

CUSTOMER #: [REDACTED]

ACCOUNTING

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 14:03 02NOV21

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
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A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM

5031010	BATTERY ENERGY CONTROL MODULE REPLACEMENT							
10739	WC4	5.20	5.90	20650	98158		981.58	981.58
1	24296900 (S)MODULE			30968	61806	0	618.06	618.06
	CORE CHARGE W			5000	5000		50.00	50.00
1	12378390 COOLANT			737	1471	0	14.71	14.71

FC: 9090

PART#: 24296900

COUNT: 1

36705

68277 TPARTS

CLAIM TYPE: ZREG

AUTH CODE:

20650

98158 TLABOR

68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM , after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks , after battery placed and all cables back performed SPS to reprogram the BECM [REDACTED] -

B COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION, TECHNICIAN WILL RECORD RESULTS ELECTRONICALLY AND A COPY WILL BE PROVIDED TO CUSTOMER.

MPI COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION, TECHNICIAN WILL RECORD RESULTS

ELECTRONICALLY AND A COPY WILL BE PROVIDED TO CUSTOMER.

10739 CGC 0.00 0.00 0 0 0.00 0.00

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF A PART IS WITH YOU AND IF A PART PROVES DEFECTIVE AFTER PURCHASE YOU WILL BE RESPONSIBLE FOR THE ENTIRE COST OF ALL SERVICING AND REPAIR, UNLESS A MANUFACTURER OR DISTRIBUTOR'S WARRANTY APPLIES. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR, NOT THE DEALERSHIP, SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

DATE [REDACTED] CUSTOMER SIGNATURE [REDACTED] FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE [REDACTED]

CUSTOMER #: [REDACTED]

ACCOUNTING

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 14:03 02NOV21

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

68837	PERFORM MULTI-POINT INSPECTION AND RECORD RESULTS ON SERVICE							
	WORK BENCH MPVI ELECTRONIC FORM							
C**	REPLACE 12V BATTERY							
	BATT REPLACE 12V BATTERY							
	10739 CGC	0.00	0.50	1750	8888		88.88	88.88
	1 88866188 EVLN2AGM			14375	24050	0 240.50	240.50	240.50
68837	battery 0.50 Removed and replaced 12V start up battery ..							

EST: 1,012.15 29OCT21 09:19 SA: 42005

CONTACT: 1

EST: 682.77 04AUG21 12:58 SA: 42005

CONTACT: .

EST: 155.00 03AUG21 15:47 SA: 42005

CONTACT:

I HAVE RECEIVED A THOROUGH EXPLANATION OF THE ABOVE REPAIRS

YES _____ NO _____
CUSTOMER ACKNOWLEDGEMENT

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
08-06-21	15:46	15:47	0.01	W	10739	A	
10-29-21	09:12	09:42	0.50	W	10739	A	
	09:45	13:56	4.18	W	10739	A	
	14:13	14:44	0.51	W	10739	A	

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

DATE _____ CUSTOMER SIGNATURE _____ FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

CUSTOMER #: [REDACTED]

ACCOUNTING

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Portland, Oregon 97230

Telephone: (503) 255-4100

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DE		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 14:03 02NOV21

LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
1/452001	98158	20650		1/472001	68277	36705	
1/450001	8888	1750		1/470001	24050	14375	
1/803501	162	0		1/223001	166435	*****	
1/202101	33100	*****					

COST, SALE, & COMP TOTALS 73480 199373 0

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DESCRIPTION	TOTALS
LABOR AMOUNT	88.88
PARTS AMOUNT	240.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	329.38
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	1.62
PLEASE PAY THIS AMOUNT	331.00

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]

[REDACTED]

Tonkin

FOR THE LOVE of CARS

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

WORKORDER

PAGE 1

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Canfield, Travis

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/	T9329
DEL DATE	IN-SERVICE DATE	PROMISED	RD NO.	RATE	PAYMENT	INV. DATE
01JAN21 DD		17:00 04AUG21			CASH	
R.O. OPENED		READY	OPTIONS: ENG:1.5_Liter_DOHC			

03AUG2021 15:47

LINE	OP	CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	80	10739	CGC	WCH	CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON TWICE AND ON DASH IT SAID LOW PROPORTION AND RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING LINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE
EST: TOTAL 155.00					updated customer on warranty change 8/4/21 1:00pm
# B	MPI	10739	CGC		COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION, TECHNICIAN WILL RECORD RESULTS ELECTRONICALLY AND A COPY WILL BE PROVIDED TO CUSTOMER.

 Required V I S S
 Generated Yes / No

PAID
 VISA/MC/DS/DB
 CHK #
 CASH
 AMEX
 X [REDACTED]

I hereby consent to receive electronic messages and/or prerecorded/artificial voice messages and/or text messages and/or contact through automatic dialing systems from or on behalf of the Dealership at the number I provided, even if the contact results in a charge to me. I understand that consent is not a condition of purchase.
 Customer Signature _____

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DISASSEMBLY/REASSEMBLY: It is necessary to disassemble the vehicle to provide an estimated price for repairs. The estimated cost of the disassembly and evaluation is \$ _____. If you elect not to proceed with the repair, the estimated cost of reassembly is \$ _____. The estimated time for disassembly, evaluation and reassembly (if all parts are available) is _____.

ESTIMATE: YOU WILL BE PROVIDED WITH A WRITTEN ESTIMATE OF CHARGES FOR REPAIRS MADE TO YOUR VEHICLE THAT EXCEED TWO HUNDRED DOLLARS (\$200.00). YOUR BILL WILL NOT EXCEED THE ESTIMATE BY MORE THAN TEN PERCENT (10%) OR TWO HUNDRED DOLLARS (\$200), WHICHEVER IS LESS, UNLESS YOU APPROVE A LARGER AMOUNT BEFORE REPAIRS ARE FINISHED. IF YOU WISH TO WAIVE YOUR RIGHT TO RECEIVE A WRITTEN ESTIMATE PLEASE INITIAL BELOW AND COMPLETE THE "WAIVER OF ESTIMATE" FORM.

_____ I wish to receive a written estimate. In person: _____ By text to: _____
 By E-Mail to: _____
 _____ I wish to receive a verbal estimate and to complete the "Waiver of Estimate" form.

PRELIMINARY ESTIMATE \$ 155.00

DESIGNATION OF PERSON TO AUTHORIZE ADDITIONAL REPAIRS: I hereby designate the designee named below to authorize any additional work not specified or parts not included in the original written estimate. Name of Designee: _____ Telephone: _____
 Name of Designator: _____ Telephone: _____
 Date: _____ Time: _____ am/pm

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:
\$ _____	\$ _____			<input type="checkbox"/> Telephone <input type="checkbox"/> Text (See Attached) <input type="checkbox"/> E-mail (See Attached)
Revised Estimate	\$ _____			<input type="checkbox"/> Telephone <input type="checkbox"/> Text (See Attached) <input type="checkbox"/> E-mail (See Attached)

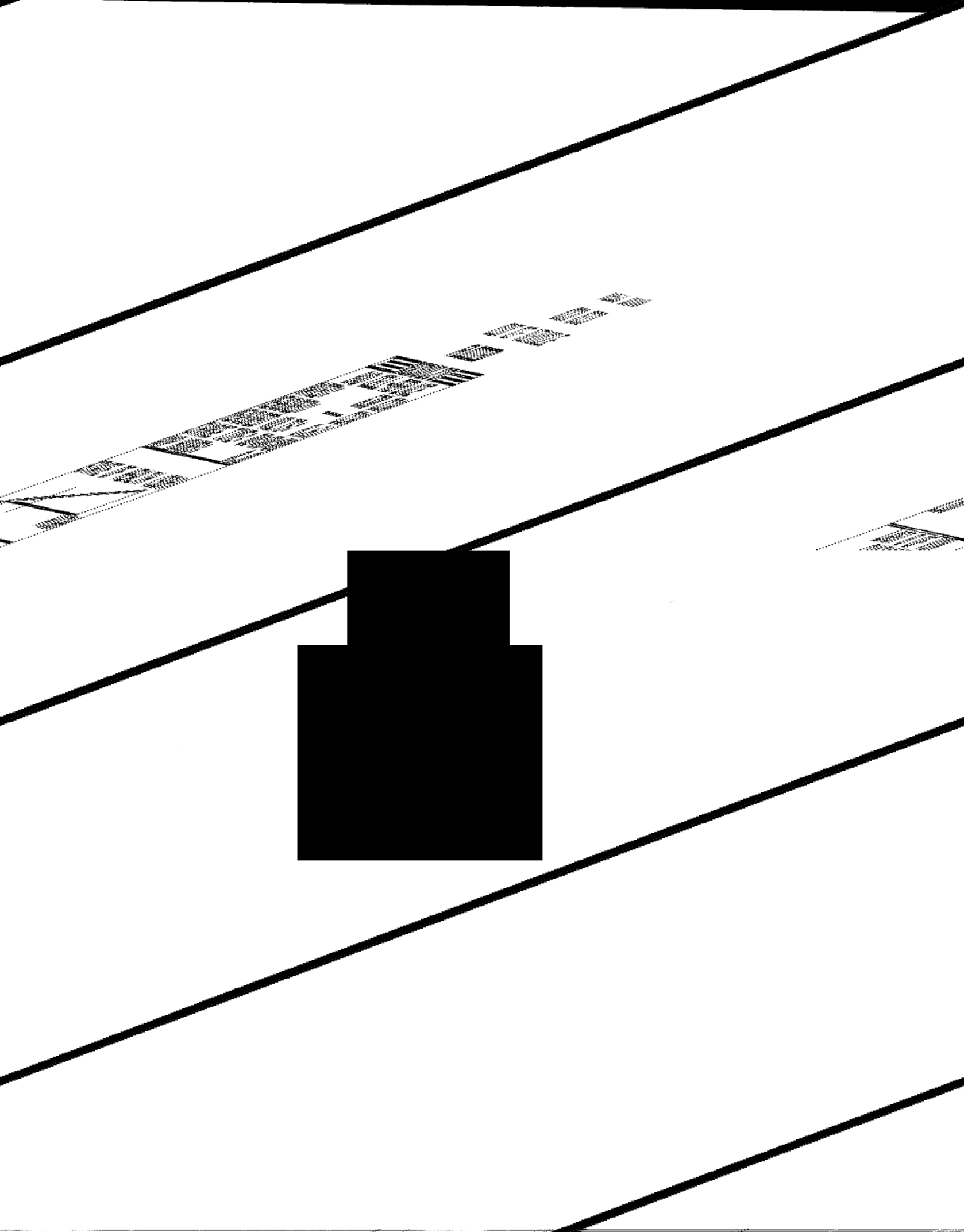
PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the Repairs unless the Dealership agrees to other payment arrangements in advance. An express mechanics lien is hereby acknowledged on the vehicle to secure the cost of repairs, including labor, materials, and supplies.

STORAGE CHARGES: I understand that a storage charge equal to \$25.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 7 working days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

By Signing Below: I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles contained therein; (3) I authorize the use of the vehicle on public roadways for the purpose of retrieval of on-board data as needed for diagnosis of the vehicle manufacturer.

I acknowledge notice and oral approval of an increase in the original estimated price. Signature X: _____ Date: _____
PARTS: All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. You are entitled, upon request, to inspect all parts removed from the vehicle or, provided that the Dealership does not have a warranty arrangement or exchange parts program with the manufacturer, supplier or distributor, to have them returned to you.
 Discard Replaced Parts _____ (INITIAL) Save Replaced Parts _____ (INITIAL)

WORKORDER



CUSTOMER #:

ACCOUNTING

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

DUPLICATE 1

PAGE 1

* PRE-INVOICE **

SERVICE ADVISOR: 42005 Travis Canfield

BUS:	CELL:			VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT				68837/68837	T9329
DEL. DATE	IN-SERVICE DATE	PROMIS			PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21			CASH	02NOV21	

R.O. OPENED	READY	OPTIONS:	ENG:1.5_Liter_DOHC
15:47 03AUG21	12:35 02NOV21		

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
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A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM

5031010	BATTERY ENERGY CONTROL MODULE REPLACEMENT							
10739	WC4	5.20	5.90	20650	98158		981.58	981.58
1	24296900 (S)MODULE			30968	61806	0	618.06	618.06
	CORE CHARGE W			5000	5000		50.00	50.00
1	12378390 COOLANT			737	1471	0	14.71	14.71

FC: 9090
 PART#: 24296900
 COUNT: 1
 CLAIM TYPE: ZREG
 AUTH CODE:

20650 98158 TLABOR
 68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM, after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks, after battery placed and all cables back performed SPS to reprogram the BECM -

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 MPI COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION, TECHNICIAN WILL RECORD RESULTS ELECTRONICALLY AND A COPY WILL BE PROVIDED TO CUSTOMER.

10739	CGC	0.00	0.00	0	0		0.00	0.00
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DATE	CUSTOMER SIGNATURE	FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE
		PLEASE PAY THIS AMOUNT

CUSTOMER #:

ACCOUNTING

RON TONKIN CHEVROLET

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Telephone: (503) 255-4100

DUPLICATE 1
PAGE 3
PRE-INVOICE **

SERVICE ADVISOR: 42005 Travis Canfield

BUS:	CELL:	COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
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DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE				
01JAN21 DD		17:00 30OCT21		CASH	02NOV21				
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC							
15:47 03AUG21	12:35 02NOV21								
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL	

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
1/452001	98158	20650		1/472001	68277	36705	
1/450001	8888	1750		1/470001	24050	14375	
1/803501	162	0		1/223001	166435	*****	
1/202101	33100	*****					

COST, SALE, & COMP TOTALS 73480 199373 0

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DATE 11/2/21

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

OR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	88.88
PARTS AMOUNT	240.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	329.38
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	1.62
PLEASE PAY THIS AMOUNT	331.00

CUSTOMER #

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

ACCOUNTING

DUPLICATE 1
PAGE 3

PRE-INVOICE **

SERVICE ADVISOR: 42005 Travis Canfield

BUS:		CELL:		VIN	LICENSE	MILEAGE IN / OUT	TAG	
COLOR	YEAR	MAKE/MODEL				68837/68837	T9329	
	16	CHEVROLET VOLT						
DEL. DATE	IN-SERVICE DATE	PROMISED				PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21				CASH	02NOV21	
R.O. OPENED	READY	OPTIONS:	ENG:1.5_Liter_DOHC					
15:47 03AUG21	12:35 02NOV21							
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
1/452001	98158	20650		1/472001	68277	36705	
1/450001	8888	1750		1/470001	24050	14375	
1/803501	162	0		1/223001	166435	*****	
1/202101	33100	*****					

COST, SALE, & COMP TOTALS 73480 199373 0

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs and to replace parts as needed in exchange for your payment of the Amount Due.

DATE
11/2/2011

[Redacted Signature]

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	88.88
PARTS AMOUNT	240.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	329.38
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	1.62
PLEASE PAY THIS AMOUNT	331.00

CUSTOMER #

WARRANTY

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT			68837/68837	T9329
DEL. DATE	IN-SERVICE DATE	PROMISE		PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CASH	02NOV21	
R.O. OPENED	READY	OPTIONS:	ENG:1.5_Liter_DOHC			
15:47 03AUG21	12:35 02NOV21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM

5031010 BATTERY ENERGY CONTROL MODULE REPLACEMENT

10739 WC4 5.90		981.58	981.58
1 24296900 (S)MODULE	618.06	618.06	618.06
CORE CHARGE W		50.00	50.00
1 12378390 COOLANT	14.71	14.71	14.71

FC: 9090

PART#: 24296900

COUNT: 1

36705

68277 TPARTS

CLAIM TYPE: ZREG

AUTH CODE:

20650

98158 TLABOR

68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM , after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks , after battery placed and all cables back performed SPS to reprogram the BECM -

EST: 1,012.15 29OCT21 09:19 SA: 42005

CONTACT: 1

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER # [REDACTED]

[REDACTED]

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

WARRANTY

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68837	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	TO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CASH	02NOV21	

R.O. OPENED	READY	OPTIONS:	ENG:1.5_Liter_DOHC
15:47 03AUG21	12:35 02NOV21		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 682.77				04AUG21 12:58	SA: 42005		
CONTACT: .							

EST: 155.00 03AUG21 15:47 SA: 42005
CONTACT:

I HAVE RECEIVED A THOROUGH EXPLANATION
OF THE ABOVE REPAIRS

YES _____ NO _____
CUSTOMER ACKNOWLEDGEMENT

COST, SALE, & COMP TOTALS 57355 166435 0

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DESCRIPTION	TOTALS
LABOR AMOUNT	981.58
PARTS AMOUNT	682.77
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	1664.35
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	0.00
PLEASE PAY THIS AMOUNT	1664.35

DATE: 11/2/21
 AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE: [REDACTED]

CUSTOMER #: [REDACTED]

[REDACTED]

WARRANTY

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

DUPLICATE 1
PAGE 1

BUS:		CELL:		SERVICE ADVISOR: 42005 Travis Canfield		
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68837	T9329
DEL. DATE	IN-SERVICE DATE	PROMISE		PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CASH	02NOV21	
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC				
15:47 03AUG21	12:35 02NOV21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM

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981.58 981.58

1 24296900 (S)MODULE

618.06 618.06 618.06

CORE CHARGE W

50.00 50.00

1 12378390 COOLANT

14.71 14.71 14.71

FC: 9090

PART#: 24296900

COUNT: 1

36705

68277 TPARTS

CLAIM TYPE: ZREG

AUTH CODE:

20650

98158 TLABOR

68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM , after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks , after battery placed and all cables back performed SPS to reprogram the BECM

***** [REDACTED] *****

EST: 1,012.15

29OCT21 09:19 SA: 42005

CONTACT: 1

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]

WARRANTY

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68837	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CASH	02NOV21	

R.O. OPENED READY OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 12:35 02NOV21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 682.77				04AUG21 12:58	SA: 42005		
CONTACT: .							

EST: 155.00				03AUG21 15:47	SA: 42005		
CONTACT:							

I HAVE RECEIVED A THOROUGH EXPLANATION
OF THE ABOVE REPAIRS

YES _____ NO _____
CUSTOMER ACKNOWLEDGEMENT

COST, SALE, & COMP TOTALS 57355 166435 0

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**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	981.58
PARTS AMOUNT	682.77
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	1664.35
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	0.00

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

**PLEASE PAY
THIS AMOUNT 1664.35**

VEHICLE REPORT

2016 Chevrolet Volt
VIN [REDACTED]
Odometer: 63,400 mi



Delivery Date: 1/20/2016
Service Advisor: Travis Canfield
Visit Type: Service
Customer Type: Retail

 SERVICE WORKBENCH | PRO

Ron Tonkin Chevrolet

Subscription Statuses

OnStar Status:  Equipped & Active
Advanced Diagnostics Report:  Yes
DMN Enabled:  No

Owner Center Status:  Insufficient customer information
My Rewards Status:  Insufficient customer information

Most Recent Services

Status	Description	Date	Type
✘ DECLINED	Customer Satisfaction Program (N202307990): Increased Customer Notification	4/30/2021	Alert

Previous Visit

Date: 4/30/2021
Odometer: 63,400 mi
Driving Conditions: Severe

Required Field Actions

Status	Type	Number	Description	Release Date
Closed - Dealer Repaired	Customer Satisfaction Program	N202307990	Increased Customer Notification	4/14/2021
Closed - Dealer Repaired	Product Emission Recall	N192273600	Emissions Pipe May Rub Against A/C Hose Connector	3/25/2020
Closed - Dealer Repaired	Service Update Bulletin	17197	Malfunction Indicator Lamp	6/28/2017
Closed - Dealer Repaired	Service Update Bulletin	17058	P2097 (Post O2 Trim Diagnostic) False Failing	2/10/2017
Closed - Dealer Repaired	Customer Satisfaction Program	16055	Reduced Propulsion Power	12/5/2016
Closed - Dealer Repaired	Service Update Bulletin	27660	Engine Not Available Message	7/15/2016
Closed - Dealer Repaired	Service Update Bulletin	38240	Manual Front Seat Track Lockset Pin Broken or Not Crimped	6/8/2016
Closed - Dealer Repaired	Customer Satisfaction Program	26900	MISSING TIRE INFLATOR KIT	3/15/2016
Closed - Dealer Repaired	Service Update Bulletin	32340	ENGINE MISFIRE ** EXPIRES WITH BASE WARRANTY**	3/3/2016

Service Contracts

No information found for this vehicle

Service Information

No information found for this vehicle

Printed on: 8/3/2021 3:50 PM

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VEHICLE REPORT

2016 Chevrolet Volt

VIN [REDACTED]

Odometer: 68,857 mi

Delivery Date: 1/20/2016
 Service Advisor: Travis Canfield
 Visit Type: Service
 Customer Type: Retail



SERVICE WORKBENCH | PRO

Ron Tonkin Chevrolet

Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
4/30/2021	[REDACTED]	FAT	9105392	N202307990 - Hybrid Powertrain Control Module 2 Reprogramming with SPS	63400 mi	Warranty
10/13/2020	[REDACTED]	FAT	9104663	N192273600 - Install Three Tie Wraps on Evaporative Hose Bumper	56023 mi	Warranty
10/13/2020	[REDACTED]	REG	8080458	Remove Anti-click Washer (one side)	56023 mi	Warranty
12/31/2018	[REDACTED]	FAT	9103187	17197 - Evaporative Emission Pipe Replacement (includes inspection)	34859 mi	Warranty
12/31/2018	[REDACTED]	REG	2060340	Front Side Door Lock Cylinder Opening Cover Replacement	34859 mi	Warranty
9/18/2017	[REDACTED]	REG	4041510	Battery Replacement	20556 mi	Warranty
5/24/2017	[REDACTED]	REG	0600008	COURTESY TRANSPORTATION - NO REPAIR PERFORMED	16241 mi	Warranty
5/24/2017	[REDACTED]	REG	0600382	ONSTAR - TOW	165800 mi	Warranty
5/19/2017	[REDACTED]	REG	0600008	COURTESY TRANSPORTATION - NO REPAIR PERFORMED	16241 mi	Warranty
5/19/2017	[REDACTED]	REG	0600022	ROADSIDE SERVICE (TOWING)	16300 mi	Warranty
2/18/2017	[REDACTED]	REG	4049979	12 V Battery/Charging System and Stop/Start System - Customer Concern Not Duplicated (CCND)	12513 mi	Warranty
2/17/2017	[REDACTED]	ZREG	0600022	ROADSIDE SERVICE (TOWING)	12500 mi	Warranty
2/15/2017	[REDACTED]	ZFAT	9102436	2027660 - Drive Motor Power Inverter Module Reprogramming with SPS	12513 mi	Warranty
2/15/2017	[REDACTED]	ZFAT	9102609	16055 - Hybrid Powertrain Control Module 2 Reprogramming with SPS	12513 mi	Warranty
2/15/2017	[REDACTED]	ZFAT	9102988	FA 17058 - Drive Motor Power Inverter Module Reprogramming with SPS	12513 mi	Warranty
2/15/2017	[REDACTED]	ZREG	0600723	Chevrolet Factory Maintenance	12513 mi	Warranty
7/11/2016	[REDACTED]	ZFAT	9102160	N380240 - Inspect Seat Adjuster Track For Proper Crimp (Includes Trim Removal) No Further Action Req	6005 mi	Warranty
7/11/2016	[REDACTED]	ZREG	0600723	Chevrolet Factory Maintenance	6005 mi	Warranty
3/22/2016	[REDACTED]	ZFAT	9102086	N320340 - Engine Control Module Reprogramming with SPS	1739 mi	Warranty
3/22/2016	[REDACTED]	ZFAT	9102088	N260900 - Inspect Trunk Bag For Missing Tire Compressor, Tire Sealant or Spacer	1739 mi	Warranty
1/12/2016	[REDACTED]	ZPDI	0590032	PDI - Dealer Installed - Factory Invoiced Options	6 mi	Warranty
12/23/2015	[REDACTED]	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 mi	Warranty

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Voltec Component Limited Warranty	1/20/2016	24 mi	1/20/2024	100024 mi	✓ Applicable
Emission Limited Warranty	1/20/2016	24 mi	1/20/2031	150024 mi	✓ Applicable

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VEHICLE REPORT

2016 Chevrolet Volt

VIN [REDACTED]

Odometer: 68,837 mi

Delivery Date: 1/20/2016
Service Advisor: Travis Canfield
Visit Type: Service
Customer Type: Retail



SERVICE WORKBENCH | PRO

Ron Tonkin Chevrolet

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Chevrolet Scheduled Maintenance-2 visits	1/20/2016	24 mi	1/20/2018	24024 mi	✘ Expired
Bumper to Bumper Limited Warranty	1/20/2016	24 mi	1/20/2019	36024 mi	✘ Expired
Corrosion Limited Warranty	1/20/2016	24 mi	1/20/2022	100024 mi	✔ Applicable
PZEV Emission Limited Warranty	1/20/2016	24 mi	1/20/2031	150024 mi	✔ Applicable
Emission Select State Component Ltd Wty	1/20/2016	24 mi	1/20/2031	150024 mi	✔ Applicable
Powertrain Limited Warranty	1/20/2016	24 mi	1/20/2021	60024 mi	✘ Expired

Repair Order History (From Dealer Management Systems)

☆ Indicates work performed at this dealership

R.O. Closure Date	R.O.	Service Location	1st R.O. Job Description	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
5/3/2021	[REDACTED]	OR	RECALL BULLETIN	4	C, W	63400 mi
10/28/2020	[REDACTED]	OR	DRIVEABILITY	3	C	57792 mi
10/23/2020	[REDACTED]	OR	ELEC-OTHER	5	C, W	56023 mi
7/16/2019	[REDACTED]	OR	OWNER INSPECTION	1	I	40102 mi
1/7/2019	[REDACTED]	OR	LF DOOR	2	W	34859 mi
9/22/2017	[REDACTED]	OR	CHEVROLET DIAGNOSTIC	3	W	20556 mi
5/31/2017	[REDACTED]	OR	CHEVROLET DIAGNOSTIC	2	W	16241 mi
5/25/2017	[REDACTED]	OR	CHEVROLET DIAGNOSTIC	2	W	16241 mi
2/27/2017	[REDACTED]	OR	DIAGNOSE NO START	1	W	12513 mi
2/18/2017	[REDACTED]	OR	DEXOS OIL/FIL CHNG	6	W	12513 mi
7/14/2016	[REDACTED]	OR	DEXOS OIL/FIL CHNG	4	W	6005 mi
3/30/2016	[REDACTED]	OR	RECALL/CAMPAIGNS	2	W	1739 mi
1/20/2016	[REDACTED]	OR	PDI	4	I, W	6 mi

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PARTS REQUEST

Date/Time: 08/04/21/11:47:40
Technician: 10739 RICE, RICHARD
Service Advisor: 42005 Canfield, Travis
Repair Order: [REDACTED] Tag: T9329

Page 1 of 1
Promise date: 08/04/21
Promise time: 17:00

Customer Number:
Customer Name:
Customer Address:
City, ST, ZIP:
Phone:



VIN [REDACTED] Year: 16 Make: CHEV Model: VOLT
Mileage: 68837
Engine: 1.5_Liter_DOHC
Transmission:
Axle:
Options:

Production Date:
Delivery Date: 01/01/21
In-Service Date: 01/01/21

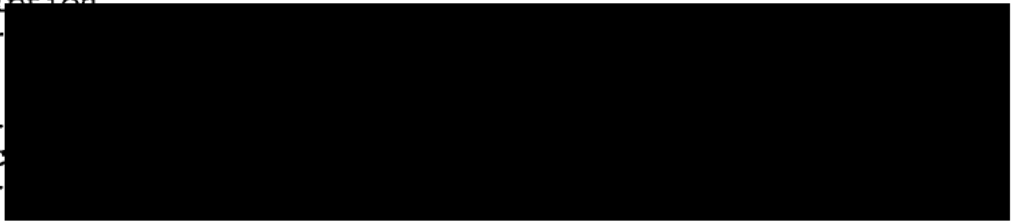
Additional Info:

[] Warranty Parts Returned [] Core Return

Line LbrTyp QTY Part Description

Technician's Signature

A WJ4 EGC 1 BECM
A WJ4 CGC 1 50/50 dex c



U Codes include

- U2603
- U2604
- U2605
- U2606
- U2617
- U2618
- U2619
- U2620
- U2621
- U2622
- U2623
- U2624

CUSTOMER #: [REDACTED]

INVOICE



FOR THE LOVE OF CARS

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 14:03 02NOV21

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM

5031010 BATTERY ENERGY CONTROL MODULE REPLACEMENT

10739 WC4 (N/C)

1 24296900 (S)MODULE (N/C)

CORE CHARGE W (N/C)

1 12378390 COOLANT (N/C)

FC: 9090

PART#: 24296900

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM , after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks , after battery placed and all cables back performed SPS to reprogram the BECM [REDACTED]

B COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION, TECHNICIAN WILL RECORD RESULTS ELECTRONICALLY AND A COPY WILL BE PROVIDED TO CUSTOMER.

MPI COMPLIMENTARY MULTI-POINT VEHICLE INSPECTION,

TECHNICIAN WILL RECORD RESULTS

ELECTRONICALLY AND A COPY WILL BE PROVIDED

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF A PART IS WITH YOU AND IF A PART PROVES DEFECTIVE AFTER PURCHASE YOU WILL BE RESPONSIBLE FOR THE ENTIRE COST OF ALL SERVICING AND REPAIR, UNLESS A MANUFACTURER OR DISTRIBUTOR'S WARRANTY APPLIES. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR, NOT THE DEALERSHIP, SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE [REDACTED] CUSTOMER SIGNATURE [REDACTED] FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE [REDACTED]

CUSTOMER #: [REDACTED]

INVOICE



FOR THE LOVE OF CARS

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

PAGE 2

SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED READY OPTIONS: ENG:1.5_Liter_DOHC

15:47 03AUG21 14:03 02NOV21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

TO CUSTOMER.							
	10739	CGC				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

68837 PERFORM MULTI-POINT INSPECTION AND RECORD RESULTS ON SERVICE WORK BENCH MPVI ELECTRONIC FORM

C** REPLACE 12V BATTERY

BATT REPLACE 12V BATTERY

	10739	CGC				88.88	88.88
	1	88866188	EVLN2AGM		240.50	240.50	240.50
PARTS:	240.50	LABOR:	88.88	OTHER:	0.00	TOTAL LINE C:	329.38

68837 battery 0.50 Removed and replaced 12V start up battery ..

EST: 1,012.15 29OCT21 09:19 SA: 42005

CONTACT: 1

EST: 682.77 04AUG21 12:58 SA: 42005

CONTACT: .

EST: 155.00 03AUG21 15:47 SA: 42005

CONTACT:

I HAVE RECEIVED A THOROUGH EXPLANATION OF THE ABOVE REPAIRS

YES _____ NO _____
CUSTOMER ACKNOWLEDGEMENT

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DESCRIPTION	TOTALS
LABOR AMOUNT	88.88
PARTS AMOUNT	240.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	329.38
LESS INSURANCE	0.00
ESTIMATED COST OF C.A. TAX	1.62
PLEASE PAY THIS AMOUNT	331.00

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]

WARRANTY

RON TONKIN CHEVROLET

122 N.E. 122nd Avenue
Portland, Oregon 97230

Telephone: (503) 255-4100

PAGE 1

SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	16	CHEVROLET VOLT	[REDACTED]		68837/68842	T9329
DEL. DATE	IN-SERVICE DATE	PROMISED	PO NO.	PAYMENT	INV. DATE	
01JAN21 DD		17:00 30OCT21		CARD	02NOV21	

R.O. OPENED 15:47 03AUG21 READY 14:03 02NOV21 OPTIONS: ENG:1.5_Liter_DOHC

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES AFTER STARTING CAR CUSTOMER PUT CAR IN REVERSE AND ALL CAR DID WAS HUMM AND WOULD NOT MOVE ALS ENGINE LIGHT IS ON AFTER CAR SHOWED UP FROM TOW TRUCK I GOT CAR TO SHIFT BY HITTING THE ON BUTTON TWICE AND ON DASH IT SAID LOW PROPORTION AND CAR WAS RUNNING REALLY ROUGH LIKE CAR WAS MISFIRING AND ENGINE LIGHT IS ON ALSO CAR WHEN FULLY CHARGED IT STILL SAYS 1 MILE PLEASE CHECK AND ADVISE

CAUSE: REPLACED FAILED BECM
5031010 BATTERY ENERGY CONTROL MODULE REPLACEMENT

10739 WC4 5.90		981.58	981.58
1 24296900 (S)MODULE	618.06	618.06	618.06
CORE CHARGE W		50.00	50.00
1 12378390 COOLANT	14.71	14.71	14.71

FC: 9090
PART#: 24296900
COUNT: 1 36705 68277 TPARTS
CLAIM TYPE: ZREG
AUTH CODE:

20650 98158 TLABOR
68837 5031010 5.90 Diag and found several U2603, U2604, U2605, U2606, U2617, U2618 U2619, U2620, U2621, U2622, U2623, U2624 codes set for BECM, part is on order. After disconnecting the 12v battery and the manual disconnect raised the vehicle to remove the battery to replace the BECM , after removing and replaced the BECM performed a smoke test on the battery case to check for any leaks or damage on the case smoke test passed with no leaks , after battery placed and all cables back performed SPS to reprogram the BECM [REDACTED] -

EST: 1,012.15 29OCT21 09:19 SA: 42005
CONTACT: 1

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
ESTIMATED COST OF C.A. TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]

WARRANTY

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Portland, Oregon 97230

Telephone: (503) 255-4100

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 42005 Travis Canfield

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
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01JAN21 DD		17:00 30OCT21		CARD	02NOV21	
R.O. OPENED	READY	OPTIONS: ENG:1.5_Liter_DOHC				
15:47 03AUG21	14:03 02NOV21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST: 682.77				04AUG21 12:58	SA: 42005		
CONTACT: .							

EST: 155.00				03AUG21 15:47	SA: 42005		
CONTACT:							

I HAVE RECEIVED A THOROUGH EXPLANATION
OF THE ABOVE REPAIRS

YES _____ NO _____
CUSTOMER ACKNOWLEDGEMENT

COST, SALE, & COMP TOTALS 57355 166435 0

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	LABOR AMOUNT	981.58
	PARTS AMOUNT	682.77
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	0.00
	TOTAL CHARGES	1664.35
	LESS INSURANCE	0.00
	ESTIMATED COST OF C.A. TAX	0.00
	PLEASE PAY THIS AMOUNT	1664.35

DATE _____ CUSTOMER SIGNATURE _____ FOR WARRANTY: AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____