



15110 Manchester Rd Ballwin, MO 63011
 636-227-5333 800-548-3526
 www.elcochevrolet.com

CELL

CUSTOMER NO.	[REDACTED]	ADVISOR	DREW MEYERS	TAG NO.	2241	6853	INVOICE DATE	12/19/22
LABOR RATE	[REDACTED]	MILEAGE	73,820 /	COLOR	[REDACTED]	STOCK NO.	[REDACTED]	
YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/5DR HB LT		DELIVERY DATE	[REDACTED]	DELIVERY MILES	[REDACTED]	SELLING DEALER NO.	[REDACTED]
F.T.E. NO.	[REDACTED]	P.O. NO.	[REDACTED]	R.O. DATE	11/09/22	COMMENTS	MO : 73825	
RESIDENCE PHONE	[REDACTED]	BUSINESS PHONE	[REDACTED]					

LABOR & PARTS
 # 1 21CV ENGINE MECHANICAL TECH(S):939
 WARRANTY

CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. CHECK AND ADVISE
 CHECKED FOR DTCS, FOUND SEVERAL DTCS IN VEHICLE. HAVE U218 BECM LOST COMM WITH HYBRID /EV BATTERY INTERFACE CONTROL MODULE 6. ALSO U2619,U2620,U2621. FOUND TSB #18-NA-261 THAT ADDRESSES THIS CONCERN. NEED TO REPLACE THE BATTERY ENERGY BACKORDER.
 REPLACED THE BATTERY ENERGY CONTROL MODULE. PERFORMED BATTERY SMOKE TEST. REINSTALLED BATTERY REFILLED THE BATTERY COOLING SYSTEM. PROGRAMMED NEW BECM.
 [REDACTED] CLEARED DTCS, TEST DROVE THE VEHICLE. DTCS DID NOT RETURN.
 5031010 4.9 DIAG 0.3 ADD 0.4 FOR SMOKE TEST. 0321/6581

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 1 1 24296900 MODULE 2.210
 JOB # 1 -1 24296900 CORE RETURN
 WARRANTY 0.00
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

 # 2 16CV AUTOMATIC TRANS TECH(S):939
 602.49

CUSTOMER STATES THAT INTERMITTENTLY THE VEHICLE WILL NOT SHIFT OUT OF PARK. CHECK AND ADVISE
 VERIFIED THE COMPLAINT. THE SHIFTER INTERMITTENTLY GETS STUCK IN PARK. FOUND TSB ADDRESSING THIS CONDITION. NEED TO REPLACE THE SHIFTER.
 REPLACED THE SHIFTER.
 STUCK IN PARK.

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 2 1 13534319 CONTROL 4.004
 123.99
 JOB # 2 TOTAL PARTS 123.99
 JOB # 2 TOTAL LABOR & PARTS 726.48

 # 3 32CV-003 COUPON LOF TECH(S):939
 23.60

DRIVE BELTS,HOSES,LIGHTS,FILTERS,CHANGE ENGINE OIL & FILTER LUBE & INSPECT FT SUSP DRIVE LINE,STEERING,HINGES,INSP DRIVE COMPLETE

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 3 1 12706595 FILTER 1.836
 8.76
 JOB # 3 5 88865635 OIL 8.800
 31.35
 JOB # 3 TOTAL PARTS 40.11
 JOB # 3 TOTAL LABOR & PARTS 63.71

 # 4 61CV-5 TRANSMISSION FLUSH TECH(S):939
 126.00

SERVICE HOURS:
 7:00 am - 6:00 pm Monday - Friday
 (Late drop-offs & pick-ups M, W, & F)
 7:00 am - NOON Saturday
 Quick Service Maintenance Items Only
 Call for Details

LABOR & PARTS

 # 1 21CV ENGINE MECHANICAL TECH(S):939
 WARRANTY

CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON. CHECK AND ADVISE
 CHECKED FOR DTCS, FOUND SEVERAL DTCS IN VEHICLE. HAVE U218 BECM LOST COMM WITH HYBRID /EV BATTERY INTERFACE CONTROL MODULE 6. ALSO U2619,U2620,U2621. FOUND TSB #18-NA-261 THAT ADDRESSES THIS CONCERN. NEED TO REPLACE THE BATTERY ENERGY BACKORDER.
 REPLACED THE BATTERY ENERGY CONTROL MODULE. PERFORMED BATTERY SMOKE TEST. REINSTALLED BATTERY REFILLED THE BATTERY COOLING SYSTEM. PROGRAMMED NEW BECM.
 [REDACTED] CLEARED DTCS, TEST DROVE THE VEHICLE. DTCS DID NOT RETURN.
 5031010 4.9 DIAG 0.3 ADD 0.4 FOR SMOKE TEST. 0321/6581

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 1 1 24296900 MODULE 2.210
 JOB # 1 -1 24296900 CORE RETURN
 WARRANTY 0.00
 JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

 # 2 16CV AUTOMATIC TRANS TECH(S):939
 602.49

CUSTOMER STATES THAT INTERMITTENTLY THE VEHICLE WILL NOT SHIFT OUT OF PARK. CHECK AND ADVISE
 VERIFIED THE COMPLAINT. THE SHIFTER INTERMITTENTLY GETS STUCK IN PARK. FOUND TSB ADDRESSING THIS CONDITION. NEED TO REPLACE THE SHIFTER.
 REPLACED THE SHIFTER.
 STUCK IN PARK.

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 2 1 13534319 CONTROL 4.004
 123.99
 JOB # 2 TOTAL PARTS 123.99
 JOB # 2 TOTAL LABOR & PARTS 726.48

 # 3 32CV-003 COUPON LOF TECH(S):939
 23.60

DRIVE BELTS,HOSES,LIGHTS,FILTERS,CHANGE ENGINE OIL & FILTER LUBE & INSPECT FT SUSP DRIVE LINE,STEERING,HINGES,INSP DRIVE COMPLETE

DESCRIPTION-----UNIT PRICE-----
 PARTS-----QTY-----FP-NUMBER-----
 JOB # 3 1 12706595 FILTER 1.836
 8.76
 JOB # 3 5 88865635 OIL 8.800
 31.35
 JOB # 3 TOTAL PARTS 40.11
 JOB # 3 TOTAL LABOR & PARTS 63.71

 # 4 61CV-5 TRANSMISSION FLUSH TECH(S):939
 126.00



15110 Manchester Rd Ballwin, MO 63011
 636-227-5333 800-548-3526
 www.elcochevrolet.com

CELL

CUSTOMER NO.		ADVISOR	DREW MEYERS	TAG NO.	2241	INVOICE DATE	12/19/22
LABOR RATE		LABOR RATE		LABOR RATE		LABOR RATE	
YEAR / MAKE / MODEL		YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/SDR HB LT	YEAR / MAKE / MODEL		YEAR / MAKE / MODEL	
DELIVERY DATE		DELIVERY DATE		DELIVERY DATE		DELIVERY DATE	
DELIVERY MILES		DELIVERY MILES		DELIVERY MILES		DELIVERY MILES	
STOCK NO.		STOCK NO.	73,820 /	STOCK NO.		STOCK NO.	
SELLING DEALER NO.		SELLING DEALER NO.		SELLING DEALER NO.		SELLING DEALER NO.	
PRODUCTION DATE		PRODUCTION DATE		PRODUCTION DATE		PRODUCTION DATE	
RESIDENCE PHONE		RESIDENCE PHONE		RESIDENCE PHONE		RESIDENCE PHONE	
BUSINESS PHONE		BUSINESS PHONE		BUSINESS PHONE		BUSINESS PHONE	
COMMENTS	MO: 73825						

WARRANTY DISCLAIMER: Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly dis-claims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose or delay and Elco Chevrolet, Inc. neither assumes nor auth-orizes any other person to assume for it any liability in connection with the sale of said products. Parts and Labor on Genuine GM Parts used in the repair of your vehicle at Elco Chevrolet, Inc. carries a manufacturer's warran-ty.

SERVICE HOURS:
 7:00 am - 6:00 pm
 Monday - Friday
 (Late drop-offs & pick-ups
 M, W, & F)
 Saturday
 7:00 am - NOON
 Quick Service Maintenance
 Items Only
 Call for Details

PERFORM TRANSMISSION FLUID EXCHANGE. A TRANSMISSION CLEANER IS INSTALLED INTO THE OLD FLUID AND CIRCULATED THROUGHOUT THE SYSTEM. THEN SPECIAL EQUIPMENT FLUSHES OUT THE TORQUE CONVERTER, COOLER & LINES, VALVE BODY AND TRANS PAN USING NEW FLUID TO EVACUATE VIRTUALLY ALL OF THE OLD DEPLETED FLUID THEN INSTALL THE ATF SUPPLEMENT TO PROTECT AGAINST THERMAL BREAKDOWN AND FOAMING TO EXTEND FLUID LIFE. Automatic Trans Fluid Exchange 16/19

PARTS - QTY - FP-NUMBER - DESCRIPTION - UNIT PRICE
 JOB # 4 15 88862167 DEXRON 8.800 48.95
 JOB # 4 1 1941 TRANS FLU 48.95
 JOB # 4 15 88862167 DEXRON 8.800 5.00
 JOB # 4 15 88862167 DEXRON 8.800 75.00
 JOB # 4 15 88862167 DEXRON 8.800 123.95
 JOB # 4 TOTAL PARTS 249.95

MAINTENANCE
 TECH(S):939
 471.35

PARTS - QTY - FP-NUMBER - DESCRIPTION - UNIT PRICE
 JOB # 6 1 23434243 CONTAINER 10.154 93.99
 JOB # 6 TOTAL PARTS 93.99
 JOB # 6 TOTAL LABOR & PARTS 565.34

MISC - CODE - DESCRIPTION - CONTROL NO. - UNIT PRICE
 JOB # A SS HAZARDOUS WASTE DISP/SHOP SUPPLY 2.49
 JOB # 3 AS 65D ADVERTISING DISCOUNT -4.55
 JOB # 5 IN MULTIPLE INSPECTION -5.00
 TOTAL - MISC -7.06

PERFORM TRANSMISSION FLUID EXCHANGE. A TRANSMISSION CLEANER IS INSTALLED INTO THE OLD FLUID AND CIRCULATED THROUGHOUT THE SYSTEM. THEN SPECIAL EQUIPMENT FLUSHES OUT THE TORQUE CONVERTER, COOLER & LINES, VALVE BODY AND TRANS PAN USING NEW FLUID TO EVACUATE VIRTUALLY ALL OF THE OLD DEPLETED FLUID THEN INSTALL THE ATF SUPPLEMENT TO PROTECT AGAINST THERMAL BREAKDOWN AND FOAMING TO EXTEND FLUID LIFE. Automatic Trans Fluid Exchange 16/19

PERFORM GM MULTI-POINT INSPECTION
 COMPLETED MULTI POINT INSPECTION
 PARTS - QTY - FP-NUMBER - DESCRIPTION - UNIT PRICE
 JOB # 5 TOTAL PARTS 0.00
 JOB # 5 TOTAL LABOR & PARTS 5.00

MAINTENANCE
 TECH(S):939
 471.35

FOUND WASHER TANK WAS PUNCTURED WHEN VEHICLE CONTACTED AND ADVISE
 CUSTOMER STATES THAT THE WASHER FLUID TANK IS LEAKING. CHECK
 SOMETHING ON THE RF. NEED TO REPLACE THE WASHER FLUID TANK.
 REPLACED THE WASHER FLUID TANK. NOW THE WASHER SOLVENT NO LONGER LEAKS.
 PARTS - QTY - FP-NUMBER - DESCRIPTION - UNIT PRICE
 JOB # 6 1 23434243 CONTAINER 10.154 93.99
 JOB # 6 TOTAL PARTS 93.99
 JOB # 6 TOTAL LABOR & PARTS 565.34

PERFORM TRANSMISSION FLUID EXCHANGE. A TRANSMISSION CLEANER IS INSTALLED INTO THE OLD FLUID AND CIRCULATED THROUGHOUT THE SYSTEM. THEN SPECIAL EQUIPMENT FLUSHES OUT THE TORQUE CONVERTER, COOLER & LINES, VALVE BODY AND TRANS PAN USING NEW FLUID TO EVACUATE VIRTUALLY ALL OF THE OLD DEPLETED FLUID THEN INSTALL THE ATF SUPPLEMENT TO PROTECT AGAINST THERMAL BREAKDOWN AND FOAMING TO EXTEND FLUID LIFE. Automatic Trans Fluid Exchange 16/19

PERFORM TRANSMISSION FLUID EXCHANGE. A TRANSMISSION CLEANER IS INSTALLED INTO THE OLD FLUID AND CIRCULATED THROUGHOUT THE SYSTEM. THEN SPECIAL EQUIPMENT FLUSHES OUT THE TORQUE CONVERTER, COOLER & LINES, VALVE BODY AND TRANS PAN USING NEW FLUID TO EVACUATE VIRTUALLY ALL OF THE OLD DEPLETED FLUID THEN INSTALL THE ATF SUPPLEMENT TO PROTECT AGAINST THERMAL BREAKDOWN AND FOAMING TO EXTEND FLUID LIFE. Automatic Trans Fluid Exchange 16/19

PERFORM TRANSMISSION FLUID EXCHANGE. A TRANSMISSION CLEANER IS INSTALLED INTO THE OLD FLUID AND CIRCULATED THROUGHOUT THE SYSTEM. THEN SPECIAL EQUIPMENT FLUSHES OUT THE TORQUE CONVERTER, COOLER & LINES, VALVE BODY AND TRANS PAN USING NEW FLUID TO EVACUATE VIRTUALLY ALL OF THE OLD DEPLETED FLUID THEN INSTALL THE ATF SUPPLEMENT TO PROTECT AGAINST THERMAL BREAKDOWN AND FOAMING TO EXTEND FLUID LIFE. Automatic Trans Fluid Exchange 16/19



15110 Manchester Rd Ballwin, MO 63011
 636-227-5333 800-548-3526
 www.elcochevrolet.com

CELL:

CUSTOMER NO.	[REDACTED]	ADVISOR	DREW MEYERS	LABOR RATE	2241	INVOICE DATE	12/19/22
YEAR / MAKE / MODEL	17/CHEVROLET/VOLT/5DR HB LT	LABOR MILEAGE	73,820 /	DELIVERY DATE		DELIVERY MILES	
SAINT LOUIS, MO	[REDACTED]	SELLING DEALER NO.	[REDACTED]	PRODUCTION DATE		R.O. DATE	11/09/22
RESIDENCE PHONE	[REDACTED]	COMMENTS					

MO: 73825

WARRANTY DISCLAIMER: Any warranties on the products sold hereby are those made by the manufacturer. The Seller hereby expressly dis-claims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose or delay and Elco Chevrolet, Inc. neither assumes nor auth-orizes any other person to assume for it any liability in connection with the sale of said products. Parts and Labor on Genuine GM Parts used in the repair of your vehicle at Elco Chevrolet, Inc. carries a manufacturer's warrant-24 months unlimited mileage.

TOTAL INVOICE \$ 1636.81

TOTAL LABOR... 1228.44
 TOTAL PARTS... 382.04
 TOTAL SUBLET... 0.00
 TOTAL G.O.G... 0.00
 TOTAL MISC CHG. 2.49
 TOTAL MISC DISC -9.55
 TOTAL TAX... 33.39

AT ELCO CHEVROLET CADILLAC WE APPRECIATE YOUR TIME AND YOUR BUSINESS. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED WITH YOUR VISIT PLEASE CONTACT OUR SERVICE MANAGER, KYLE POPPE
 DON'T FORGET TO CHECK OUT OUR WEBSITE AT
 WWW.ELCOCHEVROLETCADILLAC.COM FOR UPDATED SPECIALS!!!
 *LIMITED LIFE TIME PARTS WARRANTY
 THANK YOU!

CUSTOMER SIGNATURE

SERVICE HOURS:
 7:00 am - 6:00 pm
 Monday - Friday
 (Late drop-offs & pick-ups
 M, W, & F)
 Saturday
 7:00 am - NOON
 Quick Service Maintenance
 Items Only
 Call for Details