



**GM FINANCIAL ACCOUNT STATEMENT**

July 1, 2021

**2017 CHEVROLET**

**TOTAL AMOUNT DUE:**

**PAYMENT DUE DATE:**

**\$618.00**

*Automatic payment on July 21, 2021*

CURRENT BALANCE\*  
**\$3,708.27\***

PAYMENT PROGRESS



**Go Paperless.**

Log in or Register at  
[gmfinancial.com/myaccount](http://gmfinancial.com/myaccount)

\*CURRENT BALANCE ABOVE DOES NOT REFLECT THE PAYOFF AMOUNT FOR YOUR ACCOUNT. PLEASE SEE REVERSE SIDE FOR DETAILS.

**TRANSACTION SUMMARY**

DATE	ACTIVITY	AMOUNT
06/21/2021	AUTO DEBIT PMT (\$618.00 principal + \$0.00 interest)	\$618.00
Late Charges	Total of any late charges in this bill cycle, if applicable.	\$0.00
Past Due	Includes any payments, fees, and late charges, if applicable.	\$0.00
Current Due	Includes any payments and fees in this bill cycle, if applicable.	\$618.00

**Your safety is very important to us.**

To determine whether or not there is a recall on your current vehicle or on a vehicle you are considering, visit:

<https://my.gm.com/recalls>

**YOUR DEALER**

Jennings Chevrolet  
241 Waukegan Rd  
Glenview, IL 60025  
(847) 729-1000

**PAYMENT METHODS**

*For complete payment options, see reverse side.*



**Automatic Payments**

Set up automatic withdrawals from your bank account at [gmfinancial.com/myaccount](http://gmfinancial.com/myaccount)



**Online Bill Payment\***

Pay your bill online now at [gmfinancial.com/myaccount](http://gmfinancial.com/myaccount)

\*An ACI Payments, Inc. fee may be assessed



**Pay By Phone\***

Pay securely by phone. See reverse side for complete details.

\*An ACI Payments, Inc. fee may be assessed

**Contact Customer Service at 1-877-203-5517**

or TTY Access (888) 998-0253 (requires TTY capable device)



**IMPORTANT MESSAGE  
CONCERNING YOUR  
PRIVACY**

At GM Financial, we value our customers' trust and confidence. That's why we are committed to safeguarding your personal information and protecting your privacy.

Enclosed in your billing statement this month is a copy of our revised Privacy Policy. This policy has been updated to keep you informed of how we handle your personal information.

Please review the policy carefully and rest assured that we are working hard to ensure your information is kept both secure and private. We recognize the importance of trust and greatly appreciate your business.

PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT

STMT\_US

**GM** | **GM FINANCIAL**

P.O. Box 183834 Arlington, TX 76096-3834

EVANSTON, IL

**GM Financial**

P.O Box 78143  
Phoenix, AZ 85062-8143

## PAYMENT OPTIONS

Payment Channel	Payment Delivery Method	Fees
Pay By Mail	GM Financial P.O. Box 78143 Phoenix, AZ 85062-8143	NO FEE
Overnight	GM Financial Attn: Payment Services 1820 E. Sky Harbor Circle South Suite 150 Phoenix, AZ 85034-9700	NO FEE CUSTOMER PAYS FOR OVERNIGHT SHIPPING CHARGES
Automatic Payment Plan	gmfinancial.com/myaccount	NO FEE
Web - login to MyAccount at <a href="http://www.gmfinancial.com">www.gmfinancial.com</a>		
Check	powered by ACI Speedpay	NO FEE
Debit	via ACI Payments, Inc.	\$5.00
Recurring Payments	powered by ACI Speedpay	NO FEE
By Phone - IVR		
Check	via ACI Payments, Inc. 1-833-702-0077	\$7.50
Debit	via ACI Payments, Inc. 1-833-702-0077	\$7.50
By Phone - Agent Assisted		
Check	via ACI Payments, Inc. 1-877-203-5517 - Taken by Agent	\$10.00
Pay In Person		
Western Union Payments	Western Union Locations	Service Fees Apply Dependent on Payment Amount and Speed
Pay By MoneyGram	MoneyGram Locations Use Receive Code 2583	Service Fees May Apply

## CUSTOMER SERVICE

### Business Hours:

Monday - Friday      Saturday  
7:00 AM - 7:00 PM (CT)      9:00 AM - 1:00 PM (CT)

### Toll Free 1-877-203-5517

For better service, please have your account number and Social Security number available. Telephone conversations may be monitored or recorded for quality control purposes.

**Correspondence:** Please include your account number.  
GM Financial P.O. Box 183593, Arlington, TX 76096

### Online Account Management:

Visit [www.gmfinancial.com](http://www.gmfinancial.com) to access your account information, make a payment, get a payoff quote, update your address and much more.

Nuestro sitio Web también esta disponible en español a  
<http://espanol.gmfinancial.com>.

## INSURANCE INFORMATION

**Auto Insurance Changes:** You are required to maintain collision and comprehensive coverage (maximum \$1,000 deductibles) naming GM Financial as lienholder/loss payee for the term of the contract. If there have been any changes to your insurance coverage, request your agent or insurance company send a copy of your insurance policy to: for US customers; GM Financial Insurance Service Center; P.O. Box 1617, Minneapolis, MN 55440-1617; for Canadian customers; P.O. Box 9827, Station T, Ottawa.

## GENERAL INFORMATION

### Payoff Information

The current balance shown on the front of the statement may not necessarily be your payoff amount because of possible activity on your account such as payments, adjustments, finance charge accruals, etc. Please visit [gmfinancial.com/myaccount](http://gmfinancial.com/myaccount) or call Customer Service at the phone number listed on the front of this statement for accurate payoff information. Mail payoffs to: GM Financial; Attn: Payment Processing; P.O. Box 99605, Arlington, TX 76096.

### Failure to Pay

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

### Returned Items

In the event your payment is returned unpaid, GM Financial may charge and collect a returned item charge, as allowed by law.

### Credit Disputes

GM Financial furnishes information about your account to credit reporting agencies. You can dispute the reported information by contacting the credit reporting agencies: Equifax, Experian, or Trans Union. You can also directly dispute the accuracy of the reported information by contacting GM Financial at: P.O. Box 181145; Arlington, TX 76096-1145.

**Authorization to Convert Your Check:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions, please call the customer service number listed on your billing statement.

### Name Changes

Please contact Customer Service.

### We may contact you

We, along with our affiliates and/or vendors, may call or text any phone numbers you give us, including a wireless phone number, using an automatic telephone dialing system and/or an artificial or a prerecorded voice message. Without limit, these calls or texts may be about servicing, payment, or billing. We may also contact you at any e-mail address you provide to us. You may revoke your consent for any telephone number or email address you have provided by contacting us.

### Are you an active duty servicemember?

The Servicemembers Civil Relief Act (SCRA) applies to qualified active duty military personnel, as well as certain individuals who have received orders calling them to active duty military service, and certain members of the Public Health Service and the National Oceanic and Atmospheric Administration. Benefits provided under the SCRA vary. Please send us your military notification, which includes your name and active duty date, so we can assess your eligibility for benefits. GM Financial; Attn: Customer Service Support; P.O. Box 183581 Arlington, TX 76096 or fax: 877-999-7088.

### MASSACHUSETTS RESIDENTS: NOTICE OF IMPORTANT RIGHTS

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE CREDITOR.

## PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT

### UPDATE YOUR CONTACT INFO

Is this change the same as the mailing address?  Yes  No  
If no, please include garaging address.

Leave an item blank to keep the information we have on file unchanged.

You can also update this information online at [myaccount.gmfinancial.com](http://myaccount.gmfinancial.com)

<b>NAME</b>	<b>STREET</b>	<b>PHONE (HOME)</b>
<hr/>	<hr/>	<hr/>
<b>ACCOUNT NUMBER</b>	<b>APARTMENT</b>	<b>PHONE (WORK)</b>
<hr/>	<hr/>	<hr/>
<b>EMAIL ADDRESS</b>	<b>CITY, STATE, ZIP</b>	<b>PHONE (CELL)</b>
<hr/>	<hr/>	<hr/>