

Hey Sarah. I talked to them today. No update on timing. My car is getting worse now. Battery module is now kicking out the charging as well as when d

[2/2] riving. I need to determine a place to get the module installed. If I can't charge my car it will be useless. Please help in figuring out a solution.

Our bot didn't recognize your message. Please text "agent", and we can connect you to a live advisor shortly.

7 previous conversations

Hello, [redacted]. This is Sarah reaching out with Chevrolet. I just wanted to check back in with you and see if you'd heard anything more from the dealership about the repairs that they can do and where they are at with certifications. I have it scheduled to check in with them tomorrow but I wanted to check in with you first. If there's anything else I can do for you, please let me know. Otherwise, thank you for contacting Chevrolet.

They have provided me no options.

[redacted]

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04:11pm

I just got the older message about them not having a solution yet. When I call the dealership tomorrow, I will see if they can recommend anyone in the area who might be able to assist. If not, I'll get you names and numbers of some dealerships so you can reach out and see who might be able to assist. I will reach back out with next steps and whatever updates I have no later than Wednesday via text. Is there anything else I can look into for you?

Not at this time. Thank you.

[redacted]

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04:12pm

You are most welcome and thank you for contacting Chevrolet. Have a nice day.