

Hello, [REDACTED] This is Sarah contacting you from Chevrolet. I reached out to the dealership and they were still diagnosing the vehicle. I will be checking back in with them on Monday to see where we're at with diagnostics and then reaching back out to you no later than Tuesday. If there's anything else I can assist you with, please let me know. Otherwise, thank you for contacting Chevrolet and have a nice day.

[2/2] e not diagnosed the vibration issue when the engine first starts and you stop at a stop sign.

[1/2] Thanks Sarah. They confirmed the battery control module was bad. The need to order it from GM. Said it will be next week before it is fixed. They hav

[REDACTED]
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04:47pm

Okay so that's what they're working on. Thank you. I'll address that with them and check on the part when I talk to them Monday. Is there anything else I can look into for you? You are most welcome.

Sarah

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04:48pm

Not at this time. Thanks for the followup.

[REDACTED]
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04:49pm

You are most welcome. Thank you for contacting Chevrolet. You have a nice day.

Sarah

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04:49pm