

KOONS

CHEVROLET • BUICK • GMC
TYSONS CORNER



KOONS

CHRYSLER • DODGE • JEEP • RAM
TYSONS CORNER

2000 Chain Bridge Rd, Vienna, VA 22182

Service Department (703) 448-7221
Sales and General Office (703) 790-9800
Body Shop (703) 448-7211
Parts (703) 448-7100

2050 Chain Bridge Rd, Vienna, VA 22182

Service Department (703) 448-7226
Sales and General Office (703) 790-0900
Body Shop (703) 448-7211
Parts (703) 245-2800

Adv: WHA DAVID LINEHAM		Tag 9445	License X	Page 1	Invoice
Invoice to			Driver/Owner Information		
VIENNA, VA			VIENNA, VA		
For Office Use			Vehicle Information		
Odometer in: 39926 Out: 39928		Dist: GMC WAR W Prelim		17 CHEVROLET VOLT LT 5DR HBK GRAY	
			Stock#: 00004817		
Begin: 09/07/21	Done: 10/13/21	Invoiced: 10/14/21 08:11 DL		Inservice: 09/04/20	Sold: 11/07/20
Customer Concern					
Concern 01	CUSTOMER STATES YOU AGREE THAT WE MAY CONTACT YOU REGARDING CUSTOMER SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE NUMBER. AND YOU MAY OPT OUT AT ANY TIME.			Operation	Tech Units Amount
Correction	YOU CONSENT TO RECEIVING TEXTS FROM US ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING CUSTOMER SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE NUMBER. YOU MAY OPT OUT AT ANY TIME.			TEXT	w77 0.0 0.00
Type: w	Tech w77 HEUER, WALTER E			Subtotal	
				TOTAL CHARGE FOR CONCERN 0.00	
Concern 51	CUSTOMER STATES THAT THE VEHICLE STALLED WHILE DRIVING AND THE CHECK ENGINE LIGHT CAME ON			Operation	Tech Units Amount
Cause	CHECK AND ADVISE			5031010	w77 0.0 0.00
Correction	CHECK FOR CODES FOUND NUMEROUS CODES ALL RELATED TO BECM LOSS COMMUNICATION WITH DIFFERENT MODULES.				
	REPLACE BECM, PROGRAM WARRANTY CODE [REDACTED] AIRLIFT COOLING SYSTEM AND SMOKE TEST BATTERY. CLEAR CODES AND AT THIS TIME ALL IS WORKING AS DESIGN.				w66 5.3 778.36
Tech Notes	WILL NEED TO PERFORM 18-NA-261. AS MODULE HAS INTERNAL MALFUNCTION.			Qty	List Sell
Parts	Part Number	PO#	Note	Description	
	SPO 024296900			MODULE	1 586.26 586.26 586.26
	000 012378390			COOLANT	1 14.52 13.95 13.95
	Parts: Count 2.00	Allowance:	283.16		
	Tech w77 HEUER, WALTER E				

HOURS OF OPERATION:

Service: Monday thru Friday 7am - 7pm • Saturday 8am - 4pm

Body Shop Hours: Monday thru Friday 7:30am - 6pm

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Adv: WHA DAVID LINEHAM		Tag 9445	License X	Page 2	Invoice												
Invoice	Driver																
Invoiced: 10/14/21 08:11:50 DL			17 CHEVROLET VOLT LT 5DR HBK GRAY														
Type: w	Tech w66 REYES, JUAN		<table border="1"> <tr> <td colspan="3">Subtotal</td> </tr> <tr> <td>PARTS</td> <td></td> <td>600.21</td> </tr> <tr> <td>MECHANICAL LABOR</td> <td></td> <td>778.36</td> </tr> <tr> <td>TOTAL CHARGE FOR CONCERN</td> <td></td> <td>1378.57</td> </tr> </table>			Subtotal			PARTS		600.21	MECHANICAL LABOR		778.36	TOTAL CHARGE FOR CONCERN		1378.57
Subtotal																	
PARTS		600.21															
MECHANICAL LABOR		778.36															
TOTAL CHARGE FOR CONCERN		1378.57															
Concern +52 Correction	GM OP CODE FOR REMBURTMENT LABOR OP CODE 060008 COMPLETE. Tech w66 REYES, JUAN		<table border="1"> <tr> <td>Operation</td> <td>Tech Units</td> <td>Amount</td> </tr> <tr> <td>52</td> <td>w66 0.0</td> <td>0.00</td> </tr> <tr> <td colspan="3">Subtotal</td> </tr> <tr> <td>TOTAL CHARGE FOR CONCERN</td> <td></td> <td>0.00</td> </tr> </table>			Operation	Tech Units	Amount	52	w66 0.0	0.00	Subtotal			TOTAL CHARGE FOR CONCERN		0.00
Operation	Tech Units	Amount															
52	w66 0.0	0.00															
Subtotal																	
TOTAL CHARGE FOR CONCERN		0.00															
Summary of Charges for Invoice			Payment Distribution for Invoice														
PARTS		600.21	TOTAL CHARGE		1378.57												
MECHANICAL LABOR		778.36	FACTORY WARRANTY		1378.57												
TOTAL CHARGE		1378.57															
<p>If you have any questions - please see DAVID LINEHAM NON-GM PARTS AND ACCESSORIES ARE NOT COVERED UNDER THE GM NEW VEHICLE LIMITED WARRANTY. THEY ALSO MAY DAMAGE THE VEHICLE, COMPROMISE ITS SAFETY STANDARDS OR VOID THE GM WARRANTY ON THE VEHICLE ITSELF. GM IS NOT RESPONSIBLE FOR THE CONSEQUENCES OF INSTALLING NON GM EQUIPMENT, PARTS, OR ACCESSORIES ON THE VEHICLE. A LIST OF NON GM PARTS IS AVAILABLE UPON REQUEST.</p>																	

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Adv: WHA DAVID LINEHAM		Tag 9445	License X	Page 3 (Last)		Invoice
Invoice to				Driver/Owner		
Invoiced: 10/14/21 08:11:50 DL				17 CHEVROLET VOLT LT 5DR HBK GRAY		
Skill 01	Tech# w66	Start Time: 09/30/21 08:19	Stop Time: 10/13/21 15:41			
Line	Tech	Action	Date/Time	Action	Date/Time	Elapsed Units Type
01	w77	Begin	09/07/21 13:15	End	09/07/21 13:15	:00 .0
51	w66	Begin	09/30/21 08:19	Hold	09/30/21 08:19	:00 .0
		RW	10/13/21 11:22	End	10/13/21 15:15	3:53 3.9
		Begin	10/13/21 15:15	Hold	10/13/21 15:35	:20 .3
		Begin	10/13/21 15:35	End	10/13/21 15:40	:05 .1
51	w77	Begin	09/07/21 13:14	End	09/07/21 13:15	:01 .0
				Total		4:19 4.3
52	w66	Begin	10/13/21 15:41	End	10/13/21 15:41	:00 .0

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