



December 19, 2022

State of North Carolina
Office of the Attorney General
Consumer Protection Division
Attention: Nathan Drosopoulos

Customer: [REDACTED]
Reference Number: [REDACTED]
General Motors Case Number: [REDACTED]
Mediation Liaison: Robin

Dear Consumer Protection Specialist, Nathan Drosopoulos:

Thank you for your recent correspondence regarding [REDACTED] and concerns with their 2017 Chevrolet Volt.

We have reviewed [REDACTED] situation and find that they received \$383.03 in reimbursements and 50,000 My GM Rewards points. We have denied the request for additional reimbursement due to Ms. [REDACTED] choosing to use their other personal vehicle. We believe every consideration was given and available information was carefully evaluated before this decision was reached. We will be closing our file.

Should you have further questions, please contact me at the contact information listed below. Thank you.

Sincerely,

Robin
Mediation Liaison
General Motors
1-866-790-5600, Extension [REDACTED]