

[REDACTED] 15 Nov. 2021 , 02:09pm

I'm still waiting for Tracy to a all me back. All I need is a rental reimbursement form and to know where yo send it.

General Motors, 15 Nov. 2021 , 02:09pm

Thanks. Can we get your first and last name?

[Sent]

[REDACTED] 15 Nov. 2021 , 02:09pm

[REDACTED]

General Motors, 15 Nov. 2021 , 02:09pm

Attempting to connect you to an advisor...

[Sent]

Info [Automated], 15 Nov. 2021 , 02:10pm

A messaging advisor will respond in a few minutes. You will receive a notification here for all replies.

[Sent]

Becca, 15 Nov. 2021 , 03:18pm

Thank you for contacting Chevrolet Customer Assistance, [REDACTED]! My name is Becca, has your repair been completed yet?

[Sent]

[REDACTED] 15 Nov. 2021 , 03:19pm

I'm still waiting for Tracy to a all me back. All I need is a rental reimbursement form and to know where yo send it.

[REDACTED] 15 Nov. 2021 , 03:19pm

To call me back

██████████ 15 Nov. 2021 , 03:19pm

Where to send it

██████████ 15 Nov. 2021 , 03:19pm

Yes my repair has been completed.

Becca, 15 Nov. 2021 , 03:20pm

I'd be happy to send an email to you requesting the required documents! I'll also leave a message for Tracy so she's aware, as well!

[Sent]

██████████ 15 Nov. 2021 , 03:21pm

Thank you! You wouldn't believe how many times I've asked this question and received no response!

██████████ 15 Nov. 2021 , 03:21pm

Becca, 15 Nov. 2021 , 03:22pm

I understand, I apologize for the lack of information! I'm sending that email now. Once we have the required documents and get the final approval, you'll receive a check in the mail within 6-8 weeks.

[Sent]

██████████ 15 Nov. 2021 , 03:24pm

Got it. Thank you!

Becca, 15 Nov. 2021 , 03:24pm

My pleasure! Is there anything else I can assist with right now?

[Sent]

██████████ 15 Nov. 2021 , 03:25pm

That is all. Have a good one!

Becca, 15 Nov. 2021 , 03:25pm

Have a great day and stay safe out there on behalf of Chevrolet!

[Sent]