

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)



EVERGREEN CHEVROLET

1601 18th Ave NW
 Issaquah, WA 98027
 (425) 427-0101
 Fax: (425) 369-5559

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. to 4:00 p.m. Saturday

R/O Open Date	06/30/21	R/O Close Date	08/12/21
Status		Pre-Invoice	
Mileage In	45321	Mileage Out	45321
Service Advisor / Tag #			
JAY ASROUCH/802			

[REDACTED]			Work Phone	[REDACTED]
Sammamish, WA			Home Phone	[REDACTED]
Year	Make	Model	Body	Color
2017	CHEVROLET	VOLT	5DR HB PREMIER	HEATHER GR
17-5113				
[REDACTED]			Delivery Date	09/03/16
[REDACTED]			In-Service Date	09/03/16
[REDACTED]			License Number	[REDACTED]

	AMOUNT
<p>#1 - REP: CUSTOMER CONCERN CUSTOMER STATES DURING DRIVING ELECTRICAL SYSTEM STOPPED AND IT SWITCHED TO FUEL. PLEASE CHECK AND ADVISE Caused by found check engine light on. found multiple U codes for loss of communication with battery interface control modules. need to replace battery energy control module. Tech: SOPHIE WILSDON (552) Unrealized 24296900 :SL-N-MODULE (02210-C) Qty: 1 Unrealized 24296900-C :SL-N-MODULE (02210-C) - Cor Qty: 1</p>	<p>Warranty Warranty Warranty</p>
<p>2017 VOLT NO ETA ON B/O SPAC CASE NEEDED Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 1</p>	<p>Warranty</p>

<p>#2 - REP: CUSTOMER CONCERN CUSTOMER STATES SHIFT TO PARK MESSAGE SHOWS ON THE DIC WHEN IN PARK PLEASE CHECK AND ADVISE Caused by verified shift to park message need to perform shifter harness replacement bulletin #19-NA-206 Tech: SOPHIE WILSDON (552)</p>	<p>Warranty</p>

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	



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R/O Open Date	06/30/21	
R/O Close Date	08/12/21	Pre-Invoice
Mileage In	45321	Mileage Out
		45321
Service Advisor / Tag #		
JAY ASROUCH/802		
Delivery Date	09/03/16	Invoice Date
		09/03/16
Year	2017	Make
		CHEVROLET
Model	VOLT	Body
		5DR HB PREMIER
Color	HEATHER GR	
17-5113		

Sammamish, WA		Work Phone	
		Home Phone	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 84733196 :N-HARNESS (02480-CT) Qty: 1	Warranty
Installed 84955382 :SL-N-SWITCH (04054-C) Qty: 1	Warranty

Please Note: CREATED 2021-06-28 11:08:00AM TAKEN BY MICHELLE GR OSS	

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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R/O Close Date	08/05/21	Pre-Invoice
Mileage In	45321	Mileage Out
	45321	45321
Service Advisor / Tag #		
JAY ASROUCH/802		
Work Phone		
Home Phone		
Delivery Date	09/03/16	In-Service Date
	09/03/16	09/03/16
Year	2017	Make
	CHEVROLET	Model
	VOLT	Body
	SDR HB PREMIER	Color
	HEATHER GR	

SAMMAMISH, WA

Year	2017	Make	CHEVROLET	Model	VOLT	Body	SDR HB PREMIER	Color	HEATHER GR
17-5113									

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED] #1 - REP: CUSTOMER CONCERN CUSTOMER STATES DURING DRIVING ELECTRICAL SYSTEM STOPPED AND IT SWITCHED TO FUEL. PLEASE CHECK AND ADVISE Caused by found check engine light on. found multiple U codes for loss of communication with battery interface control modules. need to replace battery energy control module. Tech: SOPHIE WILSDON (552) Unrealized 24296900 :SL-N-MODULE (02210-C) Qty: 1 Unrealized 24296900-C :SL-N-MODULE (02210-C) - Cor Qty: 1 [REDACTED] 2017 VOLT NO ETA ON B/O SPAC CASE NEEDED Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 1	Warranty Warranty Warranty Warranty
#2 - REP: CUSTOMER CONCERN CUSTOMER STATES SHIFT TO PARK MESSAGE SHOWS ON THE DIC WHEN IN PARK PLEASE CHECK AND ADVISE Caused by verified shift to park message need to perform shifter harness replacement bulletin #19-NA-206 Tech: SOPHIE WILSDON (552)	Warranty

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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R/O Open Date	10/28/21
R/O Close Date	11/01/21
Mileage In	45346
Mileage Out	45346
Service Advisor / Tag #	JAY ASROUCH/756

Sammamish, WA			Work Phone		
Year			Home Phone	Delivery Date	In-Service Date
2017	CHEVROLET	VOLT		09/03/16	09/03/16
17-5113			Body	Color	License Number
			5DR HB PREMIER	HEATHER GR	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - REP: CUSTOMER CONCERN CUSTOMER STATES DURING DRIVING ELECTRICAL SYSTEM AND SWITCHED TO FUEL, FOUND BATTERY ENERGY CONTROL MODULE FAILURE ON 6/30/2021. SPECIAL ORDER PART HERE Tech: SOPHIE WILSDON (552) Installed 24296900 :SL-N-MODULE (02210-C) Qty: 1 Core Chg 24296900-C :SL-N-MODULE (02210-C) - Core Qty: 1 replaced battery energy control module and programmed sp. performed battery case leak test. filled battery coolant system. verified no codes returned.</p>	<p>Warranty Warranty Warranty</p>
<p>#2 * REP: CUSTOMER CONCERN ADDED OPERATION SHIFT TO PARK HARNESS FAILED Tech: SOPHIE WILSDON (552) Installed 84955382 :SL-N-SWITCH (04054-C) Qty: 1 Installed 84733196 :N-HARNESS (02480-CT) Qty: 1 Installed 12378390 :N-COOLANT (08800-BOPCKT) Qty: 1 installed harness and jumper from bulletin #19-NA-206</p>	<p>Warranty Warranty Warranty Warranty</p>
<p>Please Note: CREATED 2021-10-26 02:05:00PM TAKEN BY JESSICA HER NANDEZ</p>	

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<p>DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.</p>	PARTS	.00
	DEDUCTIBLE	.00
	SUBLET	.00
	SHOP SUPPLIES	.00
	HAZARDOUS MATERIALS	.00
	SALES TAX OR TAX I.D.	.00
	SPECIAL ORDER DEPOSIT	.00
	DISCOUNTS	.00
	TOTAL DUE	.00

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