



### General Motors - Policy Evaluation Tool

Date: 12/08/2021

#### Customer Information

First Name: [REDACTED]  
Last Name: [REDACTED]  
Phone:

#### Agent Information

Agent Name: Siebel Service  
Agent Role:

#### Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet  
Component Warranty Coverage: Bumper to Bumper Coverage  
Ownership Status Message:

#### Time

Component's Warranty End Date: 09/04/2020  
Job Card Date: 10/14/2021  
Days out of Warranty: 405

#### Mileage

Component's Warranty End Mileage (Miles): 36,008  
Current Mileage: 39,926  
Miles out of Warranty: 3,918

#### Repair

Total Repair Cost At Warranty Rates: \$1,378.57 | Job Card / Repair Order : [REDACTED]  
Repair Group: Engine Propulsion

#### Important: This Policy Evaluation Tool is for GM Dealer and General Motor use ONLY

GM Participation Amount: \$275.71 | Cust/Dir Participation Amount: \$1,102.86 / 80%  
Agreed upon Customer/Dealer Participation Amount:

**Please print this document and the supporting IVH document and attach to the 'Hard Copy'.**

Please note, every customer's situation must be evaluated on a Case-by-Case basis. If you decide to modify the participation amounts, contact your District Manager using the Claim Pre-Approval form.

IMPORTANT: Enter the agreed upon amount in the Customer / Dealer Participation field in the claim transaction.  
Utilize IVH to validate warranty coverage end (time and mileage) of the component under consideration.