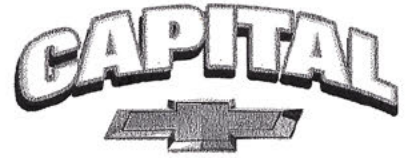


CUSTOMER #: [REDACTED]



\*INVOICE\*

DUPLICATE 1  
PAGE 1

9820 Capital Blvd · Wake Forest NC 27587  
(919) 834-6441

BUS:		CELL:		VIN		LICENSE		MILEAGE IN/ OUT		TAG
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]		20045/20053		T3733
17		CHEVROLET VOLT		[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE				
01JAN17 DD			12:18 02DEC21	0.00	CASH	14JAN22				
R.O. OPENED		READY		OPTIONS: ENG:1.5_Liter_DOHC_Hybrid						

SERVICE ADVISOR: 94131 TYLER B JOHNSON

16:25	27SEP21	17:58	14JAN22	LIST	NET	TOTAL
-------	---------	-------	---------	------	-----	-------

A CUSTOMER STATED BATTERY MALFUNCTION AND NEED SERVICING. CHECK AND ADVISE. THE ELECTRICAL BATTERY NO LONGERS WORKS SO IT CAN NOT BE DRIVEN BUT DOES START UP.

CAUSE: .

120 MISC REPAIRS							
94601	W	5.90				(N/C)	
1 24296900	(S)MODULE					(N/C)	
1 12378390	COOLANT					(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

20053 5031010 5.90  
DIAGNOSE SES LIGHT ON AND HIGH VOLTAGE CHARGING DISABLED. FOUND CODES U2603 THROUGH U2617 FOR NO COMMUNICATIONS WITH THE BATTERY ENERGY CONTROL MODULE. PER BULLETIN 18-NA-261, REPLACE DEFECTIVE BATTERY ENERGY CONTROL MODULE. PROGRAM AND CLEAR CODES. NO CODES RESET AT THIS TIME AND THE HIGH VOLTAGE CHARGING IS WORKING.

VIN - [REDACTED] Battery Energy Control Module - Programming  
(K16)2022-01-14 03:14:34 PM Job Card: 216324 Warranty Claim Code:

B CUST STATES HAVING ISSUE WITH GEAR SHIFT. CUSTOMER STATED WHEN TURNING OFF VEHICLE AFTER PARKING VEHICLE THINKS IT IS NOT IN PARK AND WILL NOT TURN OFF. CUSTOMER STATED HAVING TO UNSHIFT AND SLAM GEAR INTO PARK TO GET VEHICLE TO TURN OFF.

CAUSE: .

120 MISC REPAIRS							
94601	W	1.10				(N/C)	
1 84733196	HARNESS					(N/C)	
1 84955382	(S)SWITCH					(N/C)	
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

20053 5430908 1.10 CHECK FOR 'SHIFT TO PARK' MESSAGE DISPLAYED WITH VEHICLE IN PARK. BULLETIN 19-NA-206 SAYS TO INSTALL A NEW MICRO SWITCH AND A HARNESS. RECHECK AND THE MESSAGE IS NO LONGER DISPLAYED.

C CERTIFIED SERVICE - OIL AND FILTER CHANGE AND TIRE ROTATION

SERVICE HOURS:

MONDAY THRU FRIDAY 7:30 AM TO 6:00 PM  
SATURDAY 8:00 AM TO 3:00 PM · CLOSED SUNDAY

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the

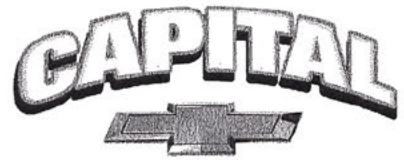
All warranties on parts are the manufacturer's. The seller, CAPITAL CHEVROLET, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CAPITAL CHEVROLET, INC., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, CAPITAL CHEVROLET, INC., in no way affects the terms of the manufacturer's warranty.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

SHOP MATERIALS - THIS FIGURE INCLUDES SUPPLIES USED IN SERVICING YOUR VEHICLE AND THE DISPOSAL OF HAZARDOUS MATERIALS IN COMPLIANCE WITH FEDERAL, STATE AND LOCAL REGULATIONS. A FULL LIST OF THESE SUPPLIES IS AVAILABLE FOR YOUR INSPECTION AT THE CASHIER'S DESK.

CUSTOMER #: [REDACTED]

\*INVOICE\*



CHEVROLET

DUPLICATE 1  
PAGE 2

9820 Capital Blvd · Wake Forest NC 27587  
(919) 834-6441

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 94131 TYLER B JOHNSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	17	CHEVROLET VOLT	[REDACTED]		20045/20053	T3733
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	RATE	PAYMENT	INV. DATE
01JAN17 DD			12:18 02DEC21	0.00	CASH	14JAN22

R.O. OPENED	READY	OPTIONS:	ENG:1.5_Liter_DOHC_Hybrid
16:25 27SEP21	17:58 14JAN22		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
	LOF6		CERTIFIED SERVICE - OIL AND FILTER CHANGE AND TIRE ROTATION					
		94601	CMP	0.60		29.00	29.00	
		5 88865700	OIL		7.10	5.89	29.45	
		1 19419226	(S)FILTER		11.54	11.54	11.54	
PARTS:		40.99	LABOR:	29.00	OTHER:	0.00	TOTAL LINE C:	69.99
20053		0.60						

\*\*\*\*\*  
 E\*\* DURING INTITAL REPAIRS FOUND DAMAGE TO BATTERY TRAY UNDER VEHICLE.  
 SPOKE TO BRYAN SAVAGE AT CALIPER COLLISION AND AUTHORIZATION  
 WAS GIVEN TO ORDER PART.

120 MISC REPAIRS								
	94601	CC	9.00		1606.50	1606.50		
	1 24282728	F-(S)TRAY			599.00	599.00	599.00	
PARTS:		599.00	LABOR:	1606.50	OTHER:	0.00	TOTAL LINE E:	2205.50

20053 9.00 DURING REPAIRS, FOUND A BOLT FOR THE HIGH VOLTAGE  
 BATTERY IS BENT AT AN ANGLE. VEHICLE HAS BEEN IN AN ACCIDENT AND RAN  
 OVER SOMETHING. DROP HIGH VOLTAGE BATTERY AND REPLACE DAMAGED BATTERY  
 TRAY. RE-INSTALL BATTERY AND FILL WITH COOLANT.  
 \*\*\*\*\*

EST: 371.02                      27SEP21 16:25    SA: 94131  
 CONTACT:

EST: 329.00                      27SEP21 16:25    SA: 94131  
 CONTACT:

EAST COAST TOWING

**SERVICE HOURS:**

MONDAY THRU FRIDAY 7:30 AM TO 6:00 PM  
SATURDAY 8:00 AM TO 3:00 PM · CLOSED SUNDAY

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the

All warranties on parts are the manufacturer's. The seller, CAPITAL CHEVROLET, INC., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CAPITAL CHEVROLET, INC., neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the seller, CAPITAL CHEVROLET, INC., in no way affects the terms of the manufacturer's warranty.

DESCRIPTION	TOTALS
LABOR AMOUNT	1635.50
PARTS AMOUNT	639.99
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	2275.49
LESS INSURANCE	0.00
SALES TAX	5.07
<b>PLEASE PAY THIS AMOUNT</b>	<b>2280.56</b>

SHOP MATERIALS - THIS FIGURE INCLUDES SUPPLIES USED IN SERVICING YOUR VEHICLE AND THE DISPOSAL OF HAZARDOUS MATERIALS IN COMPLIANCE WITH FEDERAL, STATE AND LOCAL REGULATIONS. A FULL LIST OF THESE SUPPLIES IS AVAILABLE FOR YOUR INSPECTION AT THE CASHIER'S DESK.

Cash Over: \$75.06