



127 Kentington Drive  
 Durham, NC 27713  
 Phone (919) 354-7800

CUSTOMER NO.	ADVISOR <b>RYAN HOWELL</b>	TAG NO. <b>4444 5407</b>	INVOICE DATE <b>06/09/22</b>
DURHAM, NC	LABOR RATE	LICENSE NO.	MILEAGE <b>51,559</b>
	YEAR/MAKE/MODEL <b>17/CHEVROLET/VOLT/5DR HB LT</b>	DELIVERY DATE	DELIVERY MILES
	F.T.E.NO.	P.O.NO.	R.O.DATE <b>06/02/22</b>
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	

CELL: [REDACTED]  
 MO: 51566

JOB# 1 CHARGES-----

LABOR-----

J# 1 10CVZ	DRIVEABILITY	HOURS: 6.30	TECH(S): 7281 999	909.59	
TECH#	DATE	START	FINISH	ACT TIME	DESCRIPTION
999	06/02/22	15.60	18.00	2.40 0.00	NON WORKING
999	06/03/22	7.50	10.80	3.30 0.00	HOLD OTHER
7281	06/03/22	10.80	11.50	0.70 0.00	FINISHED
7281	06/03/22	0.00	0.00	0.00 0.00	FINISHED
		TOTAL TECH TIME	6.40	0.00	

C/S CHECK ENGINE LIGHT ON, INSTALL SOP BECM  
 HAS U2604-U2606,U2621-U2627,BULLETIN 18-NA-261 BECM. CHECKED  
 FOR POWER AT FUSES 12 AND 44,12 VOLTS. CHECKED X357 TERMINAL  
 1 AND 4,12 VOLTS,X359 TERMINALS 9 AND 11 12 VOLTS,GROUNDS  
 G302,G409,G408 ARE GOOD.TERMINAL TENSION IS GOOD,NEED  
 REPLACE BECM,AND SMOKE TEST BEFORE INSTALLATION BACK IN  
 VEHICLE  
 REPLACED BECM,PERFORMED SMOKE TEST,OK. PROGRAMMED BECM  
 5031010 4.9  
 ADD 1.0 DIAG  
 ADD .4 PERFORM SMOKE TEST

PARTS-----

QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
1	24296900	MODULE 2.210	359.68	359.68	605.97
	C09463615				
1	12378390	COOLANT 8.800	8.32	8.32	14.94
-1	24296900	CORE RETURN	50.00	-50.00	-50.00
COST TOTAL			318.00		
TOTAL - PARTS					570.91

JOB# 1 TOTALS-----

LABOR	909.59
PARTS	570.91
JOB# 1 JOURNAL PREFIX CVWS	1480.50
JOB# 1 TOTAL	1480.50
R/O TAX	0.00
R/O TOTALS	1480.50

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#	TOTAL
[REDACTED]	1480.50
CLAIM TOTALS	1480.50

**Service Charge.** The Service Charge covers or defrays some of Dealer's service department overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling, many of which do not lend themselves to precise itemization or allocation. Not all repair or service transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge may include Dealer profit. The Service Charge is not a government required fee.

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing this form, you give this Dealership **PERMISSION** to contact you (**either personally, via text messages or with prerecorded telemarketing messages**) at the telephone numbers (which may include **wireless phone numbers**), fax number and/or e-mail address listed. This **AUTHORIZATION** allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

: Please do not contact me as provided above.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof**, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

**Customer Signature**  
 The Reynolds and Reynolds Company ERAINTINVE  
 SF692646 Q (06/17)

APPROVED BY SIGNATURE \_\_\_\_\_



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CUSTOMER NO.	ADVISOR RYAN HOWELL	TAG NO. 4444 5407	INVOICE DATE 06/09/22
DURHAM, NC	LABOR RATE	LICENSE NO.	MILEAGE 51,559
	YEAR/MAKE/MODEL 17/CHEVROLET/VOLT/5DR HB LT	DELIVERY DATE	DELIVERY MILES
	F.T.E.NO.	P.O. NO.	R.O. DATE 06/02/22
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO: 51566

DCS AUDIT SLIP

JOB CARD  
 VIN  
 ODOMETER INDICATOR M  
 ODOMETER 51559  
 NON-GM VEHICLE N  
 REFERENCE NUMBER  
 REPAIRING BAC 113968  
 JOB CARD OPEN DATE 06/02/2022  
 SERVICE ADVISOR GMIN  
 FOREIGN TOURIST

JOB	PAY TYPE	TRANS TYPE	CATEGORY	FRA CLAIM#	OEM SAP TRAN #	VER
1	W	ZREG				0002

JOB COMPLETION DATE: 06/03/2022  
 TECHNICIAN GMIN: 701788350

LABOR OPERATION	BASE HOURS	ADD PUB.	DIAGNOSIS
5031010	4.9	0.4	1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321  
 COMPLAINT DESCRIPTION: C/S CHECK ENGINE LIGHT ON, INSTALL SOP BECM

CAUSE CODE: 6573  
 CAUSE DESCRIPTION: HAS U2604-U2606,U2621-U2627,BULLETIN 18-NA-261 BECM. CHECKED FOR POWER AT FUSES 12 AND 44,12 VOLTS. CHECKED X357 TERMINAL 1 AND 4, D 4,12 VOLTS,X359 TERMINALS 9 AND 11 12 VOLTS,GROUND S G302,G409,G408 ARE GOOD.TERMINAL TENSION IS GOOD,NEED REPLACE BECM,AND SMOKE TEST BEFORE I RE INSTALLATION BACK IN VEHICLE

CORRECTION DESCRIPTION: REPLACED BECM,PERFORMED SMOKE TEST,OK. PROGRAMMED B ECM 5031010 4.9 ADD 1.0 DIAG ADD .4 PERFORM SMOKE TEST

CAUSAL PART: 24296900

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12378390	1	8.32			
24296900	1	309.68			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	252.91		
PARTS	318.00	0.00	570.91
LABOR	909.59	0.00	909.59
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			( 0.00)
TRANSACTION	1480.50	0.00	1480.50

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