



Carl Black Chevrolet
535 Murfreesboro Pike, Nashville, TN, 37210

Customer Pay Invoice
\$191.31

RO [REDACTED] Tag# : 3093
Check-in: Mon Oct 17, 2022 | 12:05 PM
Ready for Pickup: Thu Oct 20, 2022 | 10:09 AM
Promise Time: Mon Oct 17, 2022 | 6:00 PM

Customer [REDACTED] Nashville, TN [REDACTED]	Pickup-Customer Same as Customer	Vehicle 2017 Chevrolet Volt- BLUE 47,465 Mi In / 47,465 Mi Out In Service: 11/12/2016	Service Advisor Dale Lannom 1093 [REDACTED]
	Billing Customer Same as Customer		

2. 5031010 **CUSTOMER STATES UPON STARTING THE VEHICLE, THE EV RANGE WILL SHOW AS 0 EVEN THOUGH THE BATTERY IS FULLY CHARGED. CUSTOMER ALSO STATES WHEN THE VEHICLE IS FULLY CHARGED, A UNABLE TO CHARGE MESSAGE POPS UP ON THE DASH. AT TIMES WHEN STARTING THE VEHICLE, A SHIFT TO PARK MESSAGE WILL DISPLAY. CUSTOMER CAN RESTART VEHICLE A FEW TIMES TO FIX ALL ISSUES. CHECK AND ADVISE.**

Warranty Pay \$0.00

Job added by Dale Lannom on Mon Oct 17, 2022 | 12:05 PM

1. SCANNED FOR CODES MULTIPLE CODES SET U2603 U2604 U2605 SEE DOC ID 5107213 FOR BATTERY ENERGY CONTROL MODULE REPLACEMENT, TESTED CIRCUITS 1640, 139, 2050 FOR PROPER TERMINAL TENSION AND CONTINUITY, ALL TESTED GOOD

5031010 -5031010 Warranty Pay \$0.00

Technician
493
1094

1. REPLACED AND PROGRAMMED BATTERY ENERGY CONTROL MODULE AND PERFORM SMOKE TEST CODE CDYN134804785

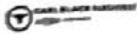
2. 5031010 Battery Energy Control Module Replacement 6.3
3. 5031010

Parts \$0.00
24296900 (S) - MODULE 1 - \$0.00

3. CONCERN **CUSTOMER STATES REPAIR TOP OF BATTERY CASING.** Customer Pay \$97.43

Job added by Dale Lannom on Mon Oct 17, 2022 | 3:07 PM





Carl Black Chevrolet
535 Murfreesboro Pike, Nashville, TN, 37210

Customer Pay Invoice
\$191.31

RO# [REDACTED] Tag# : 3093

Check-in: Mon Oct 17, 2022 | 12:05 PM

Ready for Pickup: Thu Oct 20, 2022 | 10:09 AM

Promise Time: Mon Oct 17, 2022 | 6:00 PM

Customer

[REDACTED]

Billing Customer

Same as Customer

Vehicle

2017 Chevrolet Volt-
BLUE

[REDACTED]

Service Advisor

Dale Lannom

1093

[REDACTED]

CONCERN -CUSTOMER STATES

Customer Pay \$80.50

Technician

1094

1. REPAIRED CRACK IN DRIVE MOTOR BATTERY HOUSING

Parts

\$16.93

50176 - EPOXY 1 - \$16.93

4. LOF69 6 QUART OR LESS OIL CHANGE AND TIRE ROTATION

Customer Pay \$69.95

Job added by Dale Lannom on Mon Oct 17, 2022 | 3:07 PM

1.CUSTOMER REQUESTS OIL CHANGE AND TIRE ROTATION

LOF69 -6 QUART OR LESS OIL CHANGE AND TIRE ROTATION

Customer Pay \$30.17

Technician

191

1. COMPLETED OIL AND FILTER CHANGE, ALONG WITH TIRE ROTATION

Parts

\$39.78

88865635 - OIL 5 - \$30.25

12706595 (S) - FILTER 1 - \$9.53





Carl Black Chevrolet
535 Murfreesboro Pike, Nashville, TN. 37210

Customer Pay Invoice
\$191.31

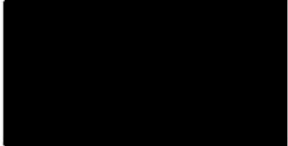
RO: [REDACTED] Tag# : 3093

Check-in: Mon Oct 17, 2022 | 12:05 PM

Ready for Pickup: Thu Oct 20, 2022 | 10:09 AM

Promise Time: Mon Oct 17, 2022 | 6:00 PM

Customer



Billing Customer

Same as Customer

Vehicle

2017 Chevrolet Volt-
BLUE



Service Advisor

Dale Lannom
1093



Labor	\$110.67
Parts	\$56.71
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$7.74
Discounts	\$0.00
Tax	\$16.19
Deductible	\$0.00
Insurance/Warranty	\$0.00
Invoice Total	\$191.31

Original Estimate
Mon Oct 17, 2022 | 12:05 PM \$0.00

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)

Revised Estimate \$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
---------------------	----	--	--	--





Carl Black Chevrolet
535 Murfreesboro Pike, Nashville, TN, 37210

Customer Pay Invoice
\$191.31

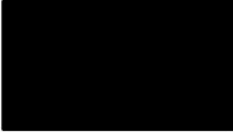
RO# [REDACTED] Tag# : 3093

Check-in: Mon Oct 17, 2022 | 12:05 PM

Ready for Pickup: Thu Oct 20, 2022 | 10:09 AM

Promise Time: Mon Oct 17, 2022 | 6:00 PM

Customer



Billing Customer

Same as Customer

Vehicle

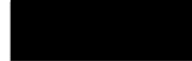
2017 Chevrolet Volt-
BLUE



Service Advisor

Dale Lannom

1093



By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date

Mon Oct 17, 2022 | 12:05 PM

I (customer) hereby authorized Carl Black Chevrolet Nashville (dealer) to cause the repair work herein set forth to be done and grant Dealer's employees permission to operate the herein described vehicle on public and private thoroughfares for purposes of testing, inspection, and delivery, and agree to the terms which follow. Dealer is not responsible for loss or damage to vehicle or contents caused by fire, theft, or other causes not directly and solely attributable to the overt act of Dealer, nor for delays caused by unavailability of parts in shipments. Customer agrees that the dealer's mechanic's lien on the described vehicle shall secure all monies and obligations owned dealer by customer as well as Dealer's charges or repairs herein authorized.

THE ONLY WARRANTIES, IF ANY, APPLYING TO PARTS FURNISHED OR THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER, DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS AND/OR SERVICE. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM DEALER ANY CONSEQUENTIAL DAMAGES FOR DAMAGE TO PROPERTY, LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. REPAIR WORK DONE ON THIS ORDER WILL BE BASED IN PART UPON A FLAT RATE MANUAL COMPUTATION. CUSTOMER UNDERSTANDS AND ACCEPTS THE WARRANTY COVERING GENUINE GENERAL MOTOR SERVICE PARTS WHICH IS LIMITED TO 12 MONTHS OR 12000 MILES, WHICHEVER OCCURS FIRST, AND THAT IT IS A LIMITED WARRANTY SUBJECT TO TERMS STATES THEREIN.

All general motor warranty work is subject to acceptance by general motors, and customer shall pay all charges which general motors does not pay. Customer agrees to pay, at dealer's customer pay rates, dealer for all labor and materials reasonable required for the work herein authorized, plus simple interest at the rate of 10% per annum of all sums not paid upon delivery of the described vehicle. The dealership utilizes the hours published in the Factory Labor Time Guide, Chilton Manual, Time books, and/or Motors Crash Book, which reflects the average time requirement for the performance of specific vehicle repairs, and which may, therefore, be either more or less than the actual clock time in any given instance. Copies of the flat rate time guide are available for customer inspection. Customer agrees to pay reasonable cost of collection, including attorney's fees.

TERMS ACCEPTED:

_____ customer signature

