

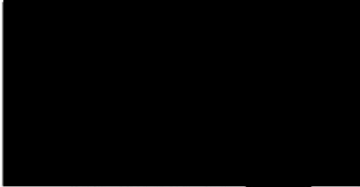
137 Samoset Street  
 Plymouth, MA 02360  
 www.tracymotors.com  
 (508) 830-0101

Estimate

RO# : [REDACTED] | Tag# : 2280

Check-in: Tue Sep 13, 2022 | 4:56 PM  
 Promise Time: Tue Sep 13, 2022 | 4:30 PM

**Customer**



PLYMOUTH, MA

**Pickup-Customer**  
 Same as Customer

**Billing Customer**  
 Same as Customer

**Vehicle**

2018 Chevrolet Volt-  
 BLACK

90,123 MI In  
 In Service: 12/27/2018

**Service Advisor**  
 Jon Maloney

**Transportation Type**  
 DROP OFF

1.	CONCERN	WHEN I PUT CAR IN REVERSE IT WONT DRIVE. CAR WONT GO FORWARD	Customer Pay	\$0.00
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Job added by Jon Maloney on Tue Sep 13, 2022 | 4:56 PM

2.	CONCERN	CHECK ENGINE LIGHT IS ON	Customer Pay	\$0.00
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Job added by Jon Maloney on Tue Sep 13, 2022 | 4:56 PM

3.	CONCERN	DASH SCREEN SAYS SHIFT TO PARK.	Customer Pay	\$0.00
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Job added by Jon Maloney on Tue Sep 13, 2022 | 4:56 PM

4.	MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Customer Pay	\$0.00
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Job added by Jon Maloney on Tue Sep 13, 2022 | 4:56 PM

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
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\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
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Revised Estimate \$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
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**Customer Pay Invoice**  
**\$0.00**

RO# [REDACTED] | Tag# : 2538

Check-in: Mon Dec 12, 2022 | 12:10 PM  
 Ready for Pickup: Tue Dec 13, 2022 | 5:13 PM  
 Promise Time: Mon Dec 12, 2022 | 4:30 PM

<b>Customer</b> [REDACTED] PLYMOUTH, MA [REDACTED]	<b>Pickup-Customer</b> Same as Customer	<b>Vehicle</b> 2018 Chevrolet Volt- BLACK	<b>Service Advisor</b> Garret Ondo 3749 (000) 000-0000
	<b>Billing-Customer</b> Same as Customer	[REDACTED] 90,125 Mi In / 90,128 Mi Out In Service: 12/27/2018	

<b>1. CONCERN</b>	dash says shift to park		<b>Customer Pay</b>	<b>\$0.00</b>
Job added by Garret Ondo on Mon Dec 12, 2022   12:10 PM				
1.unable to duplicate customers concern				
CONCERN -GENERAL CONCERN			<b>Labor</b>	<b>\$0.00</b>
1. no condition found				
<b>2. CONCERN</b>	old ro voided out [REDACTED]		<b>Customer Pay</b>	<b>\$0.00</b>
Job added by Garret Ondo on Mon Dec 12, 2022   12:10 PM				
CONCERN -GENERAL CONCERN				
1. old ro voided out [REDACTED] due to time open 3 months waiting on part			<b>Labor</b>	<b>\$0.00</b>
<b>3. CONCERN</b>	when customer puts car in reverse it wont drive, Car wont go forward either		<b>Customer Pay</b>	<b>\$0.00</b>
Job added by Garret Ondo on Mon Dec 12, 2022   12:10 PM				
CONCERN -GENERAL CONCERN				
1. when customer puts car in reverse it wont drive, Car wont go forward either			<b>Labor</b>	<b>\$0.00</b>
<b>4. 5031010</b>	<b>SERVICE ENGINE SOON LIGHT IS ON. CHECK FOR CODES AND REPORT</b>		<b>Warranty Pay</b>	<b>\$0.00</b>
Job added by Garret Ondo on Mon Dec 12, 2022   12:10 PM				
1.diagnostic system check/ has a U2603 and U2604 battery energy control module lost communication / does not start/does not move				
5031010 -5031010			<b>Labor</b>	<b>\$0.00</b>

