



Selman Chevrolet Company

1800 East Chapman

ORANGE, CALIFORNIA 92867-7704

Phone (714) 633-3521

B.A.R. REG. NO. AA003847 • E.P.A. NO. CAD 981572886

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CUSTOMER NO	ADVISOR TODD KALMEN	1198	TAG NO 246	INVOICE DATE 08/13/18
	LABOR RATE	LICENSE NO	MILEAGE 15,229	COLOR SUMMIT WHT/
	YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO 180392
				DELIVERY DATE 11/22/17
				DELIVERY MILES 5
				SELLING DEALER NO
				PRODUCTION DATE
	P.T.E. NO	P.O. NO		R.O. DATE 08/13/18
	COMMENTS			

MO: 15229

LABOR & PARTS
 # 1 03CVZZ9177 MAINT CHEV MAINT PROGRAM TECH(S):1417 WARRANTY
 CHEVROLET COMPLIMENTARY MAINTENANCE
 LUBE OIL, FILTER CHANGE AND PERFORM TIRE ROTATION WHEN
 APPLICABLE
 MAINTENANCE PROGRAM
 COMPLETED - 9MM WEAR LEFT ON FRONT & REAR BRAKES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	PK64D			
JOB # 1	1	12640445	FILTER 1.836		
JOB # 1	4	19259487	OIL 8.800		
JOB # 1 TOTAL PARTS				0.00	
JOB # 1 TOTAL LABOR & PARTS				0.00	

JOB # 1 TOTAL LABOR & PARTS 0.00

2 12CVZ TIRE PRESSURE/MPVI TECH(S):1417 WARRANTY
 SET TIRE PRESSURES TO PROPER SPECIFICATIONS
 PERFORM MULTI-POINT VEHICLE INSPECTION
 LF.....RF.....LR.....RR.....
 35,35,35,35

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

MISC	CODE	DESCRIPTION	CONTROL NO	WARRANTY
JOB # 1	GMOP	GM MAINT DISC PARTS		
TOTAL - MISC				0.00

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS

TOTALS
 IF YOU HAVE ANY QUESTIONS OR COMMENTS - PLEASE REFER
 TO YOUR SERVICE ADVISOR.
 PARTS DESIGNATED WITH AN ASTERISK (*) INDICATE LIMITED
 LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER-PAY REPAIRS.
 ACKNOWLEDGEMENT OF NOTICE AND CONSENT
 "I ACKNOWLEDGE NOTICE AND VERBAL APPROVAL OF AN INCREASE IN
 THE ORIGINAL ESTIMATED PRICE."

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

INVOICE PREPARED	CASH
BY	\$
PAYMENT RECEIVED	WARRANTY
BY	\$
	GRANTEE RETIRED
CREDIT CARD	CHECK
	NO
WARRANTY	INTERNAL
	OTHER

SERVICE DEPARTMENT HOURS
 TUESDAY THRU FRIDAY
 7:30 AM TO 6:00 PM
 MONDAY 7:30 AM TO 8:00 PM
 SATURDAY 8:00 AM TO 4:00 PM
 NO VEHICLES RELEASED
 AFTER SERVICE
 DEPARTMENT CLOSURE
 PARTS DEPARTMENT HOURS
 MONDAY THRU FRIDAY
 8:00 AM TO 5:30 PM
 SATURDAY 8:00 AM TO 4:00 PM
 BODY SHOP HOURS
 MONDAY THRU FRIDAY
 7:30 AM TO 5:30 PM
 SATURDAY 8:00 AM TO NOON
 0

**NOTICE TO CONSUMER:
 PLEASE READ IMPORTANT
 INFORMATION ON BACK.**

NOTICE TO CUSTOMER
 WE MAKE A SEPARATE CHARGE FOR
 THE STORAGE AND DISPOSAL OF
 TOXIC WASTES. RATHER THAN
 RECOVER THESE COSTS BY
 INCREASING OUR LABOR RATES TO
 ALL OF OUR CUSTOMERS, WE MAKE
 THIS CHARGE ONLY ON THOSE
 PARTICULAR REPAIRS OR SERVICES
 WHICH GENERATE THESE WASTES.
 THESE ARE UNIFORM CHARGES
 WHICH ARE CALCULATED ANNUALLY
 FOR EACH PARTICULAR SERVICE AND
 ARE AVAILABLE ON REQUEST.

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE
 The Reynolds and Reynolds Company • CHRYSLER
 SF614787 G (11/17)



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Phone (714) 633-3521

B.A.R. REG. NO. AA003847 • E.P.A. NO. CAD 981572886

CELL [REDACTED]

ADVISOR TODD KALMEN	1198	TAG NO. 231A	INVOICE DATE 10/10/19
LABOR RATE	LICENSE NO.	MILEAGE 31,735	COLOR SUMMIT WHT/
YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO. 180392
DELIVERY DATE 11/22/17			DELIVERY MADE 5
REFILING DEALER NO.			PRODUCTION DATE
P.O. DATE 10/09/19			
COMMENTS			

MO: 31735

LABOR & PARTS
JOB # 1 03CVZSERVSPEC *\$69.95 NATIONAL SPE TECH(S):1417 31.39

LUBE OIL & FILTER SERVICE - ROTATE TIRES & INSPECT BRAKES -
MPVI
MAINT
COMPLETED - 8MM WEAR LEFT ON FRONT & REAR BRAKES

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	12696048	FILTER 1.836	8.60	8.60
JOB # 1	4	19259487	OIL 8.800	4.99	19.96
				JOB # 1 TOTAL PARTS	28.56
				JOB # 1 TOTAL LABOR & PARTS	59.95

JOB # 2 12CVZ TIRE PRESSURE/MPVI TECH(S):1417 0.00

SET TIRE PRESSURES TO PROPER SPECIFICATIONS
PERFORM MULTI-POINT VEHICLE INSPECTION
LF.....RF.....LR.....RR.....
35,35,35,35

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

JOB # 3 77CVZ-1 ACCESSORY & TRIM TECH(S):271 WARRANTY

LT FRONT DOOR WONT UNLOCK WITH REMOTE OR SWITCH CHECK &
ADVISE
DOOR LOCK ACTUATOR STICKS/BINDS.
DIAGNOSED AND SCANNED FOR CODES. NO RELATED CODES. USED SI
DOC #4674309 TO TRACE DOOR LOCK CIRCUITS TO LATCH ASSEMBLY.
TESTED FOR AND FOUND PROPER 12V AND GROUND. ACTUATOR DOES
NOT MOVE WHEN COMMANDED TO. REPLACED THE DRIVERS DOOR POWER
DOOR LATCH ASSEMBLY AND VERIFIED PROPER OPERATIONS. 2060730

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 3	1	13516687	LATCH 10.470		WARRANTY
JOB # 3	1	Z5000			WARRANTY
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	0.00

JOB # 4 98CVZZLYFT LYFT RIDE TECH(S):650 WARRANTY

PROVIDE CUSTOMER WITH LYFT TRANSPORTATION
ONE WAY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

JOB # 5 03CVZCABIN REPLACE CABIN FILTER TECH(S):1417 29.95

REPLACE CABIN FILTER
FILTER IS DIRTY
ACCESS & REPLACED CABIN AIR FILTER

INVOICE PREPARED CASH

BY _____ \$ _____ AMOUNT RECEIVED

PAYMENT RECEIVED

BY _____ \$ _____ CHANGE RECEIVED

CREDIT CARD _____ CHECK _____

NO _____

WARRANTY _____ INTERNAL

OTHER _____

SERVICE DEPARTMENT HOURS
TUESDAY THRU FRIDAY
7:30 AM TO 6:00 PM
MONDAY 7:30 AM TO 8:00 PM
SATURDAY 8:00 AM TO 4:00 PM
NO VEHICLES RELEASED
AFTER SERVICE
DEPARTMENT CLOSES

PARTS DEPARTMENT HOURS
MONDAY THRU FRIDAY
8:00 AM TO 5:30 PM
SATURDAY 8:00 AM TO 4:00 PM
BODY SHOP HOURS
MONDAY THRU FRIDAY
7:30 AM TO 5:30 PM
SATURDAY 8:00 AM TO NOON

NOTICE TO CONSUMER:
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CEL

CUSTOMER NO	ADVISOR TODD KALMEN	1198	TAG NO 231A	INVOICE DATE 10/10/19
	LABOR RATE	LICENSE NO	MILEAGE 31,735	COLOR SUMMIT WHT/
	YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO 180392
				DELIVERY DATE 11/22/17
				DELIVERY MILE 5
				PRODUCTION DATE
	P.T.E. NO	P.O. NO		P.O. DATE 10/09/19
	COMMENTS			

MO: 31735

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5	1	13508023	FILTER 9.786	25.20
JOB # 5 TOTAL PARTS				25.20
JOB # 5 TOTAL LABOR & PARTS				55.15

~~JOB # 5 1 13508023 FILTER 9.786 25.20~~
 REPLACE ENGINE AIR FILTER
 FILTER IS DIRTY
 REPLACED ENGINE AIR FILTER - NO LABOR CHARGE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 6	1	23437180	ELEMENT 3.410	46.01
JOB # 6 TOTAL PARTS				46.01
JOB # 6 TOTAL LABOR & PARTS				46.01

SUBLET JOB # 3 10/09/19 LYFT WARRANTY 0.00

MISC JOB # 1 HAZ HAZARDOUS WASTE DISPOSAL 1.43
 TOTAL - MISC 1.43

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$65.00 (+TAX)
 APPROVED ADDITIONAL COST OF \$105.27 FOR TOTAL ESTIMATE OF \$170.27 (+TAX) ON 10/09/19 AT 02:56PM
 COMMENTS REPL CABIN AIR & ENGIN AIR FILTERS

RECOMMENDED NOT DONE/ DECLINED SERVICES
 Customer has declined the following recommendations:

TOTALS

IF YOU HAVE ANY QUESTIONS OR COMMENTS - PLEASE REFER TO YOUR SERVICE ADVISOR.

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ACKNOWLEDGEMENT OF NOTICE AND CONSENT
 "I ACKNOWLEDGE NOTICE AND VERBAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE."

TOTAL LABOR....	61.34
TOTAL PARTS....	99.77
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	1.43
TOTAL MISC DISC	0.00
TOTAL TAX.....	7.73
TOTAL INVOICE \$	170.27

INVOICE PREPARED	CASH
BY	AMOUNT RECEIVED
PAYMENT RECEIVED	CHARGE RETURNED
BY	CHECK
CREDIT CARD	NO
WARRANTY	INTERNAL
	OTHER

SERVICE DEPARTMENT HOURS
 TUESDAY THRU FRIDAY
 7:30 AM TO 6:00 PM
 MONDAY 7:30 AM TO 8:00 PM
 SATURDAY 8:00 AM TO 4:00 PM
 NO VEHICLES RELEASED AFTER SERVICE
 DEPARTMENT CLOSES
PARTS DEPARTMENT HOURS
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NOTICE TO CONSUMER:
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NOTICE TO CUSTOMER
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 The Reynolds and Reynolds Company • ESTABLISHED 1912
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CUSTOMER SIGNATURE

DUPLICATE INVOICE



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CELL [REDACTED]

ADVISOR ELIZABETH LOPEZ	3076	TAG NO. 406	INVOICE DATE 02/18/19
LABOR RATE	LICENSE NO.	MILEAGE 22,669	COLOR SUMMIT WHT/
YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO. 180392
			DELIVERY DATE 11/22/17
			DELIVERY MILES 5
			PRODUCTION DATE
			DATE 02/18/19
COMMENTS			

MO: 22669

LABOR & PARTS

J# 1 17CVZ ACCESSORY & TRIM TECH(S):1883 WARRANTY

CUSTOMER STATES WHEN TURNING THE HEATER ON AIR BLOWS OUT COLD AIR AND THEN SWITCHES BETWEEN HOT AND COLD WHEN HOT IT IS LUKE WARM OPERATING NORMALLY DIAG HVAC, NO CODES, NO PIs. TESTED SYSTEM OPERATING NORMALLY IF CUST IS SETTING ON ECO, IT WILL CHANGE OPERATION.

JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 12CVZ TIRE PRESSURE/MPVI TECH(S):1883 WARRANTY

SET TIRE PRESSURES TO PROPER SPECIFICATIONS PERFORM MULTI-POINT VEHICLE INSPECTION LF.....RF.....LR.....RR..... 36/36/36/36

JOB # 2 TOTAL LABOR & PARTS 0.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS

Customer has declined the following recommendations:
10CVZZ-7 HEATER NOT WARM FOLLOW-UP: 03/04/19

TOTALS

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ACKNOWLEDGEMENT OF NOTICE AND CONSENT "I ACKNOWLEDGE NOTICE AND VERBAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE."

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

INVOICE PREPARED	CASH
BY	\$ AMOUNT RECEIVED
PAYMENT RECEIVED	
BY	\$ DRAWS RETURNED
CREDIT CARD	CHECK
	NO.
WARRANTY	INTERNAL
	OTHER

SERVICE DEPARTMENT HOURS
TUESDAY THRU FRIDAY
7:30 AM TO 6:00 PM
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SATURDAY 8:00 AM TO 4:00 PM
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DEPARTMENT CLOSES
PARTS DEPARTMENT HOURS
MONDAY THRU FRIDAY
8:00 AM TO 5:30 PM
SATURDAY 8:00 AM TO 4:00 PM
BODY SHOP HOURS
MONDAY THRU FRIDAY
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SATURDAY 8:00 AM TO NOON

0

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CUSTOMER SIGNATURE _____
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CELL [REDACTED]

ADVISOR JOE PEREZ	2069	TAG NO. 131A	INVOICE DATE 08/17/21
LABOR RATE	LICENSE NO.	MILEAGE 46,180	COLOR SUMMIT WHT/
YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO. 180392
[REDACTED]			DELIVERY DATE 11/22/17
[REDACTED]			DELIVERY MILES 5
[REDACTED]			SALE DATE 07/26/21
[REDACTED]			PRODUCTION DATE
[REDACTED]			COMMENTS

MO: 46185

LABOR & PARTS

J# 1 38CVZ TUNE/EMISSION TECH(S): 3060 831 WARRANTY

CUSTOMER STATES CHECK ENGINE LIGHT IS ON
 P1E00 00,U2604 00,U2605 00,U2617 00,U2618 00,U2619 00,
 U2620 00,U2621 00, INTERNAL BECM FAILURE PER 18-NA-261
 SCANNED VEHICLE, CHECKED FOR BULLETINS, RAISED VEHICLE AND
 REMOVED CLOSE OUT PANELS TO ACCESS FRONT OF DRIVE MOTOR
 BATTERY, DISCONNECTED CONNECTOR X358, VERIFIED B+ AT
 TERMINALS 1 AND 4, VERIFIED .8 OHMS FROM TERMINAL 10 TO
 GROUND, DISABLED HIGH VOLTAGE SYSTEM, DRAINED COOLING SYSTEM
 AND REMOVED DRIVE MOTOR BATTERY, REMOVED BATTERY COVER,
 DISCONNECTED ALL 8 BECM CONNECTORS IN PROPER SEQUENCE,
 VERIFIED NO SIGNS OF MOISTURE OR SIGNS OF ARC FLASH DAMAGE,
 VERIFIED PROPER TERMINAL TENSION AT ALL TERMINALS AT ALL 8
 BECM CONNECTORS, DISCONNECTED ALL 3 BATTERY SECTIONS AND
 VERIFIED NO SIGNS OF MOISTURE OR ARC FLASH DAMAGE AT SECTION
 CONNECTORS, VERIFIED PROPER TERMINAL TENSION AT ALL 3
 SECTIONS, REPLACED BECM PER 18-NA-261, INSTALLED ALL 8 BECM
 CONNECTORS IN PROPER SEQUENCE, INSTALLED BATTERY COVER AND
 SMOKE TESTED BATTERY TO VERIFY PROPER SEAL, REINSTALLED
 DRIVE MOTOR BATTERY, FILLED COOLING SYSTEM, ENABLED HIGH
 VOLTAGE SYSTEM, PROGRAMMED BECM, CODE [REDACTED]
 REINSTALLED CLOSE OUT PANELS. 9090

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	4	11517042	BOLT 8.906		WARRANTY
JOB # 1	1	12378390	COOLANT 8.800		WARRANTY
JOB # 1	1	24296900	MODULE 2.210		WARRANTY
JOB # 1	-1	24296900	CORE RETURN		WARRANTY
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 12CVZ TIRE PRESSURE/MPVT TECH(S): 831 0.00
 SET TIRE PRESSURES TO PROPER SPECIFICATIONS
 PERFORM MULTI-POINT VEHICLE INSPECTION
 LF.....RF.....LR.....RR.....
 36 36 36 36

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 90CVZ RENTAL CAR-SUBLET TECH(S): 3060 WARRANTY
 RENTAL CAR - SUBLET
 CUSTOMER PICK UP ENTERPRISE RENTAL
 ON 7.28.21 [REDACTED]
 ENTERPRISE VIN [REDACTED]
 CUSTOMER PICK UP RENTAL ON 7/28/2021
 CUSTOMER RETURN RENTAL ON 8/13/2021

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
				JOB # 3 TOTAL PARTS	0.00

INVOICE PREPARED CASH
 BY _____ \$ _____
 PAYMENT RECEIVED AMOUNT RECEIVED
 BY _____ \$ _____
 CREDIT CARD CHECK
 NO. _____
 WARRANTY: INTERNAL
 OTHER _____

SERVICE DEPARTMENT HOURS
 TUESDAY THRU FRIDAY
 7:30 AM TO 6:00 PM
 MONDAY 7:30 AM TO 8:00 PM
 SATURDAY 8:00 AM TO 4:00 PM
 NO VEHICLES RELEASED
 AFTER SERVICE
 DEPARTMENT CLOSES
 PARTS DEPARTMENT HOURS
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 SATURDAY 8:00 AM TO NOON

0
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CELL

ADVISOR JOE PEREZ	2069	TAG NO. 131A	INVOICE DATE 08/17/21
LABOR RATE	LICENSE NO.	MILEAGE 46,180	COLOR SUMMIT WHT/
YEAR / MAKE / MODEL 18/CHEVROLET/VOLT/4DR HB LT			STOCK NO. 180392
DELIVERY DATE 11/22/17			DELIVERY MILES 5
P.T.E. NO.			ELIMING DEALER NO.
P.O. NO.			PRODUCTION DATE
R.O. DATE 07/26/21			
COMMENTS			

MO: 46185

 JOB # 3 TOTAL LABOR & PARTS 0.00
 SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
 JOB # 1 [REDACTED] 08/17/21 RENTAL CAR WARRANTY 0.00
 TOTAL - SUBLET 0.00

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$140.00 (+TAX)

TOTALS-----
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 "I ACKNOWLEDGE NOTICE AND VERBAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE."
 TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00
TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE
 ***** DUPLICATE INVOICE *****

INVOICE PREPARED CASH
 BY _____ \$ _____ AMOUNT RECEIVED
 PAYMENT RECEIVED
 BY _____ \$ _____ CHANGE RETURNED
 CREDIT CARD CHECK
 NO. _____
 WARRANTY INTERNAL
 OTHER _____

SERVICE DEPARTMENT HOURS
 TUESDAY THRU FRIDAY
 7:30 AM TO 6:00 PM
 MONDAY 7:30 AM TO 8:00 PM
 SATURDAY 8:00 AM TO 4:00 PM
 NO VEHICLES RELEASED
 AFTER SERVICE
 DEPARTMENT CLOSES
 PARTS DEPARTMENT HOURS
 MONDAY THRU FRIDAY
 8:00 AM TO 5:30 PM
 SATURDAY 8:00 AM TO 4:00 PM
 BODY SHOP HOURS
 MONDAY THRU FRIDAY
 7:30 AM TO 5:30 PM
 SATURDAY 8:00 AM TO NOON
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 The Reynolds and Reynolds Company EQUIPMENT
 SF614787 G (11/17)