



GM FINANCIAL ACCOUNT STATEMENT

August 1, 2021

2017 CHEVROLET

TOTAL AMOUNT DUE:

\$618.00

PAYMENT DUE DATE:

Automatic payment on August 21, 2021

CURRENT BALANCE*
\$3,090.27*

TRANSACTION SUMMARY

| DATE | ACTIVITY | AMOUNT |
|--------------|-------------------------------------------------------------------|----------|
| 07/21/2021 | AUTO DEBIT PMT (\$618.00 principal + \$0.00 interest) | \$618.00 |
| Late Charges | Total of any late charges in this bill cycle, if applicable. | \$0.00 |
| Past Due | Includes any payments, fees, and late charges, if applicable. | \$0.00 |
| Current Due | Includes any payments and fees in this bill cycle, if applicable. | \$618.00 |

Go Paperless.

Log in or Register at
gmfinancial.com/myaccount

*CURRENT BALANCE ABOVE DOES NOT REFLECT THE PAYOFF AMOUNT FOR YOUR ACCOUNT. PLEASE SEE REVERSE SIDE FOR DETAILS.

YOUR DEALER

Jennings Chevrolet
241 Waukegan Rd
Glenview, IL 60025
(847) 729-1000

Your safety is very important to us.

To determine whether or not there is a recall on your current vehicle or on a vehicle you are considering, visit:

<https://my.gm.com/recalls>

PAYMENT METHODS

For complete payment options, see reverse side.



Automatic Payments

Set up automatic withdrawals from your bank account at gmfinancial.com/myaccount



Online Bill Payment*

Pay your bill online now at gmfinancial.com/myaccount

*An ACI Payments, Inc. fee may be assessed



Pay By Phone*

Pay securely by phone. See reverse side for complete details.

*An ACI Payments, Inc. fee may be assessed

Contact Customer Service at 1-877-203-5517

or TTY Access (888) 998-0253 (requires TTY capable device)



PAYMENT REMINDERS AT YOUR FINGERTIPS

Opt in to receive text alerts from MyAccount by editing your profile today.*

*There is no charge from GM Financial, but message and data rates may apply.

PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT

STMT_US

GM | GM FINANCIAL

P.O. Box 183834 Arlington, TX 76096-3834

GM Financial

P.O. Box 78143
Phoenix, AZ 85062-8143

PAYMENT OPTIONS

| Payment Channel | Payment Delivery Method | Fees |
|------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|
| Pay By Mail | GM Financial P.O. Box 78143 Phoenix, AZ 85062-8143 | NO FEE |
| Overnight | GM Financial Attn: Payment Services 1820 E. Sky Harbor Circle South Suite 150 Phoenix, AZ 85034-9700 | NO FEE CUSTOMER PAYS FOR OVERNIGHT SHIPPING CHARGES |
| Automatic Payment Plan | gmfinancial.com/myaccount | NO FEE |
| Web - login to MyAccount at www.gmfinancial.com | | |
| Check | powered by ACI Speedpay | NO FEE |
| Debit | via ACI Payments, Inc. | \$5.00 |
| Recurring Payments | powered by ACI Speedpay | NO FEE |
| By Phone - IVR | | |
| Check | via ACI Payments, Inc. 1-833-702-0077 | \$7.50 |
| Debit | via ACI Payments, Inc. 1-833-702-0077 | \$7.50 |
| By Phone - Agent Assisted | | |
| Check | via ACI Payments, Inc. 1-877-203-5517 - Taken by Agent | \$10.00 |
| Pay In Person | | |
| Western Union Payments | Western Union Locations | Service Fees Apply Dependent on Payment Amount and Speed |
| Pay By MoneyGram | MoneyGram Locations Use Receive Code 2583 | Service Fees May Apply |

CUSTOMER SERVICE

Business Hours:

Monday - Friday Saturday
7:00 AM - 7:00 PM (CT) 9:00 AM - 1:00 PM (CT)

Toll Free 1-877-203-5517

For better service, please have your account number and Social Security number available. Telephone conversations may be monitored or recorded for quality control purposes.

Correspondence: Please include your account number.
GM Financial P.O. Box 183593, Arlington, TX 76096

Online Account Management:

Visit www.gmfinancial.com to access your account information, make a payment, get a payoff quote, update your address and much more.

Nuestro sitio Web también esta disponible en español a <http://espanol.gmfinancial.com>.

INSURANCE INFORMATION

Auto Insurance Changes: You are required to maintain collision and comprehensive coverage (maximum \$1,000 deductibles) naming GM Financial as lienholder/loss payee for the term of the contract. If there have been any changes to your insurance coverage, request your agent or insurance company send a copy of your insurance policy to: for US customers; GM Financial Insurance Service Center; P.O. Box 1617, Minneapolis, MN 55440-1617; for Canadian customers; P.O. Box 9827, Station T, Ottawa.

GENERAL INFORMATION

Payoff Information

The current balance shown on the front of the statement may not necessarily be your payoff amount because of possible activity on your account such as payments, adjustments, finance charge accruals, etc. Please visit gmfinancial.com/myaccount or call Customer Service at the phone number listed on the front of this statement for accurate payoff information. Mail payoffs to: GM Financial; Attn: Payment Processing; P.O. Box 99605, Arlington, TX 76096.

Failure to Pay

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Returned Items

In the event your payment is returned unpaid, GM Financial may charge and collect a returned item charge, as allowed by law.

Credit Disputes

GM Financial furnishes information about your account to credit reporting agencies. You can dispute the reported information by contacting the credit reporting agencies: Equifax, Experian, or Trans Union. You can also directly dispute the accuracy of the reported information by contacting GM Financial at: P.O. Box 181145; Arlington, TX 76096-1145.

Authorization to Convert Your Check: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions, please call the customer service number listed on your billing statement.

Name Changes

Please contact Customer Service.

We may contact you

We, along with our affiliates and/or vendors, may call or text any phone numbers you give us, including a wireless phone number, using an automatic telephone dialing system and/or an artificial or a prerecorded voice message. Without limit, these calls or texts may be about servicing, payment, or billing. We may also contact you at any e-mail address you provide to us. You may revoke your consent for any telephone number or email address you have provided by contacting us.

Are you an active duty servicemember?

The Servicemembers Civil Relief Act (SCRA) applies to qualified active duty military personnel, as well as certain individuals who have received orders calling them to active duty military service, and certain members of the Public Health Service and the National Oceanic and Atmospheric Administration. Benefits provided under the SCRA vary. Please send us your military notification, which includes your name and active duty date, so we can assess your eligibility for benefits. GM Financial; Attn: Customer Service Support; P.O. Box 183581 Arlington, TX 76096 or fax: 877-999-7088.

MASSACHUSETTS RESIDENTS: NOTICE OF IMPORTANT RIGHTS

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE CREDITOR.

PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT

UPDATE YOUR CONTACT INFO

Is this change the same as the mailing address? Yes No
If no, please include garaging address.

Leave an item blank to keep the information we have on file unchanged.

You can also update this information online at myaccount.gmfinancial.com

| | | |
|----------------|------------------|--------------|
| NAME | STREET | PHONE (HOME) |
| ACCOUNT NUMBER | APARTMENT | PHONE (WORK) |
| EMAIL ADDRESS | CITY, STATE, ZIP | PHONE (CELL) |