

Estimate
\$0.00



Carl Black Chevrolet

535 Murfreesboro Pike, Nashville, TN, 37210

RO# : [REDACTED] | Tag# : 3342

Check in: Tue Jul 5, 2022 | 8:00 AM

Promise Time: Tue Jul 5, 2022 | 6:00 PM

Customer

Pickup-Customer

Vehicle

Service Advisor

Same as Customer

2017 Chevrolet Volt-
BLUE

Dale Lannom

Billing Customer

Same as Customer

[REDACTED]

1093

47,463 Mi In

In Service: 01/01/2017

Nashville, TN

1.	MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Internal Pay	\$0.00
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Job added by Dale Lannom on Tue Jul 5, 2022 | 8:00 AM

2.	CONCERN	CUSTOMER STATES upon starting the vehicle, the EV range will show as 0 even though battery is fully charged. Customer also states when vehicle is fully charged, a unable to charge message pops up. At times when starting the vehicle, a shift to park message displays. Customer can restart vehicle a few times to fix all issues.	Warranty Pay	\$0.00
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Job added by Dale Lannom on Tue Jul 5, 2022 | 8:00 AM

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			<input type="checkbox"/> Telephone [REDACTED] <input type="checkbox"/> Text [REDACTED] <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
Revised Estimate \$	\$			<input type="checkbox"/> Telephone [REDACTED] <input type="checkbox"/> Text [REDACTED] <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)

X
Customer Signature

Date





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Service Advisor

Dale Lannom

1093



I (customer) hereby authorized Carl black Chevrolet Nashville (dealer) to cause the repair work herein set forth by to be done and grant Dealer's employees permission to operate the herein described vehicle on public and private thoroughfares for purposes of testing, inspection, and delivery, and agree to the terms which follow. Dealer is not responsible for loss or damage to vehicle or contents caused by fire, theft, or other causes not directly and solely attributable to the overt act of Dealer, nor for delays caused by unavailability of parts in shipments. Customer agrees that the dealer's mechanic's lien on the described vehicle shall secure all monies and obligations owned dealer by customer as well as Dealer's charges or repairs herein authorized.

THE ONLY WARRANTIES, IF ANY, APPLYING TO PARTS FURNISHED OR THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS AND/OR SERVICE. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM DEALER ANY CONSEQUENTIAL DAMAGES FOR DAMAGE TO PROPERTY, LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES, REPAIR WORK DONE ON THIS ORDER WILL BE BASED IN PART UPON A FLAT RATE MANUAL COMPUTATION. CUSTOMER UNDERSTANDS AND ACCEPTS THE WARRANTY COVERING GENUINE GENERAL MOTOR SERVICE PARTS WHICH IS LIMITED TO 12 MONTHS IT 12000 MILES, WHICHEVER OCCURS FIRST. AND THAT IT IS A LIMITED WARRANTY SUBJECT TO TERMS STATES THEREIN.

All general motor warranty work is subject to acceptance by general motors, and customer shall pay all changes which general motors does not pay. Customer agrees to pat, at dealer's customer pay rates, dealer for all labor and materials reasonable required for the work herein authorized, plus simple interest at the rate of 18% per annum of all sums not paid upon delivery of the described vehicle. The dealership utilizes the hours published in the Factory Labor Time Guide, Chilton Manual, Time books, and/or Motors Crash Book, which reflects the average time requirement for the performance of specific vehicle repairs, and which may, therefore, be either more or less than the actual clock time in any given instance. Copies of the flat rate time guide are available for customer inspection. Customer agrees to pay reasonable cost of collection, including attorney's fees.

TERMS ACCEPTED:

_____ customer signature



DISCLOSURE OF NON-GM PRODUCTS CUSTOMER ACKNOWLEDGEMENT FORM

Vehicle VIN (17 digits) _____

Part I: Non-GM Service Contracts or Service Agreement:

- Buyer/Lease Acknowledges that the dealer is selling him/her a Non-GM Service Contract (not specifically branded Chevrolet, Buick, GMC or Cadillac Protection) Buyer/Lessee understands the (i) GM is not responsible for any claims under this not - GM service contract product and has no obligation in connection with the sale or use this non-GM service contract products, and (ii) a non-GM service contract may or may not be accepted by other GM Dealerships.

Part II: non-GM Parts/Accessories installed by the Dealer.

- Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with the safety standards or void the GM Warranty on the Vehicle itself. GM is not responsible or the consequences of installing any non-GM equipment, parts, or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _____

Customer Printed Name _____ Date _____

Note: A copy of this signed form must be kept in the Customer New or Used Vehicle Sales Jacket and/or Vehicle Service History File.