



October 7, 2022

State of North Carolina
Office of the Attorney General
Consumer Protection Division
Attention: Nathan Drosopoulos

Customer: [REDACTED]
Reference Number: [REDACTED]
General Motors Case Number: [REDACTED]
Mediation Liaison: Robin

Dear Consumer Protection Specialist, Nathan Drosopoulos:

Thank you for your recent correspondence regarding [REDACTED] and concerns with their 2017 Chevrolet Volt. We apologize for any inconvenience they may have experienced.

After we review the concerns, we will be in contact with them to discuss this matter further and will follow up with you regarding the outcome.

We appreciate you bringing this matter to our attention.

Sincerely,

Robin
Mediation Liaison
General Motors
1-866-790-5600, Extension: [REDACTED]