF BEING NOTIFIED.
LOANER COURTESY VEHICLE PROVIDED PLEASE RETURN VEHICLE WITHIN 18 HOURS OF COMPLETION OF VEHICLE \$49.95 DAY CHARGE CAN APPLY IF NOT RETURNED WITHIN 18 HOURS OF BEING NOTIFIED.
9999 C 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00
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EST: 150.00 09SEP21 15:16 SA: 55849
CONTACT:

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ENTER FOR A CHANCE TO WIN A \$100.00 VISIT OUR FACEBOOK PAGE SERPENTINI TALLMADGE LIKE & SHARE, LEAVE A REVIEW WE WILL MATCH \$100.00 AND DONATE TO LOCAL CHARITY OF YOUR CHOICE DRAWINGS HELD MONTHLY

Table with columns: WARRANTY DISCLAIMER, SHOP SUPPLY COSTS, DESCRIPTION, TOTALS. Includes sections for ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED and PLEASE PAY THIS AMOUNT.