

CUSTOMER #: [REDACTED]

STONEBRIAR CHEVROLET

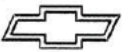
9950 STATE HIGHWAY 121

INVOICE



FRISCO, TX 75035

(214) 472-6880



DUPLICATE 1
PAGE 1

SERVICE ADVISOR: 209 DC Comport

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
KINETIC BL	17	CHEVROLET VOLT	[REDACTED]	[REDACTED]	19215/19216	T7041
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV. DATE
28DEC16	DD22AUG16		16:30 02NOV21	0.00	CASH	02NOV21
R.O. OPENED			READY	OPTIONS:		
07:48 09AUG21			17:27 02NOV21	SOLD-STK:HU132467 DLR:64893		
LINE OPCODE			TECH TYPE	HOURS	LIST	NET
A			Increased Customer Notification			

CAUSE: REPROGRAMMED HYBRID POWERTRAIN CONTROL MODULE
9105392 N202307990 Loss of Propulsion Hybrid
Powertrain Control Module 2 Reprogramming
with SPS

27 W
FC: 9090 PART#: COUNT:
CLAIM TYPE:
AUTH CODE:

(N/C)

19216 RECALL 9105392 0.40 REPROGRAM HYBRID POWER TRAIN CONTROL
MODULE 2 W C [REDACTED]

B CUSTOMER STATES THE CHECK ENG LIGHT CAME ON AND CAR WILL NOT CHARGE
CAUSE: INTERNAL FAILURE OF BATTERY ENERGY CONTROL MODULE FOLLOW 18NA261
REPLACE BEC MODULE PROGRAM BEC MODULE AND TEST DRIVE
5031010 BATTERY ENERGY CONTROL MODULE REPLACEMENT

27 W
1 24296900 (S)MODULE
CORE CHARGE W
-1 24296900 CORE RETURN
1 12378390 COOLANT 50/50
FC: 7073
PART#: 24296900
COUNT: 1
CLAIM TYPE:
AUTH CODE:

(N/C)
(N/C)
(N/C)
(N/C)
(N/C)

19216 BATTERY ENERGY CONTROL MODULE INTERNAL CIRCUIT FAILURE
5031010 5.60 CODES U2603, U2604, U2605, U2606, U2617, U2618, U2619,
U2620, U2621, U2622, U2623 AND U2624 STORED IN BATTERY ENERGY CONTROL
MODULE. GM BULLETIN 18-NA-261 ADVISES CODES CAUSED BY INTERNAL CIRCUIT
FAILURE IN BATTERY ENERGY CONTROL MODULE. REPLACE BATTERY ENERGY
CONTROL MODULE AND PROGRAM, W C [REDACTED] REFILL BATTERY PACK

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) CUSTOMER SIGNATURE

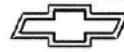
CUSTOMER COPY

CUSTOMER #

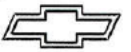
STONEBRIAR CHEVROLET

9950 STATE HIGHWAY 121

INVOICE



FRISCO, TX 75035



(214) 472-6880

DUPLICATE 1
PAGE 2

SERVICE ADVISOR: 209 DC Comport

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN / OUT, TAG. Includes vehicle details for KINETIC BL 17 CHEVROLET VOLT.

DEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE PAYMENT INV. DATE

28DEC16 DD22AUG16 16:30 02NOV21 0.00 CASH 02NOV21

R.O. OPENED READY OPTIONS: SOLD-STK:HU132467 DLR:64893

07:48 09AUG21 17:27 02NOV21 ENG:L3A 1.5L DOHC 1)L/M ON V/M TO SCHEDULE RECALL & FREE SERVICE APPT 09/29 @ 11:56AM

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

COOLANT. CLEAR CODES. CHARGE DRIVE MOTOR BATTERY

C CUSTOMER STATES THE A/C IS NOT WORKING 105 RELATED TO ANOTHER LINE 27 ISP (N/C)

19216 RELATED TO CHECK ENGINE LIGHT CONCERN RELATED TO CHECK ENGINE LIGHT CONCERN

D GM MULTI-POINT INSPECTION 27PI GM MULTI-POINT INSPECTION 27 ISP (N/C)

19216 INSPECTION COMPLETED INSPECTION

E WASH AND VACUUM VEHICLE AT NO CHARGE CSIW WASH AND VACUUM VEHICLE AT NO CHARGE 99 IW (N/C)

F** REPLACEMENT OF BATTERY S120 REPLACED BATTERY 27 C 59.99 59.99

1 88866188 EVLN2 BATT 219.00 219.00 219.00

19216 BATTERY HAS OPEN CELLS CP 1.00 GBATTERY HAS OPEN CELLS. REPLACE BATTERY

CD CUSTOMER APPRECIATION DISCOUNT C -59.99 -59.99

EST: 68.99 02NOV21 07:24 SA: 209 CONTACT:

Table with columns: DESCRIPTION, TOTALS. Includes rows for LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT.

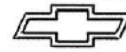
CUSTOMER COPY

CUSTOMER #: [REDACTED]

STONEBRIAR CHEVROLET

9950 STATE HIGHWAY 121

INVOICE



FRISCO, TX 75035



(214) 472-6880

DUPLICATE 1
PAGE 3

SERVICE ADVISOR: 209 DC Comport

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
KINETIC BL	17	CHEVROLET VOLT	[REDACTED]	[REDACTED]	19215/19216	T7041	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PONO.	RATE	PAYMENT	INV. DATE
28DEC16	DD22AUG16		16:30	02NOV21	0.00	CASH	02NOV21
R.O. OPENED		READY	OPTIONS: SOLD-STK:HU132467 DLR:64893				
07:48		09AUG21	17:27	02NOV21	ENG:L3A 1.5L DOHC 1)L/M ON V/M TO SCHEDULE RECALL & FREE SERVICE APPT 09/29 @ 11:56AM		
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
EST:	0.00		09AUG21	07:48	SA:	209	

CONTACT:

ENVIRONMENTAL FEE

8.24

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	59.99
PARTS AMOUNT	219.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	8.24
TOTAL CHARGES	287.23
LESS INSURANCE	59.99
SALES TAX	14.86
PLEASE PAY THIS AMOUNT	242.10

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY